

2023 Q1 List of Programs / Projects						
No	Project Code	Project Title	Client	Project Start	Project End	Project Description
1	MOGWD	Certificate Course on Foresight and Futures Thinking Batch 6	Public Sector	01/Nov/2022	31/Dec/2023	The Certificate Course on Futures Thinking (CC-FT) will introduce the praxis of Futures Thinking, an equal take on theory and practice towards futures intelligence and futures literacy. Looking through the FT lens, it aims to relate futures as an asset, tool and resource. Moreover, the course will delve into the use of the futures concept to anticipate better outcomes and transform today.
2	QCGUW	GMQP 2022: Harmonization of Quality Management System into a National QMS Certifiable to ISO 9001:2015 Standard for the Department of Education	Department of Education	15/Apr/2022	30/Apr/2023	The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to enhance the social fabric through ensuring people-centered, clean, and efficient governance, as cited in the "Malasakit" pillar of the Philippine Development Plan 2017-2022. To this goal, the government is leveraging the priorities of its Results-Based Performance Management System, and its people-centered Performance-Based Incentive System under Executive Order No. 80, s. 2012. This is further strengthened with the enactment of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, which aims to establish

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						<p>transparency, efficiency, and quality in the delivery of government services and ensure citizen satisfaction, thereby improving the competitiveness of the country. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer, and healthier. This clear and compelling direction of the Administration further intensifies the need for government agencies to comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standard to Implement the Government Quality Management Program, which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standard is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to ensure consistency in the quality of</p>

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						<p>services and continuous process improvement intended to generate approaches to improve citizen satisfaction. The Department of Education (DepEd) was created through the Education Decree of 1863 as the Superior Commission of Primary Instruction under a Chairman. The agency underwent many reorganization efforts in the 20th century in order to better define its purpose vis-a-vis the changing administrations and charters. The present day DepEd was eventually mandated through Republic Act 9155, otherwise known as the Governance of Basic Education Act of 2001. The agency is committed to protect and promote the right of every Filipino to quality, equitable, culture-based, and complete basic education. Majority of its regional offices have already acquired and are maintaining their ISO 9001:2015 QMS certifications separately. In line with the agency's aim to be consistent and to continually improve the delivery of its services it seeks to establish a National QMS across all governance levels that consolidates all ISO 9001:2015 QMS certifications in the agency to achieve One DepEd One QMS. The DepEd signified its interest and commitment and was selected to become</p>

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						one of the GQMP Beneficiary Agencies that will receive technical assistance from the DAP for the establishment of a National QMS certifiable to ISO 9001:2015 standard. In this regard, the Academy is implementing the project entitled, "Harmonization of Quality Management Systems into a National QMS Certifiable to ISO 9001:2015 Standard for the Department of Education."
3	QEGWE	GQMP 2022: Capability Building Intervention on Knowledge Management for Palawan State University (PSU), National Housing Authority (NHA), Cotabato Regional and Medical Center (CRMC), and Rizal Medical Center (RMC)	Palawan State University	01-Dec-22	31-Mar-23	The DAP will be implementing the project titled, "GQMP 2022: Capability Building Intervention on Knowledge Management for Palawan State University (PSU), National Housing Authority (NHA), Cotabato Regional and Medical Center (CRMC), Rizal Medical Center (RMC)", to enhance organizational productivity and growth by understanding and applying the fundamental concepts, practices, and tools in creating, sharing and applying knowledge. The intervention highlights how Knowledge Management (KM) dovetails with the Philippine Quality Award (PQA) framework and the ISO 30401:2018.
4	QBGVL	GQMP 2022: Capability-Building	Various SUCs	25/Jul/2022	31/Mar/2023	The GQMP shall implement various Capability Building Intervention on the Quality Management System such as

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		Interventions on Quality Management System (QMS)				Technical Assistance (TA) on Strengthening Risk Management, Knowledge Management, Training on QMS Requirements and Documentation and BE Self-Assessment to selected beneficiary agencies (BAs). The program integrates the use of various process/service quality improvement tools and techniques, such as risk management, Self-assessment and Knowledge Management among others, to enhance the implementation of their Quality Management System.
5	QFGUJ	GQMP 2022: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Anti-Red Tape Authority	Anti-Red Tape Authority	01/Mar/2022	30/Jun/2023	The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to enhance the social fabric through ensuring people-centered, clean, and efficient governance, as cited in the "Malasakit" pillar of the Philippine Development Plan 2017-2022. To this goal, the government is leveraging the priorities of its Results-Based Performance Management System, and its people-centered Performance-Based Incentive System under Executive Order No. 80, s. 2012. This is further strengthened with the enactment of Republic Act No. 11032, otherwise known

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						<p>as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, which aims to establish transparency, efficiency, and quality in the delivery of government services and ensure citizen satisfaction, thereby improving the competitiveness of the country. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer, and healthier. This clear and compelling direction of the Administration further intensifies the need for government agencies to comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standard to Implement the Government Quality Management Program, which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standard is one reliable approach in establishing a QMS. This methodology provides a clear</p>

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						<p>perspective of the quality system requirements and the areas of control to ensure consistency in the quality of services and continuous process improvement intended to generate approaches to improve citizen satisfaction. The Anti-Red Tape Authority (ARTA) is established through Republic Act no. 11032, to administer and implement the Republic Act No. 11032 and its Implementing Rules and Regulations; and to monitor and ensure compliance with the national policy on anti-red tape and ease of doing business in the country. In line with its mission to transform the way the Government serves and enables its Citizens and Stakeholders through good regulatory practices, streamlining and re-engineering of processes, collaboration, and application of technology; and to strictly implement and oversee a National Policy on Anti-Red Tape and Ease of Doing Business through monitoring compliance of agencies, initiating investigations, or filing cases for violations of RA 11032, the ARTA seeks to continually improve the delivery of its services and transform its current management system to an ISO 9001:2015 certified QMS. The ARTA signified its interest and commitment and</p>

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						was selected to become one of the GQMP Beneficiary Agencies that will receive technical assistance from the DAP for the establishment of a QMS certifiable to ISO 9001:2015 standard. In this regard, the Academy is implementing the project entitled, "Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Anti-Red Tape Authority."
6	QDGUK	GQMP 2022: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Department of Agriculture	Department of Agriculture	01/Apr/2022	31/Mar/2023	Given that effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS), the Development Academy of the Philippines, through the General Appropriations Act of 2022, has funding for the Technical Assistance on the Development, Expansion, Consolidation of ISO 9001:2015 QMS, Risk Management and Service Quality Improvement for 13 GQMP Beneficiary Agencies, including the Department of Agriculture. In this regard, the Academy is implementing the project entitled, "Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Department of Agriculture".
7	QDGUO	GQMP 2022: Measurement of	Various NGAs	01/Jan/2022	15/May/2023	The Development Academy of the Philippines (DAP) through the Government

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		Whole-of-Government Citizen Satisfaction and Enhancement of Service Quality Standards for Public Sector Organizations				<p>Quality Management Program (GQMP) proposes a whole-of-government approach in measuring citizen and business satisfaction and advocates adoption of evidence-based Service Quality Standards (SQS) and DAP's Service Quality e-Measurement (e-SQM) Tool for measuring agency-level client satisfaction. These initiatives seek to aid continual government-wide quality improvement in the design and delivery of agile frontline and public services supportive of risk-based thinking. This intervention is being implemented under the GQMP Component 2 project on Institutionalizing the Service Quality Standards. The GQMP Component 2 project seeks to develop SQS for a citizen-centered frontline government service during and post-pandemic using "outside-in" approach. This is done through listening to the people, understanding their needs and expectations, and determining frontline government service delivery aspects that are most important to the citizens and businesses and may also guarantee their satisfaction. In particular, the project aims to determine the yearly overall citizen or business satisfaction scores of the whole-of-government based</p>

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						<p>on identified service dimensions and attributes of frontline government services and make recommendations to enhance the whole-of-government approach on continual quality improvement by determining evidence-based SQS supportive of risk-based thinking. This year, the GQMP Component 2 project intends to continue its initiative in conducting the annual whole-of-government satisfaction survey through the 2022 Citizen Satisfaction Survey (CitSat). In addition, the project also intends to facilitate the increase of awareness on the importance of SQS and its institutionalization through the adoption of a national policy on SQS for public sector organizations (PSOs). They will be influenced to adopt evidence-based SQS to improve citizen and business satisfaction, reinforce risk-based thinking, and support continuous improvement towards excellence in public service design and delivery. Likewise, they will be encouraged to use the e-SQM Tool for measuring real-time citizen/client satisfaction and complementing improvement efforts in service design and delivery based on citizen/client feedback.</p>

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8	DPGVW	Middle Managers Class Batch 30 - Residential Training	Various NGAs	15/Aug/2022	31/Mar/2023	The PMDP is the National Government's Career Executive Service Development Program which aims to produce a network of peak-performing, development-oriented, ethical, and committed government executives and middle managers in the Philippine bureaucracy. It contributes to the achievement of the Philippine government's goal to promote people-centered, clean efficient, and effective governance through strengthened institutions.
9	DPGUD	Senior Executives Class Batch 11	Various NGAs	01/Feb/2022	31/Mar/2023	The PMDP is the National Government's Career Executive Service Development Program which aims to produce a network of peak-performing, development-oriented, ethical and committed government executives and middle managers in the Philippine bureaucracy. It contributes to the achievement of the Philippine government's goal to promote people-centered, clean efficient and effective governance through strengthened institutions.
10	CMGVX	Technical Assistance on the Development of an Asset Management	Department of Budget and Management	01/Aug/2022	31/May/2023	This project aims to yield a competency framework that will standardize the performance approach to asset management by providing a comprehensive description of what asset



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		Competency Framework for the Public Sector				management practitioners should be able to do, know, and understand.

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