

CERTIFICATE OF PROJECT CLOSURE

Date: 29 July 2024

Project Title : **2023 Client Satisfaction Measurement for the National Transmission Corporation**
Project Manager : **Eliza Salud C. Galang**
Center : **Center for Governance**
Project Duration : **January 2 to April 30, 2024**
Project Code : **CPRIE**
Client : **National Transmission Corporation**

This is to certify that the above-cited project is declared officially closed. It further certifies that all project outputs have been delivered and satisfactorily conform to our agreements and our office's standards.

Overall Satisfaction Not Satisfied 1 2 3 **4** 5 Very Satisfied

FEEDBACK (please indicate here your comments and/or suggestions for further improving our services.)

In the preparation of the Client Satisfaction Measurement Report, the Development Academy of the Philippines should follow the prescribed manner of reporting. Basing from the Anti-Red Tape Authority's evaluation, it is imperative that the report should follow the template outlined in Annex B of ARTA Memorandum Circular No. 2023-05.

Authorized Representative of Client Agency:

f: 
ATTY. ANDRE R. DE JESUS
Signature over printed name

**Manager, Policy and Strategy Development Department and
Chairperson, CART**
Position/Designation