		Completed Projects as of 31 December 2023					
No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
1	CPRFE	2022 Customer Satisfaction Survey for Philippine Crop Insurance Corporation	Philippine Crop Insurance Corporation	Research	24-Nov-2022	28-Apr-2023	The Philippine Crop Insurance Corporation (PCIC), created by virtue of Presidential Decree 1467 (amended by Presidential Decree 1733 and further amended by Republic Act 8175), is the government institution primarily responsible for implementing the government's agricultural insurance program. As an attached agency of the Department of Agriculture (DA), it is mandated to provide insurance protection to the country's agricultural producers, particularly the subsistence farmers, against loss of their crop and non-crop agricultural assets on account of natural calamities such as typhoons, floods, droughts, earthquakes and volcanic eruptions, plant pests and diseases, or other perils. The PCIC has engaged the Development Academy of the Philippines (DAP) since 2015 to administer its customer satisfaction survey. Building on the results of these assessments, the PCIC recognizes the need of conducting regular customer satisfaction surveys to measure the customers' satisfaction on the organization's management and operations, as well as to monitor the performance of its offices/branches/etc.

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
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2	CPRLA	2022 Customer Satisfaction Survey for the Government Service Insurance System (GSIS)	Government Service Insurance System	Research	15-Sep-2022	31-Mar-2023	Commonwealth Act No. 186 and Republic Act No. 8291 (or the GSIS Act of 1997), is a social insurance institution that provides a defined benefit scheme under the law. Its members are entitled to an array of social security benefits, such as life insurance benefits, separation or retirement benefits, and disability benefits. The GSIS is also the administrator of the General Insurance Fund by virtue of RA 656 (Property Insurance Law), which provides insurance coverage to government assets and properties that have government insurable interest. Memorandum Circular 2013-02 of the Governance Commission of GOCCs (GCG) mandated the participation of the public in the evaluation of the performance of government-owned and controlled corporations (GOCCs). Along this line, the GCG required all GOCCs to adopt and conduct a third-party customer satisfaction survey. In 2018, the GCG issued a supplemental guideline which directed the GOCCs to adopt a standard methodology for the conduct of the survey. Through these guidelines, the GCG identified the primary customers of GOCCs who will be the respondents of the survey, prescribed the questionnaire and methodology to be used for each type of respondent, and required a standard analysis and interpretation of the results. For 2020, the GCG released the "Guidebook on the Enhanced Standard Methodology for the Conduct of the Customer Satisfaction Surveys for GOCCs" to ensure that individual results of the GOCCs' customer satisfaction survey are comparable and can be consolidated to determine the overall customer satisfaction score of the GOCC sector. GSIS has engaged the Development Academy of the Philippines (DAP) last 2021 to administer its customer satisfaction survey. Building on the results of these assessments, GSIS has realized the need of conducting regular customer satisfaction surveys to measure the customers' insights on the

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
**Completed Projects as of 31 December 2023**							
3	CPRVA	2022 Customer Satisfaction Survey for the Manila International Airport Authority	Manila International Airport Authority	Research	21-Nov-2022	12-May-2023	The Manila International Airport Authority (MIAA), which was created by virtue of Executive Order (EO) No. 778 (s. 1982), otherwise known as the "Charter of the Manila International Airport Authority" is an agency under the Executive Department attached to the Department of Transportation and Communications (DOTC), originally tasked to, among others, formulate a comprehensive and integrated policy and program for the Manila International Airport (now the Ninoy Aquino International Airport) and other airports in the Philippines, and to implement, review and upgrade such policy and program periodically; and control, supervise, construct, maintain, operate, and provide such facilities or services as shall be necessary for its efficient functioning. Memorandum Circular 2013-02 of the Governance Commission of GOCCs (GCG) mandated the participation of the public in the evaluation of the performance of government-owned and controlled corporations (GOCCs). Along this line, the GCG required all GOCCs to adopt and conduct a third-party customer satisfaction survey. MIAA recognizes the need to conduct a customer satisfaction survey to measure its customers' insights on the organization's management and operations, as well as to monitor the performance of its terminals in terms of satisfying their needs. It is in this context that MIAA sought the assistance of the Development Academy of the Philippines (DAP), with its extensive experience in policy research and technical assistance for the Philippine government and international agencies, to administer its customer satisfaction survey this year.
4	CPRID	2022 Customer Satisfaction Survey for the National Transmission Corporation	National Transmission Corporation	Research	01-Dec-2022	28-Feb-2023	This project aims to determine the level of satisfaction of the TransCo customers (i.e. Renewable Energy Developers, Utility Management Department Customers, and the National Grid Corporation of the Philippines) on the quality of services and facilities of the TransCo and evaluate its responsiveness to the needs of its primary customers.

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
5	CPRKG	2022 Customer Satisfaction Survey for the Philippine Reclamation Authority	Philippine Reclamation Authority	Research	14-Nov-2022	14-Apr-2023	Created by virtue of Presidential Decree 1084, The Philippine Reclamation Authority (PRA),formerly Public Estates Authority was created to serve primarily as the clearinghouse for allreclamation projects in the Philippines. PRA's programs and projects are supportive ofgovernment's thrust towards sustaining economic gains by generating local and foreigninvestments in large-scale reclamation and development projects. PRA, which is mandated to be self-liquidating, has created assets for the Government byconverting reclaimed lands into valuable and income-generating real estate properties. Aside fromthis, PRA is involved in a wide range of projects and delivery of services related to landdevelopment and urban renewal, infrastructure projects as well as financing and construction ofbuildings for other government agencies. PRA aims to increase the nation's land assets through reclamation in an environmentallysustainable manner consistent with public interest and to provide for a coastal defense strategy forthe benefit for the future generations of Filipino people. With the issuance of the GovernanceCommission for GOCC's (GCG) Memorandum Circular to have a third-party customer satisfactionsurvey as part of the performance evaluation of GOCCs, PRA recognized an opportunity to furtherimprove their services. In this context, PRA engages the Development Academy of the Philippines (DAP) in the conductof its 2019 Customer Satisfaction Survey, which will use GCG's 2019 Standardized Guidelines andMethodology for the conduct of customer satisfaction survey for GOCCs. DAP, with its extensiveexperience in policy research and technical assistance for Philippine government and internationalagencies, present this proposal and provide consultancy services for the conduct of a customersatisfaction survey for PRA.

				Completed Projects as of 31 December 2023			
No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
6	CPRFF	2022 Customer Satisfaction Survey for the Sugar Regulatory Administration	Sugar Regulatory Administration	Research	01-Aug-2023	31-Dec-2023	The Sugar Regulatory Administration (SRA), by virtue of Executive Order No. 18 s. 1986, is a Government-Owned and Controlled Corporation (GOCC) and an attached agency of the Department of Agriculture. Its mandate is "to promote the growth and development of the sugar industry through greater and significant participation of the private sector and improve the working conditions of laborers." Memorandum Circular 2013-02 of the Governance Commission of GOCCs (GCG) mandated the participation of the public in the evaluation of the performance of government-owned and controlled corporations (GOCCs). Along this line, the GCG required all GOCCs to adopt and conduct a third-party customer satisfaction survey. In 2018, the GCG issued a supplemental guideline which directed the GOCCs to adopt a standard methodology for the conduct of the survey. Through these guidelines, the GCG identified the primary customers of GOCCs who will be the respondents of the survey, prescribed the questionnaire and methodology to be used for each type of respondent, and required a standard analysis and interpretation of the results. For 2020, the GCG released the "Guidebook on the Enhanced Standard Methodology for the Conduct of the Customer Satisfaction Surveys for GOCCs" to ensure that individual results of the GOCCs' customer satisfaction survey are comparable and can be consolidated to determine the overall customer satisfaction score of the GOCC sector. The SRA recognizes the need to conduct a customer survey to measure its customers' insights on the organization's performance in terms of satisfying their needs and determine the service-delivery areas that need further improvement. It is in this context that SRA sought the assistance of the Development Academy of the Philippines (DAP), with its extensive experience in policy research and technical assistance for the Philippine government and international agencies, to prepare this proposal for the conduct of
7	CPPYQ	2023 Course on Policy Design and Development	Public Sector	Training	22-May-2023	31-Aug-2023	The course aims to build and strengthen the capacities of the participants in designing and developing policies geared towards the attainment of socio-economic outcomes and the fulfillment of their respective agency mandates. Specifically, the course aims to enable participants to better understand and apply to their day-to-day work the theoretical underpinnings of the policy development process, the different approaches in policy design, and the range of tools and techniques for policy analysis.

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
					Completed Projects as of 31 December 2023		
8	QBPSQ	2023 Public Course Offerings on Productivity & Quality (Basic & Advanced), ISO 9001:2015 QMS, and Other ISO Standards	Public and Private	Training	01-Jan-2023	31-Dec-2023	As the National Productivity Organization (NPO), the DAP offers training courses on basic and advanced productivity and quality (P&Q) improvement tools and techniques through this project. Aside from that, this project also offers training courses and technical guidance sessions on the development of a quality management system certifiable to ISO 9001:2015 in order to support the need for government agencies to improve quality in their operations and service delivery. Other productivity-related courses are offered in response to the growing needs of the DAP's clientele.
9	QERQI	A Study on Employee Engagement for the Department of Science and Technology – Central Office (DOST-CO)	Department of Science and Technology	Research	13-Jun-2023	15-Dec-2023	Employee Engagement is the level to which employees feel passionate about their jobs, are committed to the organization, and put flexible effort into their work. Engaging employees is critical for retaining good employees and is an important place of the employees' satisfaction puzzle. Research has established that an engaged employee greatly contributes to the success of the organization as well as increasing the level of customer satisfaction. In addition, having an Employee Engagement Program will help define and prioritize the organization's action for improving engagement and enables recognizing the key factors that influence employee engagement, identifying the employees' pain points, and creating customized initiatives to address them. It also aids communicate to employees that the organization is committed to responding to any sort of employee engagement feedback. As the Department of Science and Technology – Central Office (DOST-CO) strives to improve performance and deliver best practices with employees working with enthusiasm and committed to provide efficient, and high-quality services, the challenge is setting a clear context for employees on how to help them get involved, acknowledged, and recognized. In this regard, the Development Academy of the Philippines (DAP) is proposing the project, "A Study on Employee Engagement for the Department of Science and Technology – Central Office".

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
10	CLGVH	Adaptive Governance and Innovation for Local Executives (AGILE) Program - Phase 2	Department of Budget and Management	Training	01-Jan-2022	31-Dec-2023	The challenges confronting the LGUs have forced local leaders to transform their mindset and operations towards a more accessible delivery of public services; adaptive policy formulation and execution; and fast-track local economic recovery under the new normal. Further, a pivotal shift in fiscal policy which entails further devolution of basic programs and services being carried out by the national government agencies is expected to occur. Adherence to good governance standards also remains a challenge for many LGUs as the Department of the Interior and Local Government (DILG) has also refined its Seal of Good Local Governance (SGLG) criteria in ten governance areas. Given the contemporary challenges that the Philippine government is addressing, local governments are required to anticipate, prepare, and respond timely and strategically, and develop solutions that are adaptable to complex and wide-range conditions that may arise. There is, therefore, a need to equip local government leaders with the capability to continually innovate in order to navigate, adapt, and shape the future through better solutions and policies. It is for this reason that the Development Academy of the Philippines has developed the Adaptive Governance and Innovation for Local Executives (AGILE) Program with the aim of transforming and guiding the local government officials led by the Local Chief Executives to a brand of leadership that is agile, inclusive, innovative, and grassroots-based for the effective and efficient delivery of services to the constituents and localities. It is also an opportune time when approximately 33% of LCEs will be serving the public for the first time as heads of municipalities, cities, and provinces by 30 June 2022.
11	QDIEE	APO - Asian Development Bank Institute (ADBI) Joint Study on the Impact of Covid 19 on SMEs	APO/DAP/Government and Private Institution	Research	05-May-2023	31-Dec-2023	In response to the outbreak of COVID-19, the Development Academy of the Philippines (DAP), the Asian Productivity Organization (APO), and the Asian Development Bank Institute (ADBI) will conduct an international survey to grasp the business status of Small and Medium Enterprises (SMEs) since early 2020. The survey's third wave in the Philippines will be conducted in May- June 2023. The APO and ADBI expect the following countries to participates: Bangladesh; Cambodia; India; Indonesia; Lao PDR; Malaysia; Mongolia; Pakistan; Philippine; and Viet Nam.

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
							Completed Projects as of 31 December 2023
12	CTIEC	APO COE-PSP Capability Development Projects	Asian Productivity Organization	Training	01-Apr-2023	31-Dec-2023	Leading the movement on advancing innovation and productivity in the public sector across Asia and the Pacific region, the Philippines has been designated as the Asian Productivity Organization (APO) Center of Excellence on Public Sector Productivity with the DAP as the focal organization and implementing institution. The DAP also serves as the country's National Productivity Organization (NPO) that supports the APO in promoting and implementing public sector productivity-related activities in the Asia-Pacific region. One of its components, the Capability Development Program facilitates the conduct of training and knowledge-sharing, and develop a 'web of collaborators' (physical or virtual) on innovation and productivity in the public sector.
13	TFTPQ	APO Vision 2025 Outreach Program: DAP Promotional Campaign on Innovation for Higher Productivity 2022-2023	Asian Productivity Organization	Technical Assistance	01-Sep-2022	31-Jan-2023	The Vision 2025 Outreach Program is a project of the Asian Productivity Organization (APO) that grants funding to its member countries, to support their efforts in actively promoting awareness and understanding of how the aspiration of ïnclusive, innovation-led, productivity growth" is relevant and directly beneficial to national and citizens'welfare. The DAP as the Philippine NPO will undertake the project through the combined efforts of the Productivity and Development Center (PDC), Institutional Marketing Office (IMC) and the APO DAP Secretariat, as the project lead.
14	HERYI	Basic Course on Project Development and Management	Maritime Industry Authority	Training	09-Oct-2023	10-Nov-2023	The Development Academy of the Philippines (DAP) through the Sustainable Human Development Program was tasked to implement the project "Basic Course on Project Development and Management" for the Maritime Industry Authority (MARINA). The Basic Course on Project Development and Management is a five-day training aimed at capacitating the technical staff of MARINA on basic concepts, tools, and techniques on project management. The course will be conducted through a Face-to-Face mode with 8 hours of training per day.

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
15	ROPGR	Building High-Performing Teams Through Completed Staff Work and Effective Technical Writing	Public Sector	Training	01-Sep-2023	20-Oct-2023	The training entitled, "Building High-Performing Teams Through Completed Staff Work and Effective Technical Writing" is designed to boost cohesion and mastery of Completed Staff Work (CSW) and Effective Technical Writing (ETW). It is engineered for organizations that are committed to strengthening the capacity of its members to handle complex data, and to analyze, process, and communicate technical information. With CSW and ETW in practice, the top management will be able to produce more informed decisions based on well-consolidated and properly researched data. The training includes strategies in creating effective speeches and memoranda, organizing documents, and managing resources and communication channels within and outside the organization.

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
16	CPGUE	Capability Building on Innovative Leadership for Legislative Staff 2022	Department of Budget and Management	Training	01-Jan-2022	30-Jun-2023	The Philippine Congress has recognized the need to continuously capacitate top and up-and-coming legislative staff so as to ensure they are able to complement the evolving lawmaking functions of our legislators which involves the conduct of committee hearings and legislative inquiries on various socio-economic and political issues. Thus, Congress has identified education and training capability building as an intervention to develop capacities of its technical legislative staff so as to effectively assist and manage the need of our legislators. It is in pursuit of this agenda, that the legislative branch has chosen to partner with the Development Academy of the Philippines, with its reputation as the leading training institution that has capacitated individuals and development stakeholder organizations in government, the private sector, civil society, academe, and international organizations in efficiently and effectively performing their respective roles and mandates in development, to design and implement a continuous training program that would meet the evolving capacity needs of its staff. For this year, all modules and activities will emphasize the role of Congress in balancing the powers of government and its continuing role in adopting legislative measures during this time and responsive to the present health emergency and looming economic crisis. To address the limitations in conducting physical classes due to the current health situation, all activities will be conducted online. The CBILLS program include the following components: 1. Local Training which covers topics on management, leadership and technical skills, including special topics to revisit fundamental concepts, and facilitate awareness on current political trends, and new and/or emerging perspectives in the public sector. a. E-learning modules on management, leadership and policy development skills designed specifically to enhance leadership competencies and technical skills of participants. b. Webinar series on

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
		Completed Projects as of 31 December 2023					
17	CPGWH	Capability Building on Innovative Leadership for Legislative Staff 2023	Department of Budget and Management	Training	01-Jan-2023	31-Dec-2023	The Philippine Congress in 2023 has recognized the need to continuously capacitate top and up-and- coming legislative staff so as to ensure they are able to complement the evolving lawmaking functions of our legislators which involves the conduct of committee hearings and legislative inquiries on various socio-economic and political issues. Thus, Congress has identified education and training capability building as an intervention to develop capacities of its technical legislative staff so as to effectively assist and manage the need of our legislators. It is in pursuit of this agenda, that the legislative branch has chosen to partner with the Development Academy of the Philippines, with its reputation as the leading training institution that has capacitated individuals and development stakeholder organizations in government, the private sector, civil society, academe, and international organizations in efficiently and effectively performing their respective roles and mandates in development, to design and implement a continuous training program that would meet the evolving capacity needs of its staff. For this year, all interventions will continue to emphasize the role of Congress in balancing the powers of government and its continuing role in adopting legislative measures that are innovative, relevant and responsive in steering the economy back on a high growth-path as enunciated in the Philippine Development Plan 2023-2028. Both online and face-to-face learning will be utilized in delivering all training interventions, taking into consideration potential health risk and effective learning methods appropriate to the intended objective as well as to the changing situation. The CBILLS program include the following components: 1. Local Training which covers topics on management, leadership, policy development and technical skills, including special topics to revisit fundamental concepts, and facilitate awareness on current political trends, and new and/or emerging perspectives in the

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
		Completed Projects as of 31 December 2023					
18	QBPUQ	Capability Building on the Philippine Quality Award 2023	Various NGAs	Training	15-Feb-2023	30-Dec-2023	The Philippine Quality Award (PQA) is the highest recognition being given to organizations with exemplary performance. The PQA is a global competitiveness template that aims to encourage and engage organizations to strive for and attain performance excellence. Included in the program is the administration of the PQA Award Process. The project aims to help the public sector to improve. There is a need to heighten awareness and build individual and organizational capabilities of public sector agencies to adopt the PQA Framework for superior results. The project will involve the implementation of in-house and public course offerings of the PQA Application Development Course to various public sector agencies. Included in the project is the implementation of a Training Course on Interpersonal Communication.
19	QGRZA	Capability Development on Regulatory Impact Assessment for Priority Local Government Units of the Anti-Red Tape Authority and Aboitiz Foundation, Inc.	Aboitiz Foundation, Inc.	Training	17-May-2023	17-Jul-2023	In view of the law requiring all government agencies to conduct RIA on regulations, the Anti-Red Tape Authority (ARTA), mandated to capacitate national government agencies and local government units (LGUs) to comply with sound regulatory management practices, tapped the Development Academy of the Philippines (DAP) for the provision of a training program on RIA for its priority agencies in 2019, 2021, and 2022 which has resulted in 13 batches of the Basic Course on RIA, nine (9) batches of the Advanced Course on RIA, and 20 sessions of the Panel Presentation of the Results of the RIA. The ARTA also partnered with the Aboitiz Foundation, Inc. (AFI) for Project PinasBilis, an end-to-end assistance that will be done from streamlining government processes of target national government agencies and local government units through empowerment activities to service delivery. Cognizant of the need for more regulatory agencies capacitated to conduct RIA, the ARTA and the AFI, through Project PinasBilis, intend to capacitate priority LGUs on RIA, through the Basic and Advanced Courses on RIA and Panel Presentation of the Results of the RIA. Supportive of the mandate of the ARTA on assisting regulatory agencies in delivering efficient and effective regulations through systematic, comparative, and data-driven processes for decision making and regulation development and enforcement and AFI corporate social responsibility initiative, the DAP will implememt the project entitled "Capability Development on Regulatory Impact Assessment for Priority Local Government Units of the Anti-Red Tape Authority and Aboitiz Foundation, Inc."

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
20	QGRJS	Capability Development on the Institutionalization of Regulatory Impact Assessment in the Food and Drug Administration	Food and Drug Administration	Technical Assistance	20-Oct-2022	20-Jun-2023	The FDA intends to institutionalize the practice of RIA in its regulatory management by developing guidelines on its conduct in the context and processes of FDA for its proper and effective implementation. To support the knowledge that the FDA has acquired from the previous capability building projects on RIA and in support of its mandate to deliver efficient and effective regulations on health products through systematic, comparative, and evidence-based processes for decision making for regulatory development and implementation, the DAP will conduct the project entitled "Capability Development on the Institutionalization of Regulatory Impact Assessment in the Food and Drug Administration."
21	QDRGU	Capability Development on the Preparation of a Comprehensive Agricultural Development Plan for the Municipality of Bobon, Northern Samar	LGU Bobon	Technical Assistance	01-Apr-2023	04-Dec-2023	Local Government Units (LGUs), pursuant to Republic Act No. 7160, otherwise known as the Local Government Code of 1991, are mandated to create priority sectoral plans. As a coastal and 4th class municipality in the province of Northern Samar, the Municipal Government of Bobon is committed to coming up with a Comprehensive Agricultural Plan as one of its priority sectoral plans. This plan aims to integrate existing plans, to wit, their Agriculture Sector Development Policy and Implementation Framework, Investment Plan, Justification and Approach of the Agricultural Development Plan, among other related components. To do this effectively and efficiently, the Planning Team of the Municipal LGU of Bobon needs to be equipped and/or re-tooled with the required competencies in the formulation of a Comprehensive Agricultural Plan. In this regard, the Academy's Productivity and Development Center through its Productivity Development Research Office is proposing the project, "Capability Development on the Preparation of a Comprehensive Agricultural Development Plan for the Municipality of Bobon, Northern Samar."

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
22	HEGXL	Capability Development Program on Environmental Governance and Management for Resiliency and Future Readiness of Local Government Units	Various Local Government Units	Training	03-Apr-2023	31-Dec-2023	The Capability Development Program on Environmental Governance and Management for Resiliency and Future Readiness of Local Government Units is a 5-month training that shall focus on strengthening the management capacities of the key actors in the local government units and key partners in the various LGU councils, on environmental management and sustainability. According to the United Nations (UN) World Commission on Environment and Development, environmental sustainability is about acting in a way that ensures future generations have the natural resources available to live an equal, if not better, way of life as current generations. The current problems on climate change, disasters, and environmental degradation as well as the LGU's responsibilities to maintain people's safety, deliver basic social services, and create livelihood opportunities continue to be a challenge for the LGUs and their development partners. This situation requires more equipped and competent key actors, adaptive, innovative, and resilient in addressing the risks brought about by the natural hazards and future threats to its community. The program has three components: 1. Capability Building/Development - The course is composed of five (5) didactic modules and four (4) post-module community applications that run for five (5) months. It shall include concepts on environmental management and sustainability; LGU decision-making tools and innovations for LGU-community actions, using nature- based solutions. 2. LGU Change Initiative on Climate Action or Sustainable Environmental Governance – With the potential risks from climate change and natural hazards, risk management plan, and actions shall form part of the change initiative that the participating LGU shall produce. These may be in any of the program's thematic areas, e.g., water, energy, sanitation, disaster risk reduction, waste management, as well as circular economy among others, that can

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		Completed Projects as of 31 December 2023					
No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
23	HEGXW	Capability Development Program on Environmental Governance and Management for Resiliency and Future Readiness of Local Government Units (under CBILLS)	Various Local Government Units	Training	02-May-2023	29-Dec-2023	The Capability Development Program on Environmental Governance and Management for Resiliency and Future Readiness of Local Government Units is a 5-month training that shall focus on strengthening the management capacities of the key actors in the local government units and key partners in the various LGU councils, on environmental management and sustainability. According to the United Nations (UN) World Commission on Environment and Development, environmental sustainability is about acting in a way that ensures future generations have the natural resources available to live an equal, if not better, way of life as current generations. The current problems on climate change, disasters, and environmental degradation as well as the LGU's responsibilities to maintain people's safety, deliver basic social services, and create livelihood opportunities continue to be a challenge for the LGUs and their development partners. This situation requires more equipped and competent key actors, adaptive, innovative, and resilient in addressing the risks brought about by the natural hazards and future threats to its community. The program has three components: 1. Capability Building/Development - The course is composed of five (5) didactic modules and four (4) post-module community applications that run for five (5) months. It shall include concepts on environmental management and sustainability; LGU decision-making tools and innovations for LGU-community actions, using nature- based solutions. 2. LGU Change Initiative on Climate Action or Sustainable Environmental Governance – With the potential risks from climate change and natural hazards, risk management plan, and actions shall form part of the change initiative that the participating LGU shall produce. These may be in any of the program's thematic areas, e.g., water, energy, sanitation, disaster risk reduction, waste management, as well as circular economy among others, that can

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
24	GYGTW	Center of Excellence for Data Science and Analytics (CEDSA)	National Government Agencies	Training	01-Feb-2022	31-Dec-2023	One of the target outcomes in Chapter 5 of the Philippine Development Plan (PDP) 2017-2022 is the delivery of seamless services. Specifically, the target aims to institutionalize e-governance – by linking services and automating systems. The shift towards e-governance will include creating interoperable government systems and establishing an information and communications technology (ICT) infrastructure that will unify government processes and allow the exchange of data among local government units (LGUs) and national government agencies (NGAs). Furthermore, a feedback system will be developed to continuously improve e-governance in the country. In response to the above stated goals of the PDP 2017-2022, DAP is currently establishing a new business unit called the Center of Excellence for Data Science and Artificial Intelligence (CEDSAI). The new unit intends to improve the delivery of public services to the Filipino people by developing a vibrant civic technology sector as foundation for scientific and data-driven governance. It will provide first-rate data science and artificial intelligence (AI) services to the government such as data intelligence, insights, and tools which support evidence-based policymaking and planning. Moreover, CEDSAI shall contribute to the efficient devolution of services from NGAs to LGUs, following the Supreme Court ruling on the Mandanas Case.
25	CTGWY	Center of Excellence on Public Sector Productivity PMO-2023	Department of Budget and Management	Training	01-Jan-2023	31-Dec-2023	Leading the movement on advancing innovation and productivity in the public sector across Asia and the Pacific region, the Philippines has been designated as the Asian Productivity Organization (APO) Center of Excellence on Public Sector Productivity with the DAP as the focal organization and implementing institution. The DAP also serves as the country's National Productivity Organization (NPO) that supports the APO in promoting and implementing public sector productivity-related activities in the Asia-Pacific region. As the implementing institution of the COE-PSP and the country's NPO, the DAP is tasked to: a. Facilitate learning and sharing of knowledge and best practices on PSP among APO members; b. Conduct relevant research on new areas related to the PSP including identifying innovations and best practices; c. Develop resources and materials to assist member countries with their programs; and d. Engage experts and practitioners who could assist APO member countries with their programs on PSP.

				Completed Projects as of 31 December 2023				
No.	**Project Code**	**Title**	**Client**	**Product Type**	**Project Start**	**Project End**	**Description**
26	MOPGQ	Certificate Course on Foresight and Futures Thinking Batch 5	Public and Private	Education	01-Jul-2022	31-Dec-2023	The Certificate Course on Futures Thinking (CC-FT) will introduce the praxis of Futures Thinking, an equal take on theory and practice towards futures intelligence and futures literacy. Looking through the FT lens, it aims to relate futures as an asset, tool and resource. Moreover, the course will delve into the use of the futures concept to anticipate better outcomes and transform today.
27	MOGWD	Certificate Course on Foresight and Futures Thinking Batch 6	Public Sector	Education	01-Nov-2022	31-Dec-2023	The Certificate Course on Futures Thinking (CC-FT) will introduce the praxis of Futures Thinking,an equal take on theory and practice towards futures intelligence and futures literacy. Looking through the FT lens, it aims to relate futures as an asset, tool and resource. Moreover, the course will delve into the use of the futures concept to anticipate better outcomes and transform today.
28	MOPZP	Certificate Course on Futures Thinking Batch 4	Public and Private	Education	01-May-2022	31-Dec-2022	The Certificate Course on Futures Thinking (CC-FT) will introduce the praxis of Futures Thinking, an equal take on theory and practice towards futures intelligence and futures literacy. Looking through the FT lens, it aims to relate futures as an asset, tool and resource. Moreover, the course will delve into the use of the futures concept to anticipate better outcomes and transform today.
29	MIPBR	Certificate Course on Hospital Quality Improvement Batch 5	Public Sector	Education	01-Aug-2023	15-Dec-2023	Quality improvement in healthcare is intended to ensure that health services are effective, safe and focused on the needs of the patient. Health systems in most countries, especially in low- and medium-income countries, are so burdened and stretched that quality is not given sufficient attention. The delivery of unsafe, unequal and inequitable health services will negate the intention of promoting health among the population. This theory-based and practice-focused training course is intended for staff in healthcare facilities, e.g., hospitals and clinics. The course offers the participants the opportunity to understand the complexity of health systems and how quality improvement initiatives could strengthen health systems. Furthermore, participants will learn quality improvement tools to enable them to analyze problems, search for solutions, plan and apply these in implementing quality improvement programs in their own setting. At the heart of the discussions on quality is the delivery of safe care.
30	MOPLP	Certificate Course on Productivity and Quality Management Batch 2	Public and Private	Education	01-Sep-2021	31-Mar-2023	This is an introduction to the practice of productivity and quality management (PQM) in organizations. System thinking is used as a framework to guide the PQM practice. Managing the context of PQM provides the springboard for organizations to start their respective journey with PQM.

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
31	MOPKQ	Certificate Course on Productivity and Quality Management Batch 3	Public and Private	Education	15-Sep-2022	31-Dec-2023	This certificate course offers an introduction to the integrated management of productivity and quality. It aims to improve the system and processes of organizations to satisfy the needs and expectations of the customers and stakeholders involved in the organization.
32	MOPTP	Certificate Course on Public Finance and Budgeting	Public and Private	Education	01-Feb-2022	31-Dec-2023	Public finance and budgeting (PFB) encompass the fiscal activities of the government sector, which includes the national, local and corporate government, and relevant and applicable arrangements of the government with the private sector and civil society. This course focuses on public finance and budgeting at the level of the national and local government unit level.
33	MIPTQ	Certificate Course on Strategic Health Communication Governance	Public Sector	Education	01-Jan-2023	30-Jun-2023	Public service is more than just an ardent passion to alleviate the plight of the poor and the marginalized, to lead the improvement of various systems in government, or even to make a significant difference in the lives of our countrymen. Not to conclude that such personal fervor for change is unnecessary, but rather, to emphasize more the tenet that public service is more than just the desire to uplift the lives of people, but, fundamentally, a craft and a virtue - a profession that requires due prudence, knowledge, skills and abilities for the purpose of advancing the common good and affect significant, meaningful progress for the country. It is stated in the Local Government Code, in Article Eight Section 478b-1 that the health officer shall take charge of the office on health services, supervise the personnel and staff of said office, formulate program implementation guidelines and rules and regulations for the operation of the said office for the approval of the governor or mayor, as the case may be, in order to assist him in the efficient, effective and economical implementation of a health services program geared to implementation of health-related projects and activities. With the enactment of the Universal Health Care (UHC) Act, Human Resource for Health (HRH) must aim to capacitate the workforce with competencies needed for the implementation of an integrated health system for primary health care through continuing education. The Department of Health – Center for Health Development (DOH CHD) Region I tapped the services of the Development Academy of the Philippines (DAP) through the Graduate School of Public and Development Management (GSPDM) to capacitate its Health Education and Promotion Unit (HEPU) in enhancing its competencies and developing its HRH workforce through the Certificate Course on Strategic Health Communication Governance (CC SHCG). CC SHCG tackles how public health managers can improve uptake of health

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
34	MOPDQ	Certificate Course on the Foundations of Knowledge Management Batch 3	Public and Private	Education	01-Jul-2022	31-Dec-2023	The series of certificate courses on Knowledge Management (KM) is a competency-based professional certification where students progressively acquire or develop KM competencies that enable them to share and use knowledge as they perform their jobs, and start and manage KM initiatives in their respective organizations. The certificate courses vary in terms of focus to respond or cater to the specific needs of prospective students. Each course consists of competency-based modules, which require students to submit outputs on applications of lessons learned from the modules. Some of these courses may be credited towards the Master of Public Management major in Knowledge Management (MPM-KM), should students opt to pursue and earn higher qualifications. The certificate courses are offered on-demand except for the KM Foundations Certificate Course, which is offered on a regular basis as it is a prerequisite for taking the other certificate courses in the series. All certificate courses are delivered via distance learning using an online platform, which means that students can complete the courses without ever needing to set foot at DAP-GSPDM. The first among the series of KM certificate courses is on KM Foundations which is an introduction to the practice of KM in organizations. System thinking is used as a framework to guide the KM practice. Managing the context of KM provides the springboard for organizations to start their respective journey with KM. Module 1: Introduction to the Practice of KM Module 2: System Thinking for KM Practice Module 3: Managing the Context of KM Module 4: Techno-structural Context of KM Module 5: Behavioral Context of KM Module 6: Economic-Regulatory Context of KM Module 7: KM Audit
35	HEIEI	China Productivity Center Study Mission to the Philippines - Driving Circular Economy Collaboration for a Better Environment	APO/DAP/Government and Private Institution	Training	13-Nov-2023	17-Nov-2023	The second study mission of the China Productivity Center (CPC) Green Technical Service Team. whose mission is to share sustainable technologies and successful experiences from Taiwan to APO member countries.

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
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36	QFGYA	COE Public Sector Productivity Innovation Laboraotory 2023	National Government Agencies	Technical Assistance	01-Apr-2023	31-Dec-2023	The Philippine government has been facing challenges that potentially need new ideas to resolve the issues. Changing citizen expectations, policy challenges, global trends, fiscal pressure and technological changes are just some of the issues that should drive the government sector to extract and apply innovative ideas in its existing system. In most cases, many approaches have already been applied to resolve prevalent issues but a new idea has the potential to resolve them. Thus, it is high time to strengthen the implementation of the Public Sector Productivity Innovation Laboratory. Through the program, innovation thinking will be promoted and encouraged among government agencies. Innovation is the generation and application of new ideas. It is not simply coming up with ideas, but also integrating them with the existing system and processes, and monitoring the results.
37	CPPZQ	Course on Basic Monitoring and Evaluation	Public Sector	Training	14-Jul-2023	15-Oct-2023	As part of its commitment to promoting evidence-based policymaking in the country, the Policy Research Office (PRO) holds its annual public offering—Course on Basic Monitoring and Evaluation (CBME). Starting in 2014, CBME aims to equip government technical staff with the necessary skills and knowledge for monitoring and evaluation of programs and projects and to enable participants to assess programs and projects using various tools. Due to the continuing health and safety threats posed by the COVID-19 pandemic, the PRO will run this year's CBME public offering online.
38	CPRJX	Course on Policy Design and Development for Philippine Childrens Medical Center	Philippine Childrens Medical Center	Training	01-Sep-2023	31-Dec-2023	This Training on Policy Design and Development aims to provide the participants from the Philippine Children's Medical Center (PCMC), with a better understanding of the theoretical underpinnings and components of the policy process, as well as the range of tools and techniques for policy development.
39	QCROL	Development of a Quality Management System Certifiable to ISO 9001:2015 for the Office of the Assistant Chief of Staff for Financial Management, G10, Philippine Army	Philippine Army - Office of the Assistant Chief of Staff for Financial Management, G10	Technical Assistance	23-Nov-2022	31-Aug-2023	

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
40	QCRBB	Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Office of the Presidential Adviser on the Peace Process	Office of the Presidential Adviser on the Peace Process	Technical Assistance	03-Nov-2020	31-Mar-2023	The Office of the Presidential Adviser on the Peace Process (OPAPP) is mandated to oversee, coordinate, and integrate the implementation of the comprehensive peace process; and is tasked to provide the OPAPP Secretary with technical support in the pursuit of peace, that includes reforms in social, economic, and political aspects; building consensus and peace-empowerment; political settlement with various armed groups, developing and leading programs for reconciliation, rehabilitation and reintegration into society, and, most especially, paving the way into a peaceful society. To ensures its compliance with Administrative Order No. 161 – Institutionalizing Quality Management Systems (QMS) in Government, wherein all government agencies are to improve the quality of their operations and service delivery through process streamlining and rationalizing documentary requirements to increase competitivenes and ease of transactions for the citizens, the OPAPP has requested the assistance of the Development Academy of the Philippines (DAP) in adopting an ISO 9001:2015 QMS. The ISO 9001:2015 shall provide a globally recognized standard that would transform the OPAPP's current management system to a certifiable QMS.
41	HERIW	Development of Nutrition in Emergencies Strategic Plan	National Nutrition Council	Technical Assistance	01-Sep-2023	30-Nov-2023	The Nutrition in Emergencies Strategic Plan 2023-2028 will serve as the roadmap towards better preparedness and implementation of programs specifically in nutrition given the new pandemic situation. The Nutrition in Emergencies is one of the specific programs in nutrition of the Philippine Plan of Action for Nutrition 2017-2022. Given this, it is expected that the Nutrition Cluster has the capacity to respond to various challenges through the adaptation of Strategic Plan. This project will cover desk reviews of reports and materials from NNC and will conduct an FGD, KIIs, and workshops to create a venue wherein the Nutrition Cluster may raise the gaps and challenges from the previous strategic plan. It aims to provide solutions through the NiE Strategic Plan 2023-2028.

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
42	HERQI	Development of the PAGASA Strategic Plan for 2023-2028	Philippine Atmospheric, Geophysical, and Astronomical Services Administration (PAGASA)	Technical Assistance	01-May-2023	31-Oct-2023	Republic Act 10692, otherwise known as "PAGASA Modernization Act of 2015," was approved by former President Benigno S. Aquino, Jr. on November 3, 2015. PAGASA is mandated to upgrade its physical resources and operational techniques through the acquisition of state-of-the-art instruments, equipment and facilities, and to improve the capabilities of its personnel in providing timely and reliable forecasting across the country. To continually provide on-time and quality service to their constituents and to align the Agency's mandated priorities and goals with the new administration, the PAGASA needs to gear up its internal mechanisms to recalibrate and revisit its trajectory for a better strategic fit to protect the people and the environment and to ensure economic security against natural hazards. It is in this context that they tapped the Development Academy of the Philippines to provide technical assistance in developing their 2023-2028 Strategic Plan. They will be assisted in assessing the previous year's performance as well as determining the plausible/desired future scenarios upon which the strategic plan will be anchored. It will likewise assist the bureau in developing its M&E framework, Communication plan, and planning guide that will aid in cascading the strategic plan to its various offices.
43	HEPWQ	Disaster Waste Management Training - Batch 5	Various Local Government Units	Training	01-Mar-2023	31-Jul-2023	The Public Offering on Disaster Waste Management is a five-day training intended for Local Government Units, on the management of wastes generated or exposed by different natural hazards or disaster events. The training will be a mix of lectures, discussions, and activities focused on disaster waste management and its four phases namely; (1) Preparedness Phase; (2) Emergency/Relief Phase; (3) Recovery Phase and; (4) Reconstruction Phase. Specific sets of actions for each of the four phases will be tackled, after which LGU participants will be given time to draft their SOPs for the four phases based on the environmental context and resources of their respective localities.

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
44	ROROE	Diving Deep towards MSU-TCTO's Transformation 2040: An Action Learning Foresight Workshop	Mindanao State University	Training	01-Sep-2023	31-Dec-2023	The Mindanao State University Tawi-Tawi College of Technology and Oceanography (MSU-TCTO) values the results of the successfully conducted two batches of the Training-Workshop on Strategic Foresight and Futures Thinking with the Development Academy of the Philippines (DAP). The outputs created therein are deemed relevant and beneficial for the goals of the University. Moving forward, MSU-TCTO intends to dive deep to their futures through the consolidation of the outputs from the two batches and centering on the initially created transformation scenario for the University. In this collaborative efforts, MSU-TCTO will be engaging DAP to facilitate the workshop towards enhancing the transformation scenario and creating strategies for the University in order to stay relevant in the next coming years particularly in 2040. The goal is to create the "Paglayag 2040", the stories and strategies of MSU-TCTO aligned to the Ambisyon 2040 and to its aspiration of becoming a renowned institution in Fisheries and Oceanography. This is also in support to the pursuit of developing into a Smart, Green, and Resilient University that creates opportunities and transforms the lives of the people.
45	MLRTF	Executive Course in Public Management Batch 3	Philippine Air Force	Education	30-May-2022	30-Jun-2023	This is a twinning program between the DAP-GSPDM and Philippine Air Force Officers School. The Executive Course in Public Management is conducted in alignment with the PAFOS's Squadron Officer Course. It will be composed of two modules as follows: Research Module Course Description: This course introduces students to the fundamental research process, methodologies and techniques in public management. It covers qualitative, quantitative and mixed methods of data collection and analysis. It shall equip students with the critical analysis and proficiency in conducting basic research. Management Module Course Description: This course is designed as a broad overview of the critical theoretical/practical issues and trends pertaining to public organizations and their management, with emphasis on applications to both "micro" (i.e., inside the organization) and "macro" (i.e., external relations and strategy) organizational issues. It explores adaptive and innovative strategies and policy perspectives that may turn organizational challenges into opportunities.

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
		Completed Projects as of 31 December 2023					
46	MOPFQ	Executive Course on Leadership, Innovation, Communication and Knowledge Management Batch 3	Public Sector	Education	01-Jul-2022	30-Jun-2023	The Executive Course on Leadership, Innovation, Communication, and Knowledge Management (CLICK) Batch 3 is a joint offering of three partners - the DAP, National Union of Career Executive Service Officers, Inc., and Aboitiz Equity Ventures, Inc. (AEV). It is intended for Career Executive Officers and senior government officials to reinforce existing and provide an overview of new competencies that they will need to better cope with the demands of the changing workplace. The program will have its second run in August 2022 for select government officials who will meet the criteria set by the program partners.
47	MOPXQ	Executive Course on Leadership, Innovation, Communication and Knowledge Management Batch 4	Public Sector	Education	01-Jun-2023	31-Dec-2023	The Executive Course on Leadership, Innovation, Communication, and Knowledge Management (CLICK) Batch 3 is a joint offering of three partners - the DAP, National Union of Career Executive Service Officers, Inc., and Aboitiz Equity Ventures, Inc. (AEV). It is intended for Career Executive Officers and senior government officials to reinforce existing and provide an overview of new competencies that they will need to better cope with the demands of the changing workplace.
48	ROPER	Executive Etiquette: Mastering Protocol and Diplomacy	Public Sector	Training	30-Aug-2023	30-Oct-2023	The primary objective of this diplomacy and protocol training course is to enhance the skills and competencies of executive teams within SUCs and LGUs. The focus lies particularly on cultivating a refined understanding of proper etiquette and hierarchical protocols. This comprehensive approach aims to foster expertise in diplomatic communication and procedural intricacies, ultimately leading to mastery in these areas, especially in navigating the volatile, uncertain, complex, and ambiguous (VUCA) landscape of institutions and organizations. The training envisions an organization with optimum capacity for effective interaction, conflict mitigation and creation of collaborative synergy with other agencies. It also aims to enhance the overall effectiveness of inter-agency communication.

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
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49	QERHW	Expansion and Sustenance of the ISO 9001:2015-Certified Quality Management System of the Quezon City Government	Quezon City Government	Technical Assistance	27-Sep-2022	31-Dec-2023	The Local Government Units, as provided under the Local Government Code of 1991 or the Republic Act No. 7160, assume the primary responsibility for the establishment of an accountable, efficient, and dynamic organizational structure and operating mechanism that will meet the priority needs and service requirements of its citizens. In conjunction with the City's thrust to improve local government's productivity and effectiveness of local systems and to elicit stronger work commitment of its employees towards better quality of life for its constituents, the Quezon City Government (QCG) has established a quality management system (QMS) certifiable to ISO 9001 and successfully achieved its ISO 9001 certification for its Revenue Generating Cluster, fifteen (15) departments and offices, and two (2) Quezon City District Hospitals, namely: Quezon City General Hospital (QCGH) and Novaliches District Hospital (NDH). In line with the administration's direction, the QCG intends to expand the scope of its QMS certification to Rosario Maclang Bautista General Hospital (RMBGH) and sustain the implementation of QMS of the abovementioned departments and hospitals. In this regard, the Academy is proposing the project entitled, "Expansion and Sustenance of the ISO 9001:2015-Certified Quality Management System of the Quezon City Government."

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
		Completed Projects as of 31 December 2023					
50	GYGTY	Foresight and Anticipatory Governance Program (2022)	Department of Budget and Management	Training	01-Feb-2022	30-Jun-2023	As part of the ongoing efforts of the Development Academy of the Philippines (DAP) to effectively address the disruptive challenges brought by a VUCA environment, the Academy recognizes that enhancing the ability of organizations and institutions to anticipate, respond and adapt to rapidly changing environments have become increasingly important. It is also for this reason that organizations around the world are building and institutionalizing competencies on innovation, agile and futures thinking in order to build a more robust, resilient and future-ready organization. According to OECD, strategic foresight and futures thinking should not be regarded as an optional intervention to the decision-making process, but rather a vital part of it. As an avenue for creative thinking, innovative problem solving, and strategic foresight, DAP proposes to implement the program entitled Foresight and Anticipatory Governance under the Academy's Center for Strategic Futures (CSF). The Program aims to promote collaboration and knowledge co-creation approaches designed for the anticipation of emerging complex issues and identification of relevant smart and innovative solutions in order to respond to the needs of a VUCA environment and effectively adapt to other global phenomena that increasingly define and shape the nature of the world (i.e., globalization, climate change, demographic change, and digitalization).

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
		Completed Projects as of 31 December 2023					
51	CMRJT	FORMULATION OF A MEDIUM-TERM PLAN FOR THE FOOD AND DRUG ADMINISTRATION	Food and Drug Administration	Technical Assistance	01-Mar-2023	31-Oct-2023	The Food and Drug Administration has requested the assistance of the DAP to facilitate a series of workshops to guide the institution in completing its three-year strategic plan for fiscal years 2023-2025. As FDA gears towards being internationally recognized as a center of excellence in health product regulation, the agency believes it can better manage its own performance through strategic planning and strategy execution. Among many things, the long-term plan may lay down the strategy on how the agency can further protect and promote the health of Filipinos through the regulation of health products as aligned with the Department of Health (DOH) national policy direction and plans, technical standards and guidelines; enhance working with foreign governments and international standard-setting bodies to harmonize food, drug, cosmetics, devices safety laws, regulations, and standards pursuant to the country's international commitments; and further, streamline licensing and permitting processes that would address some barriers to health facility and technology access per EO 14 that adopted the 2023-2028 Philippine Development Plan (PDP). Relative to the statutory functions aforementioned and recent service delivery challenges and developments, the agency desires to ensure cohesion and integration of its physical targets to achieve customer satisfaction, process efficiency, financial accountability, and organizational learning and development.
52	HEPVQ	GIS Hazard Modeling Training for Improved Decision-Making and Early Warning Action of LGUs - Batch 8	Various Local Government Units	Training	01-Mar-2023	31-Dec-2023	The Training on GIS Hazard Modeling is a basic course on GIS and modeling for application in forecast-based early warning system. It is designed for a maximum of 25 participants, with at least one representative from each of the participating LGU. It is a fully online training that will entail ten days of both synchronous and asynchronous learning sessions following the DAP learning methodology using the 4 A's of Activity, Analysis, Abstraction and Application. It shall proceed with concepts and applications sessions. It will be participatory and output driven, involving a combination of lectures, practical demonstrations, hands-on exercises and individual reporting. Using an ecosystem-based framework, the training will be using the available biogeophysical and other data and mapping materials (e.g. shapefiles) from each of the LGUs, complemented by available rainfall, flood, drought, and other pertinent data from partner agencies.

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
53	QCGUW	GMQP 2022: Harmonization of Quality Management System into a National QMS Certifiable to ISO 9001:2015 Standard for the Department of Education	Department of Education	Technical Assistance	15-Apr-2022	30-Apr-2023	The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to enhance the social fabric through ensuring people-centered, clean, and efficient governance, as cited in the "Malasakit" pillar of the Philippine Development Plan 2017-2022. To this goal, the government is leveraging the priorities of its Results-Based Performance Management System, and its people-centered Performance-Based Incentive System under Executive Order No. 80, s. 2012. This is further strengthened with the enactment of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, which aims to establish transparency, efficiency, and quality in the delivery of government services and ensure citizen satisfaction, thereby improving the competitiveness of the country. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer, and healthier. This clear and compelling direction of the Administration further intensifies the need for government agencies to comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standard to Implement the Government Quality Management Program, which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standard is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to ensure consistency in the quality of services and continuous process

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
54	ROGYW	Government Quality Management Program (GQMP) 2023: Whole of Government Business Satisfaction Survey Towards the Institutionalization of Service Quality Standards of Frontline Government Agencies	Public	Research	21-Sep-2023	31-Dec-2023	The Government Quality Management Program (GQMP) is a national government funded program that promotes quality improvement in the public sector. The GQMP's goal is to effect improvement in public sector organizations' (PSOs) performance in providing quality services and broadening government-wide quality improvement to ensure that Filipino citizens benefit greatly from process and system improvement initiatives. The GQMP's objective is to improve not only public sector performance but also the quality of public service delivery. One of the components of the GQMP, specifically the Component on Quality Measurement and Standardization (QMAS), promotes evidence-based improvement in the performance of PSOs through research, advocacy, and the development/ adoption of performance and associated service quality standards (SQS).
55	QEGWE	GQMP 2022: Capability Building Intervention on Knowledge Management for Palawan State University (PSU), National Housing Authority (NHA), Cotabato Regional and Medical Center (CRMC), and Rizal Medical Center (RMC)	Palawan State University	Training	01-Dec-2022	31-Mar-2023	The DAP will be implementing the project titled, "GQMP 2022: Capability Building Intervention on Knowledge Management for Palawan State University (PSU), National Housing Authority (NHA), Cotabato Regional and Medical Center (CRMC), Rizal Medical Center (RMC)", to enhance organizational productivity and growth by understanding and applying the fundamental concepts, practices, and tools in creating, sharing and applying knowledge. The intervention highlights how Knowledge Management (KM) dovetails with the Philippine Quality Award (PQA) framework and the ISO 30401:2018.
56	QBGVL	GQMP 2022: Capability-Building Interventions on Quality Management System (QMS)	Various SUCs	Technical Assistance	25-Jul-2022	31-Mar-2023	The GQMP shall implement various Capability Building Intervention on the Quality Management System such as Technical Assistance (TA) on Strengthening Risk Management, Knowledge Management, Training on QMS Requirements and Documentation and BE Self-Assessment to selected beneficiary agencies (BAs). The program integrates the use of various process/service quality improvement tools and techniques, such as risk management, Self-assessment and Knowledge Management among others, to enhance the implementation of their Quality Management System.

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
57	QFGUJ	GQMP 2022: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Anti-Red Tape Authority	Anti-Red Tape Authority	Technical Assistance	01-Mar-2022	31-Dec-2023	The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to enhance the social fabric through ensuring people-centered, clean, and efficient governance, as cited in the "Malasakit" pillar of the Philippine Development Plan 2017-2022. To this goal, the government is leveraging the priorities of its Results-Based Performance Management System, and its people-centered Performance-Based Incentive System under Executive Order No. 80, s. 2012. This is further strengthened with the enactment of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, which aims to establish transparency, efficiency, and quality in the delivery of government services and ensure citizen satisfaction, thereby improving the competitiveness of the country. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer, and healthier. This clear and compelling direction of the Administration further intensifies the need for government agencies to comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standard to Implement the Government Quality Management Program, which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standard is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to ensure consistency in the quality of services and continuous process
58	QDGUK	GQMP 2022: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Department of Agriculture	Department of Agriculture	Technical Assistance	01-Apr-2022	31-Mar-2023	Given that effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS), the Development Academy of the Philippines, through the General Appropriations Act of 2022, has funding for the Technical Assistance on the Development, Expansion, Consolidation of ISO 9001:2015 QMS, Risk Management and Service Quality Improvement for 13 GQMP Beneficiary Agencies, including the Department of Agriculture. In this regard, the Academy is implementing the project entitled, "Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Department of Agriculture".

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
59	QDGUO	GQMP 2022: Measurement of Whole-of-Government Citizen Satisfaction and Enhancement of Service Quality Standards for Public Sector Organizations	National Government Agencies	Research	01-Jan-2022	15-May-2023	The Development Academy of the Philippines (DAP) through the Government Quality Management Program (GQMP) proposes a whole-of-government approach in measuring citizen and business satisfaction and advocates adoption of evidence-based Service Quality Standards (SQS) and DAP's Service Quality e-Measurement (e-SQM) Tool for measuring agency-level client satisfaction. These initiatives seek to aid continual government-wide quality improvement in the design and delivery of agile frontline and public services supportive of risk-based thinking. This intervention is being implemented under the GQMP Component 2 project on Institutionalizing the Service Quality Standards. The GQMP Component 2 project seeks to develop SQS for a citizen-centered frontline government service during and post-pandemic using "outside-in" approach. This is done through listening to the people, understanding their needs and expectations, and determining frontline government service delivery aspects that are most important to the citizens and businesses and may also guarantee their satisfaction. In particular, the project aims to determine the yearly overall citizen or business satisfaction scores of the whole-of-government based on identified service dimensions and attributes of frontline government services and make recommendations to enhance the whole-of-government approach on continual quality improvement by determining evidence-based SQS supportive of risk-based thinking. This year, the GQMP Component 2 project intends to continue its initiative in conducting the annual whole-of-government satisfaction survey through the 2022 Citizen Satisfaction Survey (CitSat). In addition, the project also intends to facilitate the increase of awareness on the importance of SQS and its institutionalization through the adoption of a national policy on SQS for public sector organizations (PSOs). They will be influenced to adopt evidence-based SQS to improve citizen and
60	QBGWZ	GQMP 2023: Capability Building Intervention on Quality Management System (QMS)	Various NGAs	Training	15-Feb-2023	30-Dec-2023	The GQMP shall implement various Capability Building Intervention on the Quality Management System such as Technical Assistance (TA) on Knowledge Management, Training on QMS Requirements and Documentation, Auditing QMS, and BE Self-Assessment to selected beneficiary agencies (BAs). The program integrates the use of various process/service quality improvement tools and techniques, such as risk management, Self-assessment and Knowledge Management among others, to enhance the implementation of their Quality Management System.

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No.	**Project Code**	**Title**	**Client**	**Product Type**	**Project Start**	**Project End**	**Description**
61	QFGYV	GQMP 2023: Capability-Building Intervention on Quality Management System for Komisyon sa Wikang Filipino (KWF), Philippine Statistics Authority (PSA), Local Government of Romblon (LG of Romblon) and Parole and Probation Administration (PPA)	Various NGAs	Training	01-Aug-2023	31-Dec-2023	The GQMP shall implement various Capability Building Interventions on the Quality Management System such as Training Course on ISO 9001:2015 QMS Requirements and Documentation, Auditing QMS to selected beneficiary agencies (BAs). The program integrates the use of various process/service quality improvement tools and techniques to enhance the implementation of their Quality Management System
62	QEGXF	GQMP 2023: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Municipal Government of Solano, Nueva Vizcaya	Various Local Government Units	Technical Assistance	01-Mar-2023	31-Dec-2023	The Administration is committed to achieving economic and social transformation for a prosperous, inclusive, and resilient society as detailed in the Philippine Development Plan (PDP) 2023-2028. In pursuing this overarching goal, the practice of open, efficient, and accountable governance is required. Chapter 14 Outcome 3 of the PDP 2023-2028 on government functions, systems, and mechanisms rationalized and strengthened identified raising of productivity performance of agencies as one of its strategies. Contributory to this strategy is the strengthening of the implementation of the Government Quality Management Program, results-based performance management system standards, and the Development Academy of the Philippines' productivity capability development programs, as well as the adoption of the Philippine Quality Award performance excellence framework. This imperative direction in the PDP 2023-2028 further strengthens the need for government agencies to comply with Executive Order No. 605, s. 2007 Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP). The DAP, as the National Productivity Organization and the Advocacy and Capability-Building arm of the Government Quality Management Committee, will continue levelling up its quality improvement initiatives aimed at enhancing government agencies' performance in delivering quality services and broadening government-wide quality improvement to ensure that Filipino citizens will greatly benefit from the process and system improvement initiatives. The DAP shall provide technical assistance to various Local Government Units such as the Municipal Governments of Pulilan, Bulacan and Solano Nueva Vizcaya, as among the Beneficiary Agencies of the GQMP, to facilitate the establishment of a QMS certifiable to ISO 9001:2015 standard. In this regard, the Academy is implementing the project entitled, "Development of a

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
		Completed Projects as of 31 December 2023					
63	QEGXN	GQMP 2023: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Philippine Space Agency (PhilSA)	Philippine Space Agency	Technical Assistance	01-Mar-2023	31-Dec-2023	The Administration is committed to achieving economic and social transformation for a prosperous, inclusive, and resilient society as detailed in the Philippine Development Plan (PDP) 2023-2028. In pursuing this overarching goal, the practice of open, efficient, and accountable governance is required. Chapter 14 Outcome 3 of the PDP 2023-2028 on government functions, systems, and mechanisms rationalized and strengthened identified raising of productivity performance of agencies as one of its strategies. Contributory to this strategy is the strengthening of the implementation of the Government Quality Management Program, results-based performance management system standards, and the Development Academy of the Philippines' productivity capability development programs, as well as the adoption of the Philippine Quality Award performance excellence framework. This imperative direction in the PDP 2023-2028 further strengthens the need for government agencies to comply with Executive Order No. 605, s. 2007 Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP). The DAP, as the National Productivity Organization and the Advocacy and Capability-Building arm of the Government Quality Management Committee, will continue levelling up its quality improvement initiatives aimed at enhancing government agencies' performance in delivering quality services and broadening government-wide quality improvement to ensure that Filipino citizens will greatly benefit from the process and system improvement initiatives. Consequently, the Philippine Space Agency (PhilSA), created through the Republic Act No. 11363 or the Philippine Space Act, is mandated to plan, develop, and promote the national space program in line with the Philippine Space Policy. In line with its mission to promote and sustain a robust Philippine space ecosystem that adds and creates value in space for and from Filipinos

Completed Projects as of 31 December 2023

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
64	QEGXR	GQMP 2023: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the various GOCCs	Various GOCCs	Technical Assistance	01-Mar-2023	31-Dec-2023	The Administration is committed to achieving economic and social transformation for a prosperous, inclusive, and resilient society, as detailed in the Philippine Development Plan (PDP) 2023-2028. In pursuing this overarching goal, the practice of open, efficient, and accountable governance is required. Chapter 14 Outcome 3 of the PDP 2023-2028 on government functions, systems, and mechanisms rationalized and strengthened identified raising of productivity performance of agencies as one of its strategies. Contributory to this strategy is strengthening the implementation of the Government Quality Management Program, results-based performance management system standards, and the Development Academy of the Philippines' (DAP) productivity capability development programs, as well as adopting the adoption of the Philippine Quality Award performance excellence framework. This imperative direction in the PDP 2023-2028 further strengthens the need for government agencies to comply with Executive Order No. 605, s. 2007 Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP). The DAP, as the National Productivity Organization and the Advocacy and Capability-Building arm of the Government Quality Management Committee, will continue leveling up its quality improvement initiatives aimed at enhancing government agencies' performance in delivering quality services and broadening government-wide quality improvement to ensure that Filipino citizens will greatly benefit from the process and system improvement initiatives. Consequently, the GOCC Cluster namely, the Philippine Tax Academy (PTA) was created through Republic Act No. 10143, s. 2010, is mandated to train, mold, enhance, and develop capabilities for tax collectors and administrators to help improve their tax collection efficiency to become competent and effective public servants. In line

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
							Completed Projects as of 31 December 2023
65	QDGXC	GQMP 2023: Development of Quality Management System Certifiable to ISO 9001:2015 Standard for the Municipalities of Loon, Bohol and Sablayan, Occidental Mindoro	Department of Budget and Management	Technical Assistance	16-Mar-2023	31-Dec-2023	The Administration is committed to achieving economic and social transformation for a prosperous, inclusive, and resilient society as detailed in the Philippine Development Plan (PDP) 2023-2028. In pursuing this overarching goal, the practice of open, efficient, and accountable governance is required. Chapter 14 Outcome 3 of the PDP 2023-2028 on government functions, systems, and mechanisms rationalized and strengthened identified raising of productivity performance of agencies as one of its strategies. Contributory to this strategy is the strengthening of the implementation of the Government Quality Management Program, results-based performance management system standards, and the Development Academy of the Philippines' productivity capability development programs, as well as the adoption of the Philippine Quality Award performance excellence framework. This imperative direction in the PDP 2023-2028 further strengthens the need for government agencies to comply with Executive Order No. 605, s. 2007 Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP). The DAP, as the National Productivity Organization and the Advocacy and Capability-Building arm of the Government Quality Management Committee, will continue leveling up its quality improvement initiatives aimed at enhancing government agencies' performance in delivering quality services and broadening government-wide quality improvement to ensure that Filipino citizens will greatly benefit from the process and system improvement initiatives. The DAP shall provide technical assistance to various Local Government Units such as the Municipal Governments of Loon, Bohol and Sablayan, Occidental Mindoro, as among the Beneficiary Agencies of the GQMP, to facilitate the establishment of a QMS certifiable to ISO 9001:2015 standard. In this regard, the Academy is implementing the project entitled,"Development
66	QEGXT	GQMP 2023: Expansion of ISO 9001:2015-Certified Quality Management System for the Social Security System	Social Security System	Technical Assistance	01-Mar-2023	31-Dec-2023	The project aims to facilitate the expansion of the established QMS to all SSS branches covering an agency-wide QMS-certification.

				Completed Projects as of 31 December 2023				
No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description	
67	QEGYK	GQMP 2023: Expansion of the ISO 9001:2015-Certified QMS for the Office of the Solicitor General (OSG)	Office of the Solicitor General	Technical Assistance	15-Jun-2023	31-Dec-2023	The Office of the Solicitor General (OSG) is an independent and autonomous office attached to the Department of Justice. As mandated by Presidential Decree No. 478, its primary function is to represent the Government of the Republic of the Philippines, its agencies and instrumentalities, and its officials and agents in any litigation, proceeding, investigation or matter requiring the services of a lawyer; represent the Republic in any action which affects the welfare of the people; and assist the Government in the enforcement of the rule of law, maintenance of peace and order, and the promotion of the administration of justice. Since 2018, the OSG has been maintaining its certification to ISO 9001:2015 Quality Management System for five years now, covering the docket management service processes such as receiving, barcoding, scanning, encoding, routing, and dispatching of legal documents to the court, clients, and other parties. Its case, finance, and human resource management services, including its administrative and legal service have yet to be included in the certified scope. Upon realizing the significance of ensuring consistent and value-adding public services, and continuous improvement of processes and systems, the OSG has expressed its interest and commitment to expand its ISO 9001:2015-Certified QMS to maximize the QMS benefits and effect actual quality improvement in the delivery of its services. Thus, as one of the selected GQMP beneficiary agencies that will receive technical assistance in this endeavor, the DAP is implementing the project entitled, "Expansion of the ISO 9001:2015-Certified Quality Management System of the Office of the Solicitor General."	

Completed Projects as of 31 December 2023

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
68	QEGXQ	GQMP 2023: Expansion of the ISO 9001:2015-Certified QMS of the Bohol Island State University (BISU)	Bohol Island State University	Technical Assistance	01-Mar-2023	31-Dec-2023	The Bohol Island State University (BISU), mandated by Republic Act No. 9722 An Act Converting the Central Visayas State College of Agriculture, Forestry, and Technology, its Units and Satellite Campuses in the City of Tagbilaran, and in the Municipalities of Bilar, Candijay, Clarin, Calape, and Balilihan, all located in the Province of Bohol to be known as the Bohol Island State University (BISU) and Appropriating Funds Therefor. This BISU mandate shall primarily provide advanced education, and professional and technological instruction in the fields of allied medicine, education, engineering, agriculture, fisheries, environment, arts and sciences, accountancy, cooperatives, business and entrepreneurship, technology, and other relevant fields of study. It shall also undertake research and extension services, and provide progressive leadership in its areas of specialization. The BISU has successfully established its Quality Management System (QMS) and earned its ISO 9001:2015 certification on 23 December 2019. The established QMS covers the admission and enrolment process at the Main Campus in Tagbilaran City. Realizing the importance of QMS in ensuring consistent delivery of quality services and continually improving its processes and systems, the BISU signified its interest and commitment and was selected to become one of the GQMP Beneficiary Agencies that will receive technical assistance from the DAP for the expansion of its ISO 9001:2015-Certified QMS. In this regard, the Academy is implementing the project entitled, "GQMP 2023: Expansion of the ISO 9001:2015-Certified Quality Management System of the Bohol Island State University," to expand and cascade the scope of its ISO 9001-Certified QMS and maximize the benefits of QMS by exhibiting significant improvements in its processes and services.
69	QDGXG	GQMP 2023: Expansion of the ISO 9001:2015-Certified Quality Management System for the Bureau of Plant Industry	Bureau of Plant Industry	Technical Assistance	16-Mar-2023	16-Oct-2023	The project aims to facilitate the expansion of BPI's ISO 9001:2015 certified QMS in its research centers - La Granja, Guimaras, and Davao, covering its processes in crop research and production, pest management, plant product food safety, seed quality assurance, plant quarantine, variety registration and protection, and biotechnology.

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Completed Projects as of 31 December 2023							
No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
70	QEGXO	GQMP 2023: Expansion of the ISO 9001-Certified Quality Management System for the Maritime Industry Authority	Maritime Industry Authority	Technical Assistance	01-Mar-2023	31-Dec-2023	The Maritime Industry Authority (MARINA), an attached agency to the Office of the President by virtue of Presidential Decree No. 474 and an attached agency of the Department of Transportation (DOTr) by virtue of Executive Order No. 546, has successfully established its Quality Management System (QMS) and has been maintaining its ISO certification for all the processes under the Standards of Training, Certification, and Watchkeeping Office (STCWO) with locations at the head office, two satellite offices, and five regional offices. Realizing the importance of QMS in ensuring consistent delivery of quality services and continually improving its processes and systems, the MARINA signified its interest and commitment and was selected to become one of the GQMP Beneficiary Agencies that will receive technical assistance from the DAP for the expansion of its ISO 9001:2015-Certified QMS. In this regard, the Academy is implementing the project entitled, "Expansion of the ISO 9001:2015-Certified Quality Management System of the Maritime Industry Authority," to expand and cascade the scope of its ISO 9001-Certified QMS and maximize the benefits of QMS by exhibiting significant improvements in its processes and services.

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
		Completed Projects as of 31 December 2023					
71	QEGYI	GQMP 2023: Expansion of the ISO 9001-Certified Quality Management System for the National Commission for Culture and Arts	National Commission for Culture and the Arts	Technical Assistance	01-Jun-2023	31-Dec-2023	The National Commission for Culture and the Arts (NCCA) is an executive office, mandated by Republic Act No. 7356, s. 1992 to formulate policies for the development of culture and arts; implement these policies in coordination with affiliated cultural agencies; coordinate the implementation of program of these affiliated agencies; administer the National Endowment Fund for the Culture and Arts (NEFCA); encourage artistic creation within a climate of artistic freedom; develop and promote the Filipino national culture and arts; and preserve Filipino cultural heritage. Since 2019, the NCCA has been maintaining its certification to ISO 9001:2015 Quality Management System (QMS) for four years now, covering the administration of NEFCA-Supported Competitive Grants. Its program management, and cultural properties protection and regulation have yet to be included in the certified scope. Upon realizing the significance of ensuring consistent and value-adding public services, and continuous improvement of processes and systems, the NCCA has expressed its interest and commitment to expand its ISO 9001:2015-Certified QMS to maximize the QMS benefits and effect actual quality improvement in the delivery of its services. Thus, as one of the selected GQMP beneficiary agencies that will receive technical assistance in this endeavor, the DAP is implementing the project entitled, "Expansion of the ISO 9001:2015-Certified Quality Management System of the National Commission for Culture and the Arts."

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
72	QEGYJ	GQMP 2023: Expansion of the ISO 9001-Certified Quality Management System for the Procurement Service-Department of Budget and Management	Procurement Service	Technical Assistance	01-Jun-2023	31-Dec-2023	The Procurement Service (PS-DBM) is an attached agency to the Department of Budget and Management. As mandated by Letter of Instructions No. 755, s. 1978, its primary function is to operate a government-wide procurement system; monitor prices of common-use supplies, materials, and equipment; identify supplies, materials, and such other items, including equipment and construction materials, which can be economically purchased through centralized procurement and which is within the activity scope; identify sources of supply that are able to offer the best prices, terms, and other conditions for items procured by the government; continuously evaluate, develop, and enhance its procurement system, coverage, and procedure; and, manage and maintain the Government Electronic Procurement System. Since 2020, the PS-DBM has been maintaining its certification to ISO 9001:2015 Quality Management System (QMS) for three years now, covering the registration of customer service for suppliers and government agencies; and inspection and acceptance of supplies and equipment for government agencies. Upon realizing the significance of ensuring consistent and value-adding public services, and continuous improvement of processes and systems, the PS-DBM has expressed its interest and commitment to expand its ISO 9001:2015-Certified QMS to cover the entire procurement management to maximize the QMS benefits and effect actual quality improvement in the delivery of its services. Thus, as one of the selected GQMP beneficiary agencies that will receive technical assistance in this endeavor, the DAP is implementing the project entitled, "Expansion of the ISO 9001:2015-Certified Quality Management System of the Procurement Service."
73	QEGXS	GQMP 2023: Harmonization of Quality Management Systems into a National QMS Certifiable to ISO 9001:2015 Standards for the Commission on Higher Education	Commission on Higher Education	Technical Assistance	01-Mar-2023	31-Dec-2023	The projects aims to harmonize quality management systems of the CHED Central Office and ISO 9001:2015-Certified Regional Offices into a single and complete scope agency-wide certification. This is to ensure a more holistic approach and interface of processes leading to improved efficiency and effectiveness of the established QMS.

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
74	QEGYO	GQMP 2023: Technical Assistance on Quality Management System Transition to ISO 9001:2015 Standard for the Philippine Information Agency	Philippine Information Agency	Technical Assistance	01-Jun-2023	31-Dec-2023	The Philippine Development Plan (2023-2028), a plan for deep economic and social transformation to reinvigorate job creation and accelerate poverty reduction, emphasizes the importance of quality and excellence in public service delivery. It recognizes that quality services are essential to achieving the government's vision of inclusive growth, poverty reduction, and sustainable development. The plan highlights the need for government agencies to adopt international standards and to continuously improve their systems and processes to provide better services to the public. This clear and compelling direction of the Administration further intensifies the need for government agencies to comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standard to Implement the Government Quality Management Program, which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standard is one reliable approach to establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to ensure consistency in the quality of services and continuous process improvement intended to generate approaches to improve citizen satisfaction. The Philippine Information Agency (PIA) was established by virtue of Executive No. 100, series of 1986, to provide accurate, timely, and relevant information to enable citizens to participate and benefit from government programs that would uplift their quality of life; and to plan and implement communication and advocacy programs of national scope and assists other government agencies in the communication

Completed Projects as of 31 December 2023							
No.	**Project Code**	**Title**	**Client**	**Product Type**	**Project Start**	**Project End**	**Description**
75	QEGYP	GQMP 2023: Technical Assistance on Service Quality Improvement for Dr. Jose N. Rodriguez Memorial Hospital and Sanitarium	Dr. Jose N. Rodriguez Memorial Hospital and Sanitarium	Technical Assistance	01-Jun-2023	31-Dec-2023	service quality, is a measure of how an organization delivers its services compared to the expectations of its customers. Improving service quality can enhance an organization's reputation and have a direct impact on the satisfaction of customers. With this in mind, the Philippine government has prioritized service quality improvement (SQI) towards citizen-centric public service to bring the government closer to the people. Philippine government agencies should be responsive to the needs of their intended beneficiaries by improving productivity, in line with the Administration's thrust for a Matatag, Maginhawa at Panatag na Buhay. Furthermore, the Administration is committed to achieving economic and social transformation for a prosperous, inclusive, and resilient society as detailed in the Philippine Development Plan 2023-2028. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to all executive branch departments and agencies, government-owned and controlled corporations, and government financial institutions, state universities and colleges, and local government units to effect public sector performance by ensuring the consistency of products and services through quality processes; The DAP, as a member of the Technical Working Group on Advocacy and Capability-Building of the Government Quality Management Committee (GQMC), and as the National Productivity Organization, spearheads the development of productivity consciousness and promotes the principles, techniques, and practice of productivity and quality in key sectors of the economy. In line with this, the DAP aims to strengthen and expand the implementation of the Government Quality Management Program (GQMP) through effecting service quality

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
						Completed Projects as of 31 December 2023		

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
76	QEGXD	GQMP 2023: Technical Assistance on Service Quality Improvement for Las Pinas General Hospital and Satellite Trauma Center	Las Pinas General Hospital and Satellite Trauma Center	Technical Assistance	01-Mar-2023	31-Aug-2023	service quality is a measure of how an organization delivers its services compared to the expectations of its customers. Improving service quality can enhance an organization's reputation and have a direct impact on the satisfaction of customers. With this in mind, the Philippine government has prioritized service quality improvement towards citizen-centric public service in order to bring the government closer to the people. Philippine government agencies should be responsive to the needs of their intended beneficiaries by improving productivity, in line with the Administration's thrust for seamless delivery of service and commitment to enhancing the social fabric through ensuring responsive, people-centered, technology-enabled, and clean governance as cited in the Philippine Development Plan 2017-2022. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to all executive branch departments and agencies, government-owned and controlled corporations, and government financial institutions, state universities and colleges, and local government units to effect public sector performance by ensuring the consistency of products and services through quality processes; The DAP, as a member of the Technical Working Group on Advocacy and Capability-Building of the Government Quality Management Committee (GQMC), and as the National Productivity Organization, spearheads the development of productivity consciousness and promotes the principles, techniques, and practice of productivity and quality in key sectors of the economy. In line with this, the DAP aims to strengthen and expand the implementation of the Government Quality Management Program (GQMP) through effecting service quality

Completed Projects as of 31 December 2023

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
77	QCGXY	GQMP 2023: Technical Assistance on Strengthening Risk Management Capability for the Cagayan State University (CSU) and Camarines Sur Polytechnic College (CSPC)	Various SUCs	Technical Assistance	15-Mar-2023	31-Dec-2023	The project entitled, "Technical Assistance on Strengthening Risk Management Capability for the Cagayan State University (CSU) and the Camarines Sur Polytechnic College (CSPC) ", aims to enhance the effectiveness of ISO 9001-Certified QMS through the adoption of ISO 31000 RM. It is being implemented by the Development Academy of the Philippines (DAP), as the advocacy and capability building arm of the Government Quality Management Program (GQMP). The two (2) state university and colleges (SUCs) namely: a) Cagayan State University, is the first and only state-run comprehensive institution of higher learning in Cagayan. The university, established through Presidential Decree 1436, later amended by Republic Act 8292, is composed of eight campuses in the growth areas in the three congressional districts of Cagayan; the Aparri, Lal-Lo and Gonzaga campuses in the 1st District; the Piat, Lasam and Sanchez-Mira campuses in the 2nd District; and in the 3rd District, the Andrews and Carig campuses in Tuguegarao City; and, b) Camarines Sur Polytechnic College, a premier state-run polytechnic college in the Bicol Region, was created through Batas Pambansa Bilang 512 on June 10, 1983. With one extension campus, the CSPC was also converted to the Polytechnic State University of Bicol through RA 11283 by Pres. Duterte last April 2019. have all signified their interest and commitment to undertake the above project and has been selected as the two Beneficiary Agencies of the GQMP that will receive technical assistance from the DAP.
78	QCGXI	GQMP 2023: Technical Assistance on Strengthening Risk Management Capability for the John Hay Management Corporation (JHMC)	John Hay Management Corporation	Technical Assistance	30-Jan-2023	30-Dec-2023	TheJohn Hay Management Corporation (JHMC) signified its interest and commitment and was selected to become one of the GQMP Beneficiary Agencies that will receive technical assistance from the DAP for the strengthening of its risk management capacity.The JHMC is established through Republic Act 7227, to accelerate the conversion of military reservations into other productive uses. In line with its mission to develop the estate into a premier tourist and investment destination that contributes to economic growth and job generation, ensure sustainable use of forest watershed, and enforce the efficient and effective regulation of the Camp John Hay, the JHMC seeks to enhance the effectiveness of its ISO 9001-Certified QMS through the adoption of ISO 31000 Risk Management guidelines and ensure alignment with the PSCP guidelines. In this regard, the DAP is implementing the project, "Technical Assistance on Strengthening Risk Management for the John Hay Management Corporation".

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
79	QCGYR	GQMP 2023: Technical Assistance on Strengthening Risk Management Capability for the Local Government Unit of Bacnotan, La Union	LGUs	Technical Assistance	15-Aug-2023	31-Dec-2023	The project entitled, "Technical Assistance on Strengthening Risk Management Capability for the Local Government Unit of Bacnotan, La Union", aims to enhance the effectiveness of ISO 9001-Certified QMS through the adoption of ISO 31000 RM. It is being implemented by the Development Academy of the Philippines (DAP), as the advocacy and capability building arm of the Government Quality Management Program (GQMP). Bacnotan is a 1st class municipality in the province of La Union in Region 1 and has 47 barangays. The town of Bacnotan was formally founded in 1599 as part of Ilocos Sur. In 1785, during the administration of the Governor-General Jose Basco, Bacnotan became a part of Pangasinan. When La Union was created in 1850, Bacnotan was one of the 12 towns that formed the province. Its mandate as enshrined in Republic Act No. 7160 s. 1991 Local Government Code To ensure and support, among other things, the preservation and enrichment of culture, promote health and safety, enhance the right of the people to a balanced ecology, encourage and support the development of appropriate and self-reliant scientific and technological capabilities improve morals, enhance economic prosperity and social justice, promote full employment among their residents, maintain peace and order, and preserve the comfort and convenience of their inhabitants. The LGU of Bacnotan have signified their interest and commitment to undertake the above project and has been selected as the Beneficiary Agency of the GQMP that will receive technical assistance from the DAP.

Completed Projects as of 31 December 2023

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
80	QEGYB	GQMP 2023: Technical Assistance on Strengthening Risk Management Capability for the Science and Technology Information Institute	Science and Technology Information Institute	Technical Assistance	01-May-2023	31-Oct-2023	Risk Management (RM) is the process of ensuring that risks are identified, considered, and controlled throughout the ISO 9001 :201 5-certified Quality Management System (QMS). A common approach to managing any type of risk is presented in ISO 31000:2018 RM Guidelines. Strengthening the adoption/integration of RM into the QMS ideally results in the creation and protection of value in the organization. An effective RM implementation helps improve performance, encourages innovation, supports the achievement of objectives, and aims for the consistent provision and standard quality of products/services. Public sector organizations (PSOs)"predict the unpredictable," through risk management and they can foster a stronger, flexible, and more responsive public service delivery in spite of emergencies, such as the COVID-19 pandemic, by navigating the risks (and opportunities) amidst a volatile, uncertain, complex, ambiguous, and disruptive (VUCAD) environment. The Development Academy of the Philippines (DAP), as the advocacy and capability-building arm of the Government Quality Management Committee (GQMC) has been providing technical assistance to PSOs in its efforts to help strengthen their risk management and ensure the sustenance of public service delivery despite any disruptions. The Science and Technology Information Institute (STII), is one of the service institutes of the Department of Science and Technology (DOST). STII was created as the information and marketing arm of the DOST. By virtue of Executive Order No. 128, STII has the responsibility to: establish a science and technology databank and library; disseminate science and technology information; and, undertake training on science and technology information. In this regard, the DAP is implementing the project, "Technical Assistance on Strengthening Risk Management for the Science and Technology Information Institute."

Completed Projects as of 31 December 2023							
No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
81	QCGYS	GQMP 2023: Technical Assistance on Strengthening Risk Management Capability for the Western Mindanao State University (WMSU)	Western Mindanao State University	Technical Assistance	04-Aug-2023	31-Dec-2023	The project entitled, "Technical Assistance on Strengthening Risk Management Capability for the Western Mindanao State University (WMSU)", aims to enhance the effectiveness of ISO 9001-Certified QMS through the adoption of ISO 31000 RM. It is being implemented by the Development Academy of the Philippines (DAP), as the advocacy and capability building arm of the Government Quality Management Program (GQMP). The Western Mindanao State University is a state university located in Zamboanga City. Originally established as Zamboanga Normal School, it was converted to Zamboanga Normal College on June 17, 1961 by virtue of Republic Act No. 3272, and was later amended under the Presidential Decree No. 1427 to now be the Western Mindanao State University. The WMSU has its main campus in Baliwasan, Zamboanga City, with satellite campuses in San Ramon and Curuan in the same city and the Malangas Campus in Zamboanga Sibugay. It also has 15 colleges, one institute and two autonomous campuses in Zamboanga del Sur and Zamboanga Sibugay. The WMSU has signified their interest and commitment to undertake the above project and has been selected as a Beneficiary Agency of the GQMP that will receive technical assistance from the DAP.

Completed Projects as of 31 December 2023

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
82	QEGXZ	GQMP 2023: Technical Assistance on Strengthening Risk Management Capability of the Philippine Guarantee Corporation	Department of Finance and Department of Environment and Natural Resources	Technical Assistance	01-May-2023	31-Oct-2023	Risk Management (RM) is the process of ensuring that risks are identified, considered, and controlled throughout the ISO 9001-certified quality management system (QMS). A common approach to managing any type of risk is presented in ISO 31000 Risk Management guidelines. Strengthening the adoption/integration of RMS into the QMS ideally results in the creation and protection of value in the organization. An effective RMS implementation helps improve performance, encourages innovation, supports theachievement of objectives, and aims for the consistent provision and standard quality of products/services. Public sector organizations (PSOs) have been required to carry out necessary actions that will address or reduce the impact of risks on public service delivery and ensure continuity in the performance ofessential government functions, amidst a volatile, uncertain, complex, ambiguous, and disruptive (VUCAD) environment. The project entitled, "GQMP 2023: Technical Assistance on Strengthening Risk Management for the Philippine Guarantee Corporation (Philguarantee)" aims to enhance the effectiveness of ISO 9001-Certified QMS through the adoption of ISO 31000 RM. It is being implemented by the Development Academy of the Philippines (DAP), as the advocacy and capability-building arm of the Government Quality Management Program (GQMP). The Philguarantee, to ensure consistency of its services through quality processes, has signified its interest and commitment to undertake the above project and has been selected as one of the GQMP Beneficiary Agencies that will receive technical assistance from the DAP.
83	QBGYL	GQMP 2023: Trainers' Training Course on Risk Management and Business Excellence	Development Academy of the Philippines	Training	02-May-2023	31-Dec-2023	As the Academy is mandated to build the capabilities of individuals and organizations, the Productivity and Development Center (PDC) has conceived the development and implementation of a Trainers' Training Course on Risk Management, and Business Excellence. Hence, the Productivity and Quality Training Office (PQTO) will implement Trainers' Training Courses to contribute to the development of a pool of the Academy's Trainers and Resource Persons on Risk Management and Business Excellence.

			Completed Projects as of 31 December 2023				
No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
84	QDGXB	GQMP 2023: Whole-of-Government Business Satisfaction Survey Towards the Institutionalization of Service Quality Standards of Frontline Government Agencies	Department of Budget and Management	Research	01-Jan-2023	31-Dec-2023	The Development Academy of the Philippines (DAP) through the Government Quality Management Program (GQMP) proposes a whole-of-government approach in measuring citizen and business satisfaction and advocates adoption of evidence-based Service Quality Standards (SQS) and DAP's Service Quality e-Measurement (e-SQM) Tool for measuring agency-level client satisfaction. These initiatives seek to aid continual government-wide quality improvement in the design and delivery of agile frontline and public services supportive of risk-based thinking. This intervention is being implemented under the GQMP Component 2 project on Institutionalizing the Service Quality Standards The GQMP Component 2 project seeks to develop SQS for a citizen-centered frontline government service during and post-pandemic using "outside-in" approach. This is done through listening to the people, understanding their needs and expectations, and determining frontline government service delivery aspects that are most important to the citizens and businesses and may also guarantee their satisfaction. In particular, the project aims to determine the yearly overall citizen or business satisfaction scores of the whole-of-government based on identified service dimensions and attributes of frontline government services and make recommendations to enhance the whole-of-government approach on continual quality improvement by determining evidence-based SQS supportive of risk-based thinking. This year, the GQMP Component 2 project intends to continue its initiative in conducting the annual whole-of-government satisfaction survey through the 2023 Business Satisfaction Survey (CitSat). In addition, the project also intends to facilitate the increase of awareness on the importance of SQS and its institutionalization through the adoption of a national policy on SQS for public sector organizations (PSOs). They will be influenced to adopt evidence-based SQS to improve citizen and
85	QEGYN	GQMP2023: Expansion of the ISO 9001:2015-Certified Quality Management System of the Human Settlements Adjudication Commission	Human Settlements Adjudication Commission	Technical Assistance	01-Jun-2023	31-Dec-2023	The project aims to facilitate the expansion of the established QMS to cover the Adjudication of Disputes Relating to Real Estate, Homeowners Association, Appeals from the Regional Adjudication Branches and from Local and Regional Planning and Zoning Bodies, including the provision of support and management processes of HSAC's 14 RABs.

		Completed Projects as of 31 December 2023					
No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
86	CSGUH	Harmonization of National Government Performance Monitoring, Information and Reporting System (2022)	Department of Budget and Management	Research	01-Jan-2022	30-Jun-2023	In line with the Government's commitment to accountability and effective governance and in an effort to further rationalize the compensation and pay system, Administrative Order 25 issued in December 2011 sought to harmonize, unify, streamline and simplify all existing monitoring and reporting requirements of the oversight agencies through an integrated Results-Based Performance Management System (RBPMS). In view of their relatively developed state and wide use for budgeting and planning, the Organizational Performance Indicator Framework (OPIF) and the Results Matrix (RM) of the Philippine Development Plan are the underlying frameworks for the RBPMS. As provided in AO 25, the RBPMS was used as the basis for determining entitlement to performance-based allowances, incentives, or compensation of personnel in view of the transparency it afforded to the agency scorecard. To build the foundations of a performance culture in government, EO No. 80 issued on July 20, 2012, adopted the Performance-Based Incentive System which consists of the Productivity Enhancement Incentive (PEI) and the Performance-Based Bonus (PBB). EO No. 201 issued on February 19, 2016, on the Modification of the Salary Schedule for Civilian Government Personnel provided that the compensation and position classification be revised or updated to strengthen the PBIS in recognition of government personnel who play a greater role and carry a heavier responsibility in attaining performance targets and delivering results.

**Completed Projects as of 31 December 2023**

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
87	CSGXK	Harmonization of National Government Performance Monitoring, Information and Reporting System (2023)	Department of Budget and Management	Research	01-Jan-2023	31-Dec-2023	In line with the Government's commitment to accountability and effective governance and in an effort to further rationalize the compensation and pay system, Administrative Order 25 issued in December 2011 sought to harmonize, unify, streamline and simplify all existing monitoring and reporting requirements of the oversight agencies through an integrated Results-Based Performance Management System (RBPMS). In view of their relatively developed state and wide use for budgeting and planning, the Organizational Performance Indicator Framework (OPIF) and the Results Matrix (RM) of the Philippine Development Plan are the underlying frameworks for the RBPMS. As provided in AO 25, the RBPMS was used as the basis for determining entitlement to performance-based allowances, incentives, or compensation of personnel in view of the transparency it afforded to the agency scorecard. To build the foundations of a performance culture in government, EO No. 80 issued on July 20, 2012, adopted the Performance-Based Incentive System which consists of the Productivity Enhancement Incentive (PEI) and the Performance-Based Bonus (PBB). EO No. 201 issued on February 19, 2016, on the Modification of the Salary Schedule for Civilian Government Personnel provided that the compensation and position classification be revised or updated to strengthen the PBIS in recognition of government personnel who play a greater role and carry a heavier responsibility in attaining performance targets and delivering results.
88	GWRHT	Intensified Abot Alam Program (IAAP)	Department of Education	Technical Assistance	01-Feb-2017	31-Aug-2023	This is in line with the priorities of the DepEd under the Alternative Learning Systems (ALS) for children, youth or adults that are out-of-school or have not been able to complete basic education. The Abot Alam Program is one among several components of the Alternative Learning System Program being implemented by the DepEd.
89	TFTJA	Intensified Abot Alam Program (IAAP)	Department of Education	Technical Assistance	01-Sep-2021	30-Aug-2023	The Alternative Learning System – Education and Skills Training (ALS-EST), launched last 2017, is a complementary program to the regular ALS, which integrates a skills training component to the existing Basic Literacy, and Accreditation & Equivalency programs. Currently, the program is being piloted in 101 public schools in 53 divisions across 13 regions.
90	TFTHU	Intensified Abot Alam Program (IAAP) - PIMC	Department of Education	Technical Assistance	03-Jul-2017	31-Aug-2023	This is in line with the priorities of the DepEd under the Alternative Learning Systems (ALS) for children, youth or adults that are out-of-school or have not been able to complete basic education. The Abot Alam Program is one among several components of the Alternative Learning System Program being implemented by the DepEd.

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
		Completed Projects as of 31 December 2023					
91	TFTHT	Intensified Abot Alam Program (IAAP) - Trust Fund	Department of Education	Technical Assistance	03-Jul-2017	31-Aug-2023	This is in line with the priorities of the DepEd under the Alternative Learning Systems (ALS) for children, youth or adults that are out-of-school or have not been able to complete basic education. The Abot Alam Program is one among several components of the Alternative Learning System Program being implemented by the DepEd.
92	CLGXJ	Local Government Executives and Managers Class Batch 10	Department of Budget and Management	Training	16-Mar-2023	15-Oct-2023	The PMDP-LGEMC is an intensive program that aims to strengthen the capabilities of local government leaders so that they may excel in their roles and performance of mandated functions, be more adaptive and agile in a changing and disruptive environment, and promote good practices and innovations for sustained and more effective delivery of public services at the local government level. The LGEMC Program is centered on three (3) key learning areas: (1) personal efficacy and leadership; (2) development and governance; and (3) strategic public management. The development and presentation of an Innovation Project Concept is the final requirement of the program. It is designed to follow a flexible learning scheme with online and in-person sessions, for three and a half (3 ½) months including breaks. This flexible learning was designed without compromising the achievement of the intended learning outcomes. The Google Classroom and Zoom shall be used primarily in the management of flexible learning and related activities. Google Classroom shall serve as the learning management system while Zoom shall be the video conferencing platform and shall be used for live lectures by the faculty and breakout sessions among the scholars. The LGEMC Program shall target Department Heads, including those in charge of critical local government functions, with permanent positions for two years and above, and not more than fifty years of age. Also, for this batch, up to 25% of the class size is allotted for Local Chief Executives.

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
93	CLGVY	Local Government Executives and Managers Class Batch 9	Department of Budget and Management	Training	15-Oct-2022	31-Aug-2023	The PMDP-LGEMC is an intensive program that aims to strengthen the capabilities of local government leaders so that they may excel in their roles and performance of mandated functions, be more adaptive and agile in a changing and disruptive environment, and promote good practices and innovations for sustained and more effective delivery of public services at the local government level. The LGEMC Program is centered on three (3) key learning areas: (1) personal efficacy and leadership; (2) development and governance; and (3) strategic public management. The development and presentation of an Innovation Project Concept is the final requirement of the program. It is designed to follow a flexible learning scheme with online and in-person sessions, for three and a half (3 ½) months including breaks. This flexible learning was designed without compromising the achievement of the intended learning outcomes. The Google Classroom and Zoom shall be used primarily in the management of flexible learning and related activities. Google Classroom shall serve as the learning management system while Zoom shall be the video conferencing platform and shall be used for live lectures by the faculty and breakout sessions among the scholars. While, in-person sessions shall be held at DAP Conference Center in Tagaytay City. The LEGMC Program shall target Department Heads, including those in charge of critical local government functions, with permanent positions for two years and above, and not more than fifty years of age.
94	MLRPW	Master in Public Management Major in Development and Security Batch 18	Armed Forces of the Philippines	Education	01-Sep-2021	30-Jun-2023	The Master in Public Management major in Development and Security (MPM DevSec) and the Armed Forces of the Philippines Command and General Staff College (AFPCGSC) is a joint program of the Development Academy of the Philippines (DAP) and the Armed Forces of the Philippines (AFP) through the approval of the Department Circular Nr 5. It is crafted as a twinning program for the mandatory mid career course of AFP officers before they are promoted to "06" position. The intensive degree programs seek to build the competencies of future leaders within the overarching framework of development and security. The program believes that enduring peace and prosperity can be achieved only by melding and balancing the relevant and key substantive sub-fields of national security and national development into a focused, single-minded, and reasonably coherent whole.

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
95	MLRUD	Master in Public Management major in Development and Security with specialization in Maritime Safety and Security Batch 2	Philippine Coast Guard	Education	01-Jun-2021	31-Dec-2023	The Master in Public Management major in Development and Security with specialization in Maritime Safety and Security (MPM DevSec MSS) is a twelve-month intensive course that caters not only to the mandatory training and career development but also to the education requirements for promotion and professional advancement of senior officers of the Philippine Coast Guard with the rank of Commander. It is designed to build the competencies of students to become effective and competent officers for strategic levels of command and staff positions in the PCG within the overarching framework of development and security focusing on maritime safety and security.
96	MORAF	Master in Public Management Major in Regional and Local Governance and Development	BARMM - Office of the Chief Minister	Education	26-Feb-2020	31-Dec-2023	Republic Act No. 11054 otherwise known as the Bangsamoro Organic Law (BOL) paved the way for the establishment of the Bangsamoro Autonomous Region in Muslim Mindanao (BARMM). The daunting task of running the Bangsamoro Government is now on the shoulders of its officials composed of select men and women, all qualified and successful in their own right, but of diverse professional experience and academic preparation. Members of the Bangsamoro Government do not only represent their constituents but, more importantly, play lead roles in defining change and development, and shaping the future of the BARMM. However, public service is more than just the desire to uplift the lives of people, but, fundamentally, a craft and a virtue - a profession that requires due prudence, knowledge, skills and abilities for the purpose of advancing the common good and affecting significant, meaningful progress for the country. In this regard, the Development Academy of the Philippines - Graduate School of Public Development and Management (DAP-GSPDM) and DAP sa Mindanao (DSM) take on the challenging task of assisting the members of the Bangsamoro Government in accelerating their learning process and helping them "hit the ground running" as they try to fulfill the mandate of the institutions they represent. DAP offers the Master in Public Management Major in Local and Regional Governance and Development (MPM-RLGD) to executives, both elected and appointed, of the Bangsamoro Government. The MPM-RLGD curriculum focuses on local and regional governance specifically in the Philippine setting. The unique advantage of the curriculum, in contrast to others, is that each course attempts to imbue and instill in the learners-- who are filled with the spirit of nationalism and patriotism-- the love of country, a very important value for a developing country like the Philippines. Equally important is to make them professional public managers and

Completed Projects as of 31 December 2023							
No.	**Project Code**	**Title**	**Client**	**Product Type**	**Project Start**	**Project End**	**Description**
97	MIPEP	Master in Public Management Online Batch 2	Public and Private	Education	01-May-2021	31-Jan-2023	The Master in Public Management (MPM) is a 39-unit interdisciplinary graduate program for public sector practitioners. It incorporates the Academy's distinctive features of combining both theoretical and practical cum functional competencies, as well as building stewardship values. Graduates are envisioned to be reform implementers and effective public managers who will serve as change catalysts in their respective areas or agencies. The MPM focuses on adult and experiential-based learning, and includes interactive sessions with experts and practitioners, field exposures, and an action-oriented thesis scheme that combines scientific research with program development and implementation. Its major learning areas involve strengthening scientific and technical knowledge and skills on one hand, and developing personal and managerial efficacy on the other hand.
98	DPGVW	Middle Managers Class Batch 30 - Residential Training	National Government Agencies	Education	15-Aug-2022	31-Mar-2023	The PMDP is the National Government's Career Executive Service Development Program which aims to produce a network of peak-performing, development-oriented, ethical, and committed government executives and middle managers in the Philippine bureaucracy. It contributes to the achievement of the Philippine government's goal to promote people-centered, clean efficient, and effective governance through strengthened institutions.
99	DPGWL	Middle Managers Class Batch 31 Residential Training	National Government Agencies	Education	09-Jan-2023	31-Aug-2023	The PMDP is the National Government's Career Executive Service Development Program which aims to produce a network of peak-performing, development-oriented, ethical, and committed government executives and middle managers in the Philippine bureaucracy. It contributes to the achievement of the Philippine government's goal to promote people-centered, clean, efficient, and effective governance through strengthened institutions.
100	QBGYD	Modernizing Government Regulations Program 2023 - 27th, 28th, & 29th Basic Course on RIA, P3	Public Sector	Training	01-May-2023	31-Dec-2023	The Modernizing Government Regulations (MGR) Program aims to contribute to the improvement of the competitiveness of the Philippines through regulatory governance reform by facilitating a conducive environment for business to develop and grow. Crucial to the success of the MGR Program is to strengthen the capability of government regulatory bodies on regulatory management and good regulatory practices (GRPs). It is with this goal in mind that the Capability Development Component of the MGR Program has been implemented.

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
				Completed Projects as of 31 December 2023			
101	CMPNQ	Online Course on Basic Project Management	NLAs and GOCCs	Training	17-Oct-2022	31-Jan-2023	The Online Course on Basic Project Management is a five-day training designed to capacitate participants from National Government Agencies (NGAs), State Universities and Colleges (SUCs), Government-Owned and Controlled Corporations (GOCCs), and other attached agencies a fundamental knowledge and skills in developing, implementing, and monitoring projects.
102	HHPJQ	Online Training on Social and Behavior Change Communication	Various Local Government Units	Training	20-Sep-2022	31-Dec-2023	This training on the Development of Child-friendly Materials and Messages for Behavior Change was developed to capacitate LGUs especially the school personnel in coming up with effective strategies to communicate with their students and eventually achieve desired health behaviors to combat threats from COVID-19. It aims to introduce to participants the principles and techniques in social and behavior change communication with a particular focus on children as primary target audiences. Moreover, this foundational course is supplemented by skills-based sessions on evidence-based materials and message development that would help participants apply behavior change communication principles in their work. The training will be conducted using a combination of synchronous and asynchronous sessions for the lectures and workshops. It is a 52-hour capacity-building assistance intervention that would benefit LGUs and schools seeking to build their capacity on behavior change communication focused on children.
103	RORGT	Organizational Development: Rightsizing of City LGU of Oroquieta	LGU of Oroquieta	Technical Assistance	03-Jan-2023	15-Sep-2023	It was in 1993 that the city government of Oroquieta last undertook a major Rightsizing. Close to three decades from that, there is that evident need to seriously look into its organization to make it more inclusive, adequate, and responsive in the present time and beyond, particularly considering the gearing towards implementing the Supreme Court's Mandanas-Garcia Ruling starting in 2022. The City Government of Oroquieta enlisted the technical expertise of the Development Academy of the Philippines sa Mindanao to complement the LGU's plan to improve and further develop its organization and human resource, and to become a City LGU that is resilient, innovative, responsive to constituents, environmentally sustainable, competent, pro-active, with organizational integrity and strength in institutional tie-up and networking. This project responds to the request of City LGU Oroquieta last 20 October 2021 for technical support in further improving its organization and human resource through an Organizational Development Process (Rightsizing).

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
104	KMRIC	Organizational Structure and Staffing Plan and Compensation Framework for the National Transmission Corporation (TransCo 2.0 OSSP)	National Transmission Corporation	Technical Assistance	15-Feb-2022	30-Apr-2023	The project aims to facilitate the development of a proposed Organizational Structure and Staffing Plan for the National Transmission Corporation as provided under Governance Commission for GOCCs (GCG) Memorandum Circular No. 2015-04 and in compliance with all relevant issuances regarding the new normal guidelines issued by the Inter-Agency Task Force (IATF).
105	DPGWB	Phronetic Leadership Class Batch 5	National Government Agencies	Education	01-Dec-2022	31-Oct-2023	The Phronetic Leadership Class is a partnership with the Japan's National Graduate Institute for Policy Studies (GRIPS). The training will run for 9 days, which will be delivered in two phases: a five-day residential training to be handled by international and local experts and another five days for the observational study mission for participants to interact with recognized phronetic leaders. The target participants for the module are 20 undersecretaries and assistant secretaries.
106	CPRAX	Port Users' Satisfaction Survey 2022	Philippine Ports Authority	Research	20-Jan-2023	30-Apr-2023	The Philippine Ports Authority (PPA) is the principal agency responsible for the management and operations of public ports throughout the country. It has continuously endeavored to deliver excellent services to its customers in pursuit of its goal of providing world-class services and facilities. In relation to this, the PPA conducts customer satisfaction surveys to monitor their quality of service delivery and to gather feedback from their customers.
107	RORAF	Professionalizing the BARMM Bureaucracy: A Ladderized Masteral Program for the Senior and Middle Managers and Complete Staff Work Training for OCM Officers and Staff	BARMM - Office of the Chief Minister	Training	01-Jan-2020	31-Dec-2023	Under this project, the Academy shall design a course curriculum on public sector management for the BARMM senior and middle managers and run a professional education program in order to assist the BARMM Interim Cabinet in its quest to professionalize the BARMM bureaucracy.

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No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
108	CMRUC	Program Expenditure Classification and Budget Planning Orientation and Workshop for the Department of Transportation	Department of Transportation	Training	16-Jan-2023	15-Apr-2023	The Department of Transportation (DOTr) is the executive department of the Philippine government responsible for the maintenance and expansion of viable, efficient, and dependable transportation systems as effective instruments for national recovery and economic progress. It is responsible for the country's land, air, and sea communications infrastructure. It used to be the Ministry of Transportation and Communications (MOTC) when it was first formally created on July 28, 1979 pursuant to Executive Order No. 546. In March 1987, the MOTC was reorganized following Executive Order Nos. 125, and 125-A and was made into a department - the Department of Transportation and Communication (DOTC), under the Executive branch of the Government. By June 30, 2016, the DOTC became simply the DOTr with Republic Act No. 10844 or "An Act Creating the Department of Information and Communications Technology (DICT)" which transfers the communication mandate to DITC. Currently the DOTr is pursuing numerous transportation projects as part of the Build! Build! Build! Infrastructure Program of the government under the past administration's Philippine Development Plan 2017-2022, with PHP 3.6T worth of public infrastructure projects. Under the current administration, the Philippine Development Plan has been updated for 2023-2028 to enable economic transformation for a prosperous, inclusive, and resilient society, where the overarching objective for the infrastructure sector over the medium term is to "Build Better More" in further expanding and upgrading infrastructure . At the height of the infrastructure development in the country, the DOTr requested the assistance of the Development Academy of the Philippines (DAP) to orient, facilitate, and document its Program Expenditure Classification (PrExC) workshop activities. This is to jumpstart their preparation for 2024 budget submission. In response to DOTr's request, the Academy
109	CMGXU	Propagating Organizational Innovation towards Digital Transformation in the Public Sector	Department of Budget and Management	Training	01-Apr-2023	31-Dec-2023	This capability-building project aims to enhance intrapreneurial thinking of participants and enable them to develop and implement creative and collaborative solutions that will address organizational and/or sectoral gaps and failures.

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
				Completed Projects as of 31 December 2023			
110	ROPRQ	Public Offering on Digital Leaders Training	Public Sector	Training	10-Jan-2023	15-Mar-2023	The Public Offering for Data Driven Governance is an initiative of DAP sa Mindanao in partnership with the UN Asian and Pacific Training Centre for Information and Communication Technology for Development. The public offering aims to advance and mainstream good data governance in the public sector as an imperative framework for the government in determining critical decisions that are evidenced based and rooting from actionable information that is available when and where needed.
111	MOGUX	Research on Sustainable Development Goals and Futures Thinking 2022	Public and Private	Research	01-Jan-2022	31-Dec-2023	The GSPDM Research Program fulfills the function of the Graduate School as a hub for knowledge creation. It focuses on two areas: 1. research and publication; and 2. research capacity building. GSPDM's five-year Research Agenda is anchored on Sustainable Development Goals, Philippine Development Plan, AmBisyon Natin 2040 and the DAP Mandate. It aims to generate evidence for innovation and change to achieve the SDGs in Philippine national and local contexts, and to co-create knowledge for public management at the higher education (tertiary) level to support public sector performance. The program has three phases: Research Phase 1 for year 2020 consists of mapping, scoping and situational analysis on the Philippine conditions on the specific SDG. Research Phase 2 for year 2021-2022 is geared towards functionality, practice and innovation development. Research Phase 3 for year 2023-2024 builds public management and governance capacities for institutions. The funds for 2020 and 2021 came from the General Appropriations Act (GAA). GSPDM's untiring efforts paved the way for the program to be included in the National Expenditure Program (NEP), making it a continuing appropriation under GAA 2021 in the amount of PhP 30.479 million.

							Completed Projects as of 31 December 2023

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
112	MOGUY	Research Programs of the Graduate School of Public and Development Management 2022	Public and Private	Education	01-Jan-2022	31-Dec-2023	The GSPDM Research Program fulfills the function of the Graduate School as a hub for knowledge creation. It focuses on two areas: 1. research and publication; and 2. research capacity building. GSPDM's five-year Research Agenda is anchored on Sustainable Development Goals, Philippine Development Plan, AmBisyon Natin 2040 and the DAP Mandate. It aims to generate evidence for innovation and change to achieve the SDGs in Philippine national and local contexts, and to co-create knowledge for public management at the higher education (tertiary) level to support public sector performance. The program has three phases: Research Phase 1 for year 2020 consists of mapping, scoping and situational analysis on the Philippine conditions on the specific SDG. Research Phase 2 for year 2021-2022 is geared towards functionality, practice and innovation development. Research Phase 3 for year 2023-2024 builds public management and governance capacities for institutions. The funds for 2020 and 2021 came from the General Appropriations Act (GAA). GSPDM's untiring efforts paved the way for the program to be included in the National Expenditure Program (NEP), making it a continuing appropriation under GAA 2021 in the amount of PhP 30.479 million.
113	CMRES	SECTORAL STRATEGIC PLANNING WITH LEGAL EDUCATION SCHOOL HEADS AND DEANS	Legal Education Board	Technical Assistance	01-Jul-2023	31-Dec-2023	This intervention aims to provide a venue to review and validate sector performance, issues, and opportunities and develop sectoral development objectives, policies, and strategies that support legal education in the Philippines
114	DOGYX	Seminar on Digital Governance for Government Executives	National Government Agencies	Education	01-Oct-2023	15-Dec-2023	In collaboration with the Asian and Pacific Training Centre for Information and Communication Technology for Development – Economic and Social Commission for Asia and the Pacific (APCICT-ESCAP), this seminar will introduce the concept of inclusive digital development and explore the benefits and challenges associated with digital society, digital economy, and digital policies.
115	DPGUD	Senior Executives Class Batch 11	National Government Agencies	Education	01-Feb-2022	31-Mar-2023	The PMDP is the National Government's Career Executive Service Development Program which aims to produce a network of peak-performing, development-oriented, ethical and committed government executives and middle managers in the Philippine bureaucracy. It contributes to the achievement of the Philippine government's goal to promote people-centered, clean efficient and effective governance through strengthened institutions.

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
					Completed Projects as of 31 December 2023		
116	DPGWN	Senior Executives Class Batch 12	National Government Agencies	Education	23-Jan-2023	31-Dec-2023	The PMDP is the National Government's Career Executive Service Development Program which aims to produce a network of peak-performing, development-oriented, ethical, and committed government executives and middle managers in the Philippine bureaucracy. It contributes to the achievement of the Philippine government's goal to promote people-centered, clean efficient, and effective governance through strengthened institutions.
117	GYGTU	Smart and Creative Communities	LGUs	Training	01-Jan-2022	30-Jun-2023	smart city development has been emphasized in the context of the fourth industrial revolution, or commonly known as "Industry 4.0", with the emergence of digitization, real-time monitoring and data collection, and big data analytics. The smart city development approach has become "a new growth engine and development strategy in many global cities," focusing on ensuring citizen governance and sustainability goals. The goal of smart cities is "to become a creative, sustainable area, providing a high standard of living, a friendly environment and broad economic development prospects." The Smart and Creative Communities (SCC) Program supports the country's global commitments (i.e., UN 2030 Agenda on Sustainable Development Goals) and national policy framework (AmBisyon Natin 2040)— in line with the country's vision for Filipinos to be "smart and innovative," and the strategies to improve the quality of living conditions through the adoption of "smart city" principles, accelerate human capital development, promote cultural awareness and understanding, and stimulate creativity and innovation for the common good. It aims to capacitate institutions, leaders, and decision-makers on the development of smart and creative communities cognizant of the greater role of LGUs in the delivery of public service. Further, as mandated by the Local Government Code of 1991 in conjunction with the 2018 Mandanas Ruling of the Supreme Court, LGUs have the primary responsibility of attaining the fullest development of self-reliant communities in line with national goals and have been structured and allocated resources to build community and individual capacities through the delivery of efficient, quality, and robust public service. The program involves the conduct and implementation of various activities such as hackathons, webinars, technical assistance and research projects and capacity building activities in an effort to raise the awareness and appreciation of the

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
			Completed Projects as of 31 December 2023				
118	TFDQI	Smarter Philippines through Data Analytics, R&D, Training, and Adoption (SPARTA) Y3	Philippine Council for Industry, Energy and Emerging Technology Research and Development	Training	15-Nov-2021	31-Dec-2023	The Development Academy of the Philippines is strategically positioning itself to be the Government Centre of Excellence for Data Science and Analytics in order for it to continue serving, at a greater capacity, its key mandate of generating pioneering, value-adding, synergistic ideas, concepts, principles, techniques and technologies that will address development problems that are of local, national and international significance. It has recognized the immense value of data that lies untapped within government agencies and unlocking them through well thought out data science and analytics R&D initiatives should translate to invaluable insights that can help in nation-building. Likewise, as an academy whose mandate is also to capacitate individuals, specifically government leaders, the DAP is in a position to both democratize and institutionalize the knowledge of data science and analytics in the context of governance and public administration. This is aligned to a new ey thrust of the academy of invigorating its educational program offerings, from its centers to its graduate school, with identified future skills and technological expertise that will help public leaders navigate the digital future. Project SPARTA - Smarter Philippines through Data Analytics R&D, Training and Adoption is proposed in order to put in place the necessary online education, research and development mechanisms and infrastructure to not only enable the industry of data science and analytics but also to foster smart governance practices. This project will be aligned and eventually institutionalized by the Academy through key new offerings such as certification courses for public administrators involving data, r&d initiatives on productivity analytics, data analytics for smart city consulting works,and the creation of GCEDSA (Government Center of Excellence for Data Science and Analytics).
119	RORCA	Strategic Institutional Review and Mindanao-Wide Planning Workshop of the SPDA 5-Year Strategic Plan for CY 2020-2024	Southern Philippines Development Authority	Training	01-Feb-2020	31-Dec-2021	A technical assistance that involves planning, facilitating and preparing the institutional review and strategic planning consultation and workshop for SPDA Strategic Plan for CY 2019-2023.
120	CMGVX	Technical Assistance on the Development of an Asset Management Competency Framework for the Public Sector	Department of Budget and Management	Technical Assistance	01-Aug-2022	30-Nov-2023	This project aims to yield a competency framework that will standardize the performance approach to asset management by providing a comprehensive description of what asset management practitioners should be able to do, know, and understand.

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
			Completed Projects as of 31 December 2023				
121	RORGS	Technical Assistance on the Formulation of the Executive and Legislative Agenda (ELA) and the Comprehensive Development Plan (CDP) for the City Government of Malaybalay, Bukidnon	City Government of Malaybalay	Technical Assistance	24-Aug-2022	31-Mar-2023	As the Academy's response to meeting the needs of the City Government of Malaybalay, the project aims to contribute to the formulation of the Comprehensive Development Plan (CDP) and Executive and Legislative Agenda (ELA) of the City Government of Malaybalay that embodies the strategic directions of its leaders through data gathering and baselining activities which include a 3-day residential training-workshop.
122	CPRLB	Technical Assistance on the Integrity Management Plan for the Government Service Insurance System Phase 1	Government Service Insurance System	Technical Assistance	01-Dec-2023	31-Dec-2023	The Integrity Management Program (IMP) was established the Executive Order No. 176 series of 2014 as the national anti-corruption program of the government, with covers six (6) dimensions, namely service delivery, institutional leadership, human resource management and development, financial, procurement and asset management, internal reporting and investigation, and corruption risk management. The objectives of the IMP include reducing the level of corruption vulnerabilities, ensuring that integrity is practiced in the public sector, and improving the public trust and confidence in government. In relation to this, the Office of the President and the Office of the Ombudsman issued the Integrity Management Program Handbook. According to the Handbook, the IMP will operate at the institutional or organizational level through a management cycle that will include mutually reinforcing stages, including the (1) the setting up of an integrity management committee, (2) conduct of an integrity assessment, (3) the development of an integrity management plan, (4) implementation of the integrity management plan, and (5) the conduct of internal monitoring and evaluation. Previously, the DAP led the conduct of Integrity Development Review (IDR) in various departments, agencies, government owned and controlled corporations and financial institutions.

			Completed Projects as of 31 December 2023				
No.	**Project Code**	**Title**	**Client**	**Product Type**	**Project Start**	**Project End**	**Description**
123	QGIEF	TES on Design, Development and Implementation of Competency Framework for Regulators	Asian Productivity Organization	Technical Assistance	08-Mar-2023	30-Apr-2023	Regulations are used to control a broad range of risks that may lead to societal problems including economic, health, infrastructure, security, and environmental risks. A critical success factor in the attainment of objectives is how regulators design, implement, monitor, and evaluate regulations. How regulators conduct their day-to-day regulatory activities can contribute to the success or failure of regulations. In the review of regulatory environments of priority industries in the Philippines conducted by the Development Academy of the Philippines (DAP), private sector stakeholders have highlighted the need for regulatory agencies to improve their capacity to serve business and citizens and provide their frontline staff with the necessary competencies that will support efficient delivery of regulatory services. As highlighted by the World Health Organization in the context of public health, particularly for low-and-middle-income economies, "the low regulatory capacity…is partly due to the lack of appropriately qualified, trained, and experienced regulators to ensure access to quality, safe and efficacious medical products in those settings (2019, p.6)."[1] According to the New Zealand Government, regulators "cannot be fully effective if they are not given training, experience, and support by the agencies they work for (2015, p.71)." While competency frameworks for professionals in the private sector have long been studied, structures that set out and define each individual competency required for public sector regulators are in short supply creating barriers to both gainful regulatory implementation and an efficient workforce. Like all professions, it is, thus, important to develop a minimum competency framework for regulators which shall describe set of functional and behavioral competencies (which include required knowledge, abilities, skills) essential to be a qualified regulator to make substantive contributions to the citizens, businesses, and the government.

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
			Completed Projects as of 31 December 2023				
124	CLRCY	Training and Technical Assistance on the Formulation/ Updating of the Citizen's Charter for BARMM	Japan International Cooperation Agency	Technical Assistance	18-Feb-2022	31-May-2023	The formulation and enhancement of the Citizen's Charter (CC) for BARMM frontline services is an intervention meant to improve and professionalize delivery of frontline services and strengthen the accountability of all government officials and employees, while complying the requirements set by the laws and regulations by the National Government such as R.A. 11032, known as "Ease of Doing the Business and Efficient Government Service Delivery Act of 2018" which amended R.A. 9485 known as Anti-Red Tape Act of 2007. The CC Formulation and Enhancement also aims to standardize the charters across regional ministries, agencies and offices. All services and its corresponding delivery standards that the current BTA ministries and offices deliver to its constituents will be contained in the CC which will be carried over to the Bangsamoro government.
125	ROPNR	Training Course on Basic Monitoring and Evaluation	Public Sector	Training	17-Nov-2023	31-Dec-2023	Monitoring and evaluation (M&E) play a pivotal role in facilitating the decision-making processes of local government units (LGUs). By equipping them with the ability to gather, organize, interpret, and analyze data, LGUs can navigate the complexities of their plans and interventions. This data-driven approach enables continuous assessment and fine-tuning of the efficiency, effectiveness, and impact of their plans such as LEE Strategic Plans. Relevant to this, the project aims to empower LGUs with the necessary knowledge, skills, and tools on basic monitoring and evaluation (M&E) to harness the power of data, fostering informed decision-making and fortifying the foundation of their plans.

Completed Projects as of 31 December 2023							
No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
126	QGIEG	Training Course on Design and Evaluation of Innovation Policies	Asian Productivity Organization	Training	15-Aug-2023	15-Dec-2023	The APO Vision 2025 aims for more inclusive, innovation-led productivity growth through business dynamism and innovation. Governments, policymakers, and organizations play crucial roles in creating an enabling environment for enhancing innovation. However, designing innovation policies and evaluating their impacts require specialized knowledge and skills. Innovation is viewed as a potential solution to economic and social concerns, and good policy is required to support it. An enabling innovation ecosystem supports governments in evidence-based decision-making and fosters collaboration among stakeholders (ADB, 2021). A lack of knowledge on assessing innovation policies in APO members may impede the implementation of tools/instruments used to support innovation directly or indirectly, which is critical for the growth strategies of developing and developed countries (World Bank, 2020). Hence, APO member governments require instruments and procedures for formulating and evaluating innovation policies that are tailored to their specific development contexts. This five-day in-person training course will equip the participants with the necessary knowledge and skills to contribute effectively to the design, implementation, and evaluation of innovation policies, ultimately promoting economic growth, technological advances, and societal wellbeing.

No.	Project Code	Title	Client	Product Type	Project Start	Project End	Description
		Completed Projects as of 31 December 2023					
127	GYRQJ	Training Course on Futures Thinking for DOST Regional and Provincial Offices	Department of Science and Technology	Training	01-Jul-2023	13-Oct-2023	Foresight and futures thinking are essential in today's fast-moving and technology-driven world. It enables us to anticipate and shape the future, identify new opportunities, and manage risks, providing us with the tools to move beyond reactive and incremental responses to emerging issues and instead develop strategic and proactive solutions. At the same time, foresight can be instrumental at different levels of government and in various stages of the planning cycle, empowering communities and integrating citizen aspirations towards a transformative and sustainable agenda. Therefore, the Development Academy of the Philippines (DAP) is committed to ensuring that national government agencies (NGAs) are equipped with effective and adequate skills for the future. To this end, the DAP's Center for Strategic Futures (DAP-CSF), a strategic unit under the Office of the DAP President, delivers programs and services that mainstream futures thinking and innovation methodologies in planning and decision-making processes in the country. Hence, the Department of Science and Technology (DOST) is seeking the technical assistance of the DAP-CSF through its Futures Thinking and Innovation Laboratory to conduct capacity building for their Regional and Provincial Offices on Futures Thinking and Strategic Foresight.
128	QDRFB	Training Course on ISO 19011:2018 Guidelines for Auditing Management Systems for the Department of Agriculture	Department of Agriculture	Training	15-May-2023	31-Oct-2023	The course aims to develop the participants' knowledge and understanding of the concepts, principles, techniques, and practices of performing an effective internal audit in accordance with ISO 19011:2018. It shall include a review of the requirements of Clause 9.2 of the ISO 9001:2015 standard and how they are applied in the context of an internal audit, with the end goal of improving the established QMS. Workshops and exercises shall be facilitated for the participants to demonstrate their skills in planning and performing an effective internal audit, as well as reporting of audit findings

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Completed Projects as of 31 December 2023							
No.	**Project Code**	**Title**	**Client**	**Product Type**	**Project Start**	**Project End**	**Description**
129	QDIEB	Training Course on Smart Transformation for Agribusinesses	APO/DAP/Government and Private Institution	Training	15-Feb-2023	31-Jul-2023	Smart agriculture has great potential for enhancing productivity throughout agri-food value chains. Digital skills, technologies, and approaches can help manage inputs and production, postharvest transportation and logistics, marketing, and data-driven agricultural practices. However, not all APO economies are ready to adopt these technologies due to a lack of capacity and finance. Agribusinesses face challenges such as competition and increasing costs. Smart technologies such as robots, sensors, and ICT contribute to efficient food processing and maintaining quality throughout supply chains. Food manufacturing and transportation can be continuously monitored by sensors and ICT to determine quality and safety. Smart technologies also contribute to reducing food waste by ensuring quality maintenance and production in the right quantities to meet consumer demand based on big data analytics. They reduce production costs by substituting for human labor and avoiding over production. The biggest challenges for agribusinesses in adopting smart technology are capacity and financial support. This course will introduce affordable technologies and best practices of enterprises that have successfully adopted such technology.
130	CPRPB	Training on Monitoring and Evaluation for the Overseas Workers Welfare Administration - National Reintegration Center for OFWs (OWWA-NRCO)	National Reintegration Center for OFWs and Overseas Workers Welfare Administration	Training	02-Nov-2022	31-Jan-2023	This training aims to equip the participants from the Overseas Workers Welfare Administration – National Reintegration Center for OFWs (OWWA-NRCO) with the necessary basic and essential skills and knowledge on monitoring and evaluation of programs and projects. It will also enable them to assess performance using various tools, including the M&E Plan.
131	RORHS	Training Workshop on Strategic Foresight and Futures Thinking	Mindanao State University	Training	01-Feb-2023	17-May-2023	The project is purposive to create a course design focused on strategic foresight and futures thinking that will help increase their awareness on the topics and its corresponding tools, and help future-proof the organization.
132	RORHT	Training-Workshop Strategic Foresight and Futures Thinking	Mindanao State University	Training	19-Jun-2023	30-Sep-2023	The project is purposive to create a course design focused on strategic foresight and futures thinking that will help increase their awareness on the topics and its corresponding tools, and help future-proof the organization.