



CERTIFICATE OF PROJECT CLOSURE

Date: 24 January 2025

Project Title : GQMP 2024: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the City Government of Navotas
Project Manager : Janina Angeli M. Ferrer
Center : PDC
Project Duration : March 1, 2024 – December 31, 2024
Project Code : QEGAR
Client : City Government of Navotas

This is to certify that the above-cited project is declared officially closed. It further certifies that all project outputs have been delivered and satisfactorily conform to our agreements and our office's standards.

Overall Satisfaction

Not Satisfied 1 2 3 4 5 Very Satisfied

FEEDBACK (please indicate your comments and/or suggestions for further improving our services.)

The Development Academy of the Philippines has provided exceptional support in fostering a culture of quality and process improvement within the City Government of Navotas. From professionalism & expertise of our resource speakers, the clarity of content and how they delivered, to relevance and alignment with the objectives of the C&N D&P Team created a supportive environment to C&N team. The guidance provided to C&N team during the sessions significantly contributed to improving our understanding of QMS and its importance in achieving our organizational goals. → and customer satisfaction. RSY-Led

CHRISTIA S. PADOLINA, MD, FPOGS, FPSUOG

Signature over printed name

City Administrator

Position/Designation