



Development Academy of the Philippines

DAP 2024 Performance Scorecard

Monitoring of Accomplishments (01 Jan – 30 March 2024)

Perspective	Strategic Objectives (SO) & Performance Measures (PM)		Formula	Weights	Baseline 2023	Target 2024	1 st Q Accomplishments 2024
Customer/ Stakeholder	SO1	Enhanced Competence of Government Officials					
	PM1	Completion rate (Percentage of scholars who completed the E/T Program)	Number of graduates in GSPDM and PMDP over enrolled students per class	10%	89.69% or 90%	90%	9%
	PM2	Percentage of REPs/ APPs and Capstone accepted by the panel for implementation	Proportion of participants or students with accepted capstones (REPs and APPs)	10%	98.60% or 99%	85%	34%
	PM3	Number of government managers/executives and legislative officers/staff trained or capacitated	Number of government managers/executives and legislative officers/staff trained or capacitated	10%	586	720	120
			Subtotal	30%			
	SO2	Improved Effectiveness and Efficiency of Government Organizations Assisted					
	PM4	Program beneficiaries reached	Actual number of agencies participated in the program	10%	102	90	Ongoing
	PM5	Number of beneficiary agencies assisted	Total count of agencies provided with service	5%	191	135	Ongoing
			Subtotal	15%			



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	SO3	Broadened Adoption of Innovative and Synergistic Solutions to Address Broad-based policy and socio-economic concerns					
	PM6	Number of TA interventions adopted	Total number of TA interventions utilized/adopted	5%	65	37	Ongoing
	PM7	Number of research results adopted	Total number of research and studies utilized/adopted	3%	23	21	5 (these are the researches completed in previous years)
	PM8	Number of research/studies undertaken/completed	Total count of research/studies undertaken/completed	5%	21	20	Ongoing
	PM9	Proportion of knowledge product & information considered relevant & useful by target readers	Number of Materials considered as relevant and used by target readers over number of Materials and Information produced (e.g. art card, videos, articles, catalog, social media posts, etc.)	2%	100%	100%	100%
			Subtotal	15%			
	SO4	Ensured Delivery of Relevant High-Quality Training, Education, Consultancy and Research Services					
	PM10	Percentage of satisfied customers	Percentage of customers who gave at least a satisfactory rating	5%	96%	90%	97.96% (CSM Dashboard)
			Subtotal	5%			
	SO5	Broadened Network and Linkages with Local and Foreign (Public and Private) Institution					
	PM11	International projects/hostings implemented	Total count of APO projects hosted or implemented by DAP	10%	15	15	1
		Subtotal	10%				
		Total Weight	75%				



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Financial	SO6	Sustained Financial Viability					
	PM12	Subsidy utilization Rate – Obligation	Total obligated subsidy over total COB from subsidy (Net of PS Cost)	3%	NA	90%	Ongoing
	PM13	Subsidy Utilization Rate - Disbursement	Total disbursed over total amount of obligations (Net of PS Cost)	1%	NA	90%	Ongoing
	PM14	Corporate Fund Utilization Rate – Disbursement	Total disbursement from internally-generated fund (IGF) over total COB from IGF (Net of PS Cost)	1%	NA	90%	Ongoing
			Subtotal	5%			
		Total Weight	5%				
Internal Process	SO7	Achieved Operational Efficiency					
	PM15	On-time delivery rate	No. of projects completed on or before agreed project duration over total number of projects completed	3%	93.7%	85%	89.8%
	PM16	Compliance to Quality Standards	Sustained ISO Certification	5%	DAP is ISO 9001:2015 Certified	Continued Certification ISO 9001:2015	3 rd party audit scheduled in July 2024
	PM17	Number of systems enhanced or implemented through the government initiative	Actual count of e-government initiative developed/implemented	2%	1 (e-bidding)	1 (e-collection and e-payment)	1 Ongoing
			Subtotal	10%			
		Total Weight	10%				



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Learning and Growth	SO8	Expand and Maintained Pool of High Performing Talents					
	PM18	Percentage of employees meeting required competencies	Milestone Accomplishment	10%	97%	85%	Ongoing activities to establish data
			Subtotal	10%			
			Total Weight	10%			
			GRANDTOTAL (Performance Rating)	100%			

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