2022 List	of Comple	ted Projects				
No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
1		2021 Course on Basic Policy Process (Batch 2)	Public Sector	08/Nov/2021	11/Feb/2022	In pursuit of the Academy's mission to enhance the capacities of government agencies to fulfill their mandates, the Center for Governance through the Policy Research Office will be offering a series of training designed to promote evidence-based decision-making in the government. In particular, this training is designed to enable participants to appreciate the importance/significance of policies and policy development and to articulate concepts, principles, and processes of policy analysis and development. Due to health and safety threats posed by the COVID-19 pandemic, the PRO will run this year's second run of CBPP public offering online via Google Drive and Zoom.
2	CPRKE	2021 Customer Satisfaction Survey for Philippine Reclamation Authority	Philippine Reclamation Authority	01/Sep/2021	31/Jan/2022	Created by virtue of Presidential Decree 1084, The Philippine Reclamation Authority (PRA), formerly Public Estates Authority was created to serve primarily as the clearinghouse for all reclamation projects in the Philippines. PRA's programs and projects are supportive of government's thrust towards sustaining economic gains by generating local and foreign investments in large-scale reclamation and development projects. PRA, which is mandated to be self-liquidating, has created assets for the Government by converting reclaimed lands into valuable and income-generating real estate properties. Aside from this, PRA is involved in a wide range of projects and delivery of services related to land development and urban renewal, infrastructure projects as well as financing and construction of buildings for other government agencies. PRA aims to increase the nation's land assets through reclamation in an environmentally sustainable manner consistent with public interest and to provide for a coastal defense strategy for the benefit for the future generations of Filipino people. With the issuance of the Governance Commission for GOCC's (GCG) Memorandum Circular to have a third-party customer satisfaction survey as part of the performance evaluation of GOCCs, PRA recognized an opportunity to further improve their services. In this context, PRA engages the Development Academy of the Philippines (DAP) in the conduct of its 2019 Customer Satisfaction Survey, which will use GCG's 2019 Standardized Guidelines and Methodology for the conduct of customer satisfaction survey for GOCCs. DAP, with its extensive experience in policy research and technical assistance for Philippine government and international agencies, present this proposal and provide consultancy services for the conduct of a customer satisfaction survey for PRA.
3	CPRUD	2021 Customer Satisfaction Survey for the Civil Aviation Authority of the Philippines	Civil Aviation Authority of the Philippines	01/Nov/2021	31/Mar/2022	Created under Republic Act No. 9497, otherwise known as the Civil Aviation Authority Act of 2008, the Civil Aviation Authority of the Philippines (CAAP) was created as an independent regulatory body possessing quasi-judicial and quasi-legislative powers, as well as corporate attributes, attached to the Department of Transportation (DOTr) for purposes of policy coordination. CAAP is mandated to provide safe and efficient air transport and regulatory services in the Philippines with jurisdiction over the restructuring of the civil system, the promotion, development and regulation of the technical, operational, safety and aviation security functions under the civil aviation authority. CAAP recognizes the need for gathering customer feedback to continuously improve on its service delivery through the conduct of annual third-party customer satisfaction survey as part of the performance evaluation of GOCCs. This is in line with Memorandum Circular 2013-02 issued by the Governance Commission of GOCCs (GCG). To comply with the GCG requirements, CAAP seeks to engage the Development Academy of the Philippines (DAP) in the conduct of its 2021 Customer Satisfaction Survey, which will use the GCG Guidebook and Standardized Guidelines and Methodology for the conduct of customer satisfaction surveys for GOCCs.

4	CPRIA	2021 Customer Satisfaction Survey for the Government Service Insurance System (GSIS)	Government Service Insurance System	15/Sep/2021	31/Mar/2022	The Government Service Insurance System (GSIS), created by Commonwealth Act No. 186 and Republic Act No. 8291 (or the GSIS Act of 1997), is a social insurance institution that provides a defined benefit scheme under the law. Its members are entitled to an array of social security benefits, such as life insurance benefits, separation or retirement benefits, and disability benefits. The GSIS is also the administrator of the General Insurance Fund by virtue of RA 656 (Property Insurance Law), which provides insurance coverage to government assets and properties that have government insurable interest. 1 Memorandum Circular 2013-02 of the Governance Commission of GOCCs (GCG) mandated the participation of the public in the evaluation of the performance of government-owned and controlled corporations (GOCCs). Along this line, the GCG required all GOCCs to adopt and conduct a third-party customer satisfaction survey. In 2018, the GCG issued a supplemental guideline which directed the GOCCs to adopt a standard methodology for the conduct of the survey. Through these guidelines, the GCG identified the primary customers of GOCCs who will be the respondents of the survey, prescribed the questionnaire and methodology for the Conduct of the Customer Satisfaction survey are comparable and can be consolidated to determine the overall customer satisfaction survey are comparable and can be consolidated to determine the overall customer satisfaction survey are comparable and can be consolidated to determine the customer sitisfaction survey are comparable and can be consolidated to determine the customer sitisfaction survey are comparable and can be consolidated to determine the customer sitisfaction survey are comparable and can be consolidated to guides of these assessments, GSIS has realized the need of conducting regular customer satisfaction surveys to measure the customers' insights on the organization's management and operations, as well as to monitor the performance of its offices/branches/etc. in terms of satisfying thei
5	CPRHA	2021 Customer Satisfaction Survey for the Laguna Lake Development Authority (LLDA)	Laguna Lake Development Authority	08/Nov/2021	22/Apr/2022	The 2021 Customer Satisfaction Survey for the Laguna Lake Development Authority aims to determine the level of satisfaction of customers of LLDA.
6	CPRIB	2021 Customer Satisfaction Survey for the National Transmission Corporation	National Transmission Corporation	10/Nov/2021	31/Jan/2022	This project aims to determine the level of satisfaction of TransCo's customers (i.e. Renewable Energy Developers, Utility Management Department Customers, and the National Grid Corporation of the Philippines) on the quality of services offered to them and evaluate the responsiveness of TransCo to their needs and concerns.
7	CPRFD	2021 Customer Satisfaction Survey for the Philippine Crop Insurance Corporation (PCIC)	Philippine Crop Insurance Corporation	25/Oct/2021	31/Mar/2022	The Philippine Crop Insurance Corporation (PCIC), created by virtue of Presidential Decree 1467 (amended by Presidential Decree 1733 and further amended by Republic Act 8175), is the government institution primarily responsible for implementing the government's agricultural insurance program. As an attached agency of the Department of Agriculture (DA), it is mandated to provide insurance protection to the country's agricultural producers, particularly the subsistence farmers, against loss of their crop and non-crop agricultural assets on account of natural calamities such as typhoons, floods, droughts, earthquakes and volcanic eruptions, plant pests and diseases, or other perils. The PCIC has engaged the Development Academy of the Philippines (DAP) since 2015 to administer its customer satisfaction survey. Building on the results of these assessments, the PCIC recognizes the need of conducting regular customer satisfaction surveys to measure the customers' satisfaction on the organization's management and operations, as well as to monitor the performance of its offices/branches/etc.

8	QEREZ	2021 Customer Satisfaction Survey for the Philippine Fisheries Development Authority	Philippine Fisheries Development Authority	03/Nov/2021	29/Apr/2022	The 2021 Customer Satisfaction Survey (CSS) is a project commissioned by the Department of Agriculture (DA) - Philippine Fisheries Development Authority (PFDA) to the Development Academy of the Philippines (DAP). The project aims to determine the level of customer satisfaction of PFDA's direct and indirect clients in its nine (9) fish ports nationwide. The set of service quality standards applied (if any) by PFDA will also be assessed based on the current status of service delivery, as well as the fish port's COVID-19 measures.
9	CPRAW	2021 Port Users' Satisfaction Survey for the Philippine Ports Authority	Philippine Ports Authority	6-Oct-21	31-Mar-22	The Philippine Ports Authority (PPA) is the principal agency responsible for the management and operations of public ports throughout the country. It has continuously endeavored to deliver excellent services to its customers in pursuit of its goal of providing world-class services and facilities. In relation to this, the PPA conducts customer satisfaction surveys to monitor their quality of service delivery and to gather feedback from their customers.
10	CPPAQ	2022 Course on Advanced Monitoring and Evaluation	Various NGAs	1-Sep-22	30-Nov-22	The course aims to build and enhance the participants' skills and understanding of M&E that will allow them to work through impactful projects and programs. Specifically, the course will provide participants with up-to-date and deeper knowledge on monitoring and evaluation that will enable them to prepare a well-defined reference of an impact evaluation study of their programs that will employ appropriate statistical analysis and other methods.
11	СРРҮР	2022 Course on Basic Monitoring and Evaluation	Public Sector	13/Jun/2022	16/Sep/2022	In pursuit of the Academy's mission to enhance the capacities of government agencies to fulfill their mandates, the Center for Governance through the Policy Research Office will be offering a series of training courses designed to promote evidence-based decision-making in the government. In particular, this online training course aims to equip government technical staff with fundamental concepts and principles on monitoring and evaluation of programs and projects, including applicable tools. Due to health and safety threats posed by the COVID-19 pandemic, the PRO will run this year's CBME public offering online via Zoom and Linang, DAP's learning management system.
12	CPPVP	2022 Course on Basic Policy Process	Public Sector	21/Mar/2022	24/Jun/2022	In pursuit of the Academy's mission to enhance the capacities of government agencies to fulfill their mandates, the Center for Governance through the Policy Research Office will be offering a series of training designed to promote evidence-based decision-making in the government. In particular, this training is designed to enable participants to appreciate the importance/significance of policies and policy development and to articulate concepts, principles, and processes of policy analysis and development. Due to health and safety threats posed by the COVID-19 pandemic, the PRO will run this year's CBPP public offering online via Google Workspace and Zoom.
13	CMRJH	2022 ORGANIZATIONAL ASSESSMENT OF THE DEPARTMENT OF FOREIGN AFFAIRS	Department of Foreign Affairs	01/Sep/2021	15/Nov/2022	The 2022 DFA Organizational Assessment Project is another cycle of assessment of DFA capacities to effectively perform and deliver its mandate. DFA deemed it important to obtain a third-party assessment of its internal environment to aid them in defining its strategic direction under an upcoming administration. Comparison of the assessment of the 2016 DFA Organizational Assessment Report would generate useful considerations in the agency's effort to ready for the formulation of its medium-term plan. This cycle of organizational assessment would focus on Six Areas of Management (AoM) namely: a.) Financial and Asset Management Review b.) People/Human Resources Managements Review c.) Information technology/Information Management Review d.) Governance and Strategic Direction Review e.) Policy and Programs, and Service Delivery Management Reviews. Moreover, the current situation sets the difference on the methodology since most likely the surveys, interviews, and workshops will be conducted through online modalities. The study would be anchored on the Management Accountability Framework (MAF) attuned to assessing the public sector like DFA in particular.

14	QBPRP	2022 Public Course Offerings on Productivity & Quality (Basic & Advanced), ISO 9001:2015 QMS, and Other ISO Standards	Public and Private	1-Jan-22	31-Dec-22	The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to ensure that "real change" is the actual direction of the government. In the inaugural speech and the 10-point socio-economic agenda of the President, the government agencies are directed to improve the delivery of services through process streamlining and rationalizing documentary requirements to increase competitiveness and ease of transaction for the citizens. There is also an urgent call to improve the citizens' faith and trust in
						the government's capacity to make the Filipino lives better, safer and healthier. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply to Executive Order (E.O.) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standards is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to assure the consistency in the quality of services and continuous process improvement that will generate approaches to improve customer/citizen satisfaction. Thus, the DAP-PDC-PQTO offers courses and technical guidance sessions in relation with the development of a quality management system certifiable to ISO 9001:2015 for its clients. In addition to QMS, the office intends to introduce other standards outside the 9001 family in response to the growing needs of its clientele. Also, as the National Productivity Organization (NPO), DAP offers training courses on basic and advanced productivity and quality (P&Q) tools and techniques and measuring Total Factor Productivity (TFP) at the firm level.
15	TFTHY	ALS-EST on Organic Farming	DepEd, Saniel Integrated Farm Technological School, Inc.	01/Nov/2018	31/May/2022	The ALS-EST Partnership Fund seeks to fulfill the legal mandate of DepEd to provide access to education for all, increase the access of ALS learners to employment and livelihood opportunities, and increase the number of partners and institutions mobilized to implement ALS-EST projects; DepEd and DAP recognizes that partnerships allow implementing organizations to improve program delivery, achieve outcomes and make strategic contributions to the learners, their families, and communities; One of the modalities to implement ALS-EST projects is through a partnership modality and the ALS-EST Partnership.
16	HERZB	Analysis of Supply of Skilled Labour in the Philippines	International Labour Organization	01/Dec/2021	30/Sep/2022	The Skills for Prosperity Project in the Philippines (SfP), funded by UK Global Prosperity Fund and implemented by International Labour Organization (ILO) and Green Jobs and Sustainable Development International Centre (GJASD) International, collaborates with key Philippine government agencies, employers' organizations, trade unions, and other stakeholders to further boost skills development and Technical and Vocational Education and Training (TVET) system. It aims to enhance national capacity and sustained quality services of TVET. The TVET system has the potential to help reduce the skills gaps and shortages and improve labor market outcomes. However, there are risks that the regional TVET systems may contribute to a mismatch between demand and supply of workforce. It is in this context that the ILO tapped the Development Academy of the Philippines (DAP) to conduct a study and analysis of the supply of skilled labor in the Visayas region particularly in Region 6, Region 7, and Region 8. The results of the study will assist the ongoing efforts of the Technical Education and Skills Development Authority (TESDA), the Commission on Higher Education (CHED), and other concerned agencies in transforming regional TVET delivery into labor demand-driven training.

17	TFTPO	APO Special Account for Business Recovery and Resilience: Assistance to Small Enterprises and Critical Sectors (Philippines)	Asian Productivity Organization	01/May/2021	30/Dec/2022	The project is an assistance package to two clusters of beneficiaries, namely: 1. Small enterprises engaged in the processing and distribution of basic food commodities; and, 2. Associations of disadvantaged groups engaged in small business activities or looking for business opportunities.
18	QDIDT	APO–Asian Development Bank Institute (ADBI) Joint Study on the Impact of Covid 19 on SMEs	APO/DAP/Government and Private Institution	01-Jun-2021	31-Mar-2022	In response to the outbreak of COVID-19, the Development Academy of the Philippines (DAP), the Asian Productivity Organization (APO), and the Asian Development Bank Institute (ADBI) will conduct an international survey to grasp the business status of Small and Medium Enterprises (SMEs) since early 2020. The survey will be conducted in June and December 2021. Ten (10) countries will participate in this survey. They are as follows: Bangladesh, Cambodia, India, Indonesia, Lao PDR, Malaysia, Mongolia, Pakistan, Philippines, and Vietnam.
19	QGRIF	Basic Course on Regulatory Impact Assessment for Junior Staff Officers of the Securities and Exchange Commission	Securities and Exchange Commission	24/Oct/2022	24/Nov/2022	With the goal of better appreciation and understanding of good regulatory practices, particularly systematic, comparative, data-driven, preemptive-diagnostic, client-centric approach for decision-making and regulation development and enforcement, the Securities and Exchange Commission (SEC) intends to undergo the Basic Course on RIA. In support of the mandate of the SEC to, among others, create, develop, and manage regulations on corporations and securities, as well as capital market institutions and participants, in the Philippines, the Development Academy of the Philippines (DAP), through its Modernizing Government Regulations (MGR) Program, will implement the project entitled "Basic Course on Regulatory Impact Assessment for the Junior Staff Officers of the Securities and Exchange Commission."
20	QGRYA	Basic Course on Regulatory Impact Assessment for the National Commission for Culture and the Arts	National Commission for Culture and the Arts	15/Jun/2022	15/Jul/2022	RIA is a systemic approach that critically measures the expected positive and negative effects of proposed and existing regulations through a rigorous, welldefined, and evidence-based analysis. As a tool, it was first used and developed in the United States and has since been widely accepted, adapted, and practiced by organizations such as the Organization for Economic Cooperation and Development, European Union and countries such as Australia, South Korea, and Malaysia which have already reaped many benefits for their people. With the goal of better appreciation and understanding of good regulatory practices, particularly systematic, comparative, and data-driven processes for decision-making and regulation development and enforcement, the National Commission for Culture and the Arts (NCCA) intends to undergo the Basic Course on RIA. In support of the mandate of the NCCA to, among others, create, develop, and manage regulations on the culture and the arts, the Development Academy of the Philippines (DAP), through its Modernizing Government Regulations (MGR) Program, will implement this project entitled "Basic Course on Regulatory Impact Assessment for the National Commission for Culture and the Arts."
21	CPRTG	Basic Research and Policy Development and Evaluation Programs for DTI	Department of Trade and Industry	27/Jun/2022	30/Aug/2022	The project seeks to deliver trainings on Basic Research and Policy Development and Evaluation to participants from DTI who are enrolled in DTI Academy's Dalubhasa Program. Said trainings are part of the foundational courses offered by the Program. The trainings aim to equip the participants with fundamental concepts, principles, and tools on public policy and research.

22	CPGRW	Capability Building on Innovative Leadership for Legislative Staff 2021	Department of Budget and Management	01/Jan/2021	31/Dec/2022	The Philippine Congress has recognized the need to continuously capacitate top and up-and-coming legislative officers and staff to ensure they are able to complement the evolving lawmaking functions of our legislators which involves the conduct of committee hearings and legislative inquiries on various socio-economic and political issues. Thus, Congress has identified education and training capability building as an intervention to develop capacities of its technical legislative officers and staff to effectively assist and manage the need of our legislators. It is in pursuit of this agenda, that the legislative branch has chosen to partner with the Development Academy of the Philippines, with its reputation as the leading training institution that has capacitated individuals and development stakeholder organizations in government, the private sector, civil society, academe, and international organizations in efficiently and effectively performing their respective roles and mandates in development, design, and implementation of a continuous training program that would meet the evolving capacity needs of its officers and staff. For this year, all modules and activities will emphasize the role of Congress in balancing the powers of government and its continuing role in adopting legislative measures during this time and responsive to the present health mergency and looming economic crisis. To address the limitations in conducting physical classes due to the current health situation, all activities will be conducted online. The CBILLS program include the following components: 1. Local Training which covers topics on management, leadership and technical skills, including special topics to revisit fundamental concepts, and facilitate awareness on current political trends, and new and/or emerging perspectives in the public sector. a. E-learning modules on management, leadership and policy development skills designed specifically to enhance leadership competencies and technical skills of participants. b. Webinar series
23	QBPSP	Capability Building on the Philippine	Various NGAs	31-Jan-22	30-Dec-22	for possible international collaboration. The Philippine Quality Award (PQA) is the highest recognition being given to organizations with
	20101	Quality Award (PQA) 2022		51 501 22	50 500 22	exemplary performance. The PQA Program is a global competitiveness template that aims to encourage and engage organizations to strive for and attain performance excellence. The project aims to help the government's call for to be more responsible and focus on citizen-centric public sector delivery. There is a need to heighten awareness and build individual and organizational capabilities of public sector agencies to adopt the PQA Framework for superior results. The project will involve the implementation of in-house and public course offerings of the PQA Application Development Course to various public sector agencies. Also included in the program is the administration of the PQA Award Process, as well other capability-building efforts on the PQA.

24	CLGTL	Capability Building Program on Adaptive Governance and Innovation for Local Executives	Department of Budget and Management	20-Sep-21	31-Dec-22	Local Governments are currently facing challenges that demand immediate, strategic and innovative governance responses. The COVID-19 pandemic has forced local government units (LGUs) to respond nimbly to rapid change and strive to transform [its mindset and] operations not only in health care but also work towards more accessible and personalized delivery of public services; [data-driven] and adaptive policy formulation and execution (Deloitte, 2021); and fast-track local economic recovery under the new normal environment. In light of the Supreme Court ruling on the Mandanas-Garcia petition, a pivotal shift in fiscal policy is expected to occur by 2022 as the LGUs' share of the national revenue is estimated to increase exponentially; and entails further devolution of basic programs and services which are being carried out by the national government agencies. Thus, raising the major concern on the readiness and absorptive capacity of certain LGUs. Further, the challenges of climate change, disasters, and environmental degradation on one hand, and the issue of poverty on the other, are quite enormous: balancing safety, health, social services, and economic gains is quite a tall order for LGUs who are at the ground level where impacts of these issues are most felt. As such, there is a need to rationalize, reflect on and regain the prominence of environmental governance as a key component to long-term sustainable development and resilience. LGUs have a crucial role and power to realize this but need guidance on applying environmental governance standards also refined its Seal of Good Local Governance (SGLG) criteria in seven governance areas, specifically: financial administration; disaster preparedness; social protection; peace and order; business-friendliness and competitiveness; environmental protection; and tourism, culture and arts. In 2019, only 22% or 380 LGUs (17 provinces, 57 cities, and 306 municipalities) were accorded with the SGLG. Within the context of these existing and emerging challenges; and the h
25	QGRHU	Capability Development on Regulatory Impact Assessment for the Environmental Management Bureau	Environmental Management Bureau	19/May/2022	19/Sep/2022	With the goal of equipping its personnel with better understanding of the processes and proper implementation of regulatory processes to create, develop, and manage regulations for the prevention, control of pollution and protection of the environment, the Environmental Management Bureau (EMB) intends to undertake capacity building activities on Regulatory Impact Assessment (RIA). RIA is a systemic approach that critically measures the expected positive and negative effects of proposed and existing regulations through a rigorous, well-defined, and evidence-based analysis. In support of the mandate of the EMB to deliver efficient and effective regulations through systematic, comparative, and data-driven processes for decision making and regulation development and enforcement, the DAP will implement this project entitled "Capability Development on Regulatory Impact Assessment for the Environmental Management Bureau."
26	GYGSL	Center of Excellence for Data Science and Analytics (CEDSA)	National Government Agencies	01/Feb/2021	31/Dec/2022	The DAP Center of Excellence for Data Science and Analytics (CEDSA) is a new strategic business unit of the Academy that is created to support the government in deriving potential value from the data generated from governance processes and public services delivery. It aims to hasten the delivery of the public services to the Filipino people through a strengthened data-driven governance. The unit will provide first-rate data science and analytics services to the government including data intelligence and insights which support evidence-based policy-making and planning.

27	CTGSM	Center of Excellence on Public Sector Productivity PMO-2021	Department of Budget and Management	01/Jan/2021	31/Dec/2022	A key strategy adopted by the Asian Productivity Organization to develop national productivity organizations like the DAP is establish centers of excellence (COE) in areas where NPOs possess unique strengths and expertise. According to APO, the best practices in the area of expertise of an NPO can be propagated and emulated by other NPOs. To date, APO has already designated two NPOs as COE. The SPRING of Singapore was designated as COE on Business Excellence in 2009. The China Productivity Center was chosen COE on Green Productivity in 2013. In 2014, the DAP submitted the Philippines bid to be the APO Center of Excellence on Public Sector Productivity to be able to showcase, get international recognition and further enrich its capacity and leadership in developing and implementing programs to raise efficiency, effectiveness, economy and ethics in the public sector
28	CTGUU	Center of Excellence on Public Sector Productivity PMO-2022	Department of Budget and Management	01/Jan/2022	31/Dec/2022	A key strategy adopted by the Asian Productivity Organization to develop national productivity organizations like the DAP is establish centers of excellence (COE) in areas where NPOs possess unique strengths and expertise. According to APO, the best practices in the area of expertise of an NPO can be propagated and emulated by other NPOs. To date, APO has already designated two NPOs as COE. The SPRING of Singapore was designated as COE on Business Excellence in 2009. The China Productivity Center was chosen COE on Green Productivity in 2013. In 2014, the DAP submitted the Philippines bid to be the APO Center of Excellence on Public Sector Productivity to be able to showcase, get international recognition and further enrich its capacity and leadership in developing and implementing programs to raise efficiency, effectiveness, economy and ethics in the public sector
29	MLRQF	Certificate Course in Psycho-Socio- Cultural Dimensions of Development and Security Batch 1	Philippine Air Force	01/Jul/2021	30/Jun/2022	The certificate course investigates the psychological, sociological, and cultural dimensions of development and security. Operating on the National Security Framework of the country, it engages the three major fields as enabling and disenabling contexts for development, while at the same time conversing with recent global and local research. Aimed at developing a security policy that is sensitive to the endemic psychological, sociological, and cultural aspects of development, the certificate course introduces the participants to the plurality of perspectives brought about by ethno-linguistic, religious, educational-technological, and political differences.
30	MOPTO	Certificate Course on Futures Thinking Batch 2	Public and Private	1-Feb-21	30-Jun-22	The Certificate Course on Futures Thinking (CC-FT) Batch 2 will introduce the praxis of Futures Thinking, an equal take on theory and practice towards futures intelligence and futures literacy. Looking through the FT lens, it aims to relate futures as an asset, tool and resource. Moreover, the course will delve into the use of the futures concept to anticipate better outcomes and transform today.
31	MOPZO	Certificate Course on Futures Thinking Batch 3	Public and Private	12/Apr/2021	30/Jun/2022	The Certificate Course on Futures Thinking (CC-FT) will introduce the praxis of Futures Thinking, an equal take on theory and practice towards futures intelligence and futures literacy. Looking through the FT lens, it aims to relate futures as an asset, tool and resource. Moreover, the course will delve into the use of the futures concept to anticipate better outcomes and transform today.
32	MOPZP	Certificate Course on Futures Thinking Batch 4	Public and Private	01/May/2022	31/Dec/2022	The Certificate Course on Futures Thinking (CC-FT) will introduce the praxis of Futures Thinking, an equal take on theory and practice towards futures intelligence and futures literacy. Looking through the FT lens, it aims to relate futures as an asset, tool and resource. Moreover, the course will delve into the use of the futures concept to anticipate better outcomes and transform today.

33	МІРОР	Certificate Course on Hospital Quality Improvement Batch 2	Public Sector	01/Oct/2021	30/Jun/2022	Quality improvement in healthcare is intended to ensure that health services are effective, safe and focused on the needs of the patient. Health systems in most countries, especially in low- and medium- income countries, are so burdened and stretched that quality is not given sufficient attention. The delivery of unsafe, unequal and inequitable health services will negate the intention of promoting health among the population. This theory-based and practice-focused training course is intended for staff in healthcare facilities, e.g., hospitals and clinics. The course offers the participants the opportunity to understand the complexity of health systems and how quality improvement initiatives could strengthen health systems. Furthermore, participants will learn quality improvement tools to enable them to analyze problems, search for solutions, plan and apply these in implementing quality improvement programs in their own setting. At the heart of the discussions on quality is the delivery of safe care.
34	МІРХР	Certificate Course on Hospital Quality Improvement Batch 3	Public Sector	01/Mar/2022	31/Jul/2022	Quality improvement in healthcare is intended to ensure that health services are effective, safe and focused on the needs of the patient. Health systems in most countries, especially in low- and medium- income countries, are so burdened and stretched that quality is not given sufficient attention. The delivery of unsafe, unequal and inequitable health services will negate the intention of promoting health among the population. This theory-based and practice-focused training course is intended for staff in healthcare facilities, e.g., hospitals and clinics. The course offers the participants the opportunity to understand the complexity of health systems and how quality improvement initiatives could strengthen health systems. Furthermore, participants will learn quality improvement tools to enable them to analyze problems, search for solutions, plan and apply these in implementing quality improvement programs in their own setting. At the heart of the discussions on quality is the delivery of safe care.
35	MIPBQ	Certificate Course on Hospital Quality Improvement Batch 4	Public Sector	01/Jul/2022	30/Nov/2022	Quality improvement in healthcare is intended to ensure that health services are effective, safe and focused on the needs of the patient. Health systems in most countries, especially in low- and medium- income countries, are so burdened and stretched that quality is not given sufficient attention. The delivery of unsafe, unequal and inequitable health services will negate the intention of promoting health among the population. This theory-based and practice-focused training course is intended for staff in healthcare facilities, e.g., hospitals and clinics. The course offers the participants the opportunity to understand the complexity of health systems and how quality improvement initiatives could strengthen health systems. Furthermore, participants will learn quality improvement tools to enable them to analyze problems, search for solutions, plan and apply these in implementing quality improvement programs in their own setting. At the heart of the discussions on quality is the delivery of safe care.
36	MOPEQ	Certificate Course on Setting the Tone for Good Local Governance	Public Sector	01/Jul/2022	31/Dec/2022	This executive course will focus on the "praxis" (practice and empirical perspectives) of local and regional administration including issues on central-local relations, community and institutional development, and area management. Special issues, like, federalism, public-private partnership, digitalization, and collaboration using futures thinking as a lens will also be discussed.

37		Certificate Course on the Foundations of Knowledge Management Batch 2	Public and Private	15/Mar/2021	30/Jun/2022	The series of certificate courses on Knowledge Management (KM) is a competency-based professional certification where students progressively acquire or develop KM competencies that enable them to share and use knowledge as they perform their jobs, and start and manage KM initiatives in their respective organizations. The certificate courses vary in terms of focus to respond or cater to the specific needs of prospective students. Each course consists of competency-based modules, which require students to submit outputs on applications of lessons learned from the modules. Some of these courses may be credited towards the the Master of Public Management major in Knowledge Management (MPM-KM), the newest master's degree program of the Graduate School, should students opt to pursue and earn higher qualifications. The certificate courses are offered on demand except for the KM Foundations Certificate courses in the series. All certificate courses are delivered via distance learning using an online platform, which means that students can complete the courses without ever needing to set foot at DAP-GSPDM. The first among the series of KM certificate courses is on KM Foundations which is an introduction to the practice of KM in organizations. System thinking is used as a framework to guide the KM practice. Managing the context of KM provides the springboard for organizations to start their respective journey with KM. Module 1: Introduction to the Practice of KM Module 2: System Thinking for KM Practice Module 3: Managing the Context of KM Module 4: Techno-structural Context of KM Module 5: Behavioral Context of KM Module 6: Economic-Regulatory Context of KM Module 7: KM Audit
38	QFGSG	COE-Public Sector Productivity Innovation Laboratory 2021	National Government Agencies	15/Feb/2021	31/Aug/2022	The Philippine government has been facing challenges that potentially need new ideas to resolve the issues. Changing citizen expectations, policy challenges, global trends, fiscal pressure and technological changes are just some of the issues that should drive the government sector to extract and apply innovative ideas in its existing system. In most cases, many approaches have already been applied to resolve prevalent issues but a new idea has the potential to resolve them. Thus, it is high time to strengthen the implementation of the Public Sector Productivity Innovation Laboratory. Through the program, innovation thinking will be promoted and encouraged among government agencies. Innovation is the generation and application of new ideas. It is not simply coming up with ideas, but also integrating them with the existing system and processes, and monitoring the results.
39	QFGUC	COE-Public Sector Productivity Innovation Laboratory 2022	National Government Agencies	15-Feb-22	31-Dec-22	The Philippine government has been facing challenges that potentially need new ideas to resolve the issues. Changing citizen expectations, policy challenges, global trends, fiscal pressure and technological changes are just some of the issues that should drive the government sector to extract and apply innovative ideas in its existing system. In most cases, many approaches have already been applied to resolve prevalent issues but a new idea has the potential to resolve them. Thus, it is high time to strengthen the implementation of the Public Sector Productivity Innovation Laboratory. Through the program, innovation thinking will be promoted and encouraged among government agencies. Innovation is the generation and application of new ideas. It is not simply coming up with ideas, but also integrating them with the existing system and processes, and monitoring the results.
40	CTIDZ	Conference on Public-sector Productivity	Department of Budget and Management	01/Jun/2022	31/Dec/2022	The Conference on Public-Sector Productivity has been one of the regular projects of the APO and DAP since 2017. In those five years, it has revolved around the following themes and topics: Transforming the Public Sector in the Age of Disruption (2017), Shaping a Future-Oriented and Smart Public Sector (2018), Building an Agile and Innovative Public Sector in the Age of Disruption (2019), Conference on Smart Public Service Delivery (2020), Ensuring Public Services in the New Normal (2021). The 2022 conference will also act as a platform for people to learn the different trends, issues, strategies, and perspectives related to public-sector productivity. A combination of plenary sessions, small-group discussions, and online streaming will allow for various modes of engagement between the resource persons and participants.

41	CMRCZ	Course on Basic Project Management for the Ministry of the Interior and Local Government- Bangsamoro Autonomous Region in Muslim Mindanao	Mindanao (BARMM)	01/Jul/2022	26/Aug/2022	The Course on Basic Project Management is a five-day training, designed to capacitate the participants with fundamental knowledge and skills in developing, implementing, and monitoring projects.
42	HEGVN	Course on Environmental Governance under the Adaptive Governance and Innovation for Local Executives (AGILE)	APO/DAP/Government and Private Institution	01/Sep/2022	29/Nov/2022	The course will discuss the fundamental concepts of environmental governance in the context of local development, highlighting the relationship of environmental protection to economics, local politics, and other societal concerns. It will also present models of environmental governance, including good practices and policies that may be replicated in Philippine local governments, focusing on the role of good governance and stakeholders' participation towards resilient and sustainable development.
43	RORHR	Course on Foresight and Futures Thinking: A Scenario Planning Workshop	Mindanao State University	01/Nov/2022	31/Dec/2022	The project is purposive to create a course design focused on strategic foresight and futures thinking that will help increase their awareness on the topics and its corresponding tools, and help future-proof the organization.
44	GYRAJ	Curriculum Development and Implementation of Certification Course for Information Officers	Presidential Communications Operations Office (PCOO)	31/Aug/2021	20/Jun/2022	The Philippines has taken a step towards a more transparent and accountable governance through the issuance of the Executive Order No. 2, s. 2016 by President Rodrigo R. Duterte which seeks to operationalize people's constitutional right to information in the Executive branch. This instrument authorizes the disclosure of information under the possession of government to the public, thereby creating an enabling mechanism to elevate public disclosure in the country as well as a platform for the people to obtain information directly from the government. For a more thorough implementation, the Presidential Communication Operations Office (PCOO), through the Freedom of Information–Project Management Office (FOI-PMO), has been forging partnership with different institutions to expand its capacity development intervention for Information Officers, specifically the FOI Officers, with an end view of strengthening the implementation of the FOI program in the government. Towards this end, PCOO partnered with the Development Academy of the Philippines for the formulation and implementation of a formal and accredited Certification Course for Information Officers which will be designed to equip Information Officers with skills and knowledge necessary for the effective operationalization of the FOI policy in their respective agencies.
45	RORAI	Developing a Reorganizational Plan towards Revitalizing Peoples Television Network, Inc. (PTNI)	Peoples Television Network, Inc.	15/Aug/2021	15/Mar/2022	This project responds to the need of PTNI to formulate a new reorganization plan as called for in Board Resolution No. 2020-061-Applying the Changes in the Ongoing Reorganization of the People's Television Network, Inc. Under GCG MC No. 2015-04 and Providing its Governance Structure, which was approved on December 9, 2020 by its Board of Directors.
46	QCRMJ	Development of a Quality Management System Certifiable to ISO 9001:2015 Phase 3 for the Philippine National Police	Philippine National Police	27/Jan/2022	31/Dec/2022	The Philippine National Police (PNP) is the armed, civilian national police force in the Philippines that enforces the law, prevents and controls crimes, maintains peace and order, and ensures public safety and internal security with the active support of the community. The PNP has established and maintains a quality management system (QMS) certifiable to ISO 9001:2015 standard for its 26 identified offices located at Camp BGen. Rafael T. Crame, Quezon City, National Capital Region Police Office, Camp Bagong Diwa, Taguig City, and Camp PMGen. Tomas B. Karingal, Quezon City. With its aim to continually improve the performance of the organization, the PNP will establish a QMS certifiable to ISO 9001:2015 standard to another eight offices located at Camp Major Bado Dangwa, La Trinidad, Benguet, Camp BGen. Oscar M. Florendo, San Fernando City, La Union, Camp Marcelo A. Adduru, Tuguegarao City, Cagayan, Camp Olivas, San Fernando City, Pampanga, Clark Freeport Zone, Mabalacat, Pampanga, and Camp BGen. Rafael T. Crame. In line with this, the PNP has requested the Development Academy of the Philippines (DAP) to provide technical assistance on the Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Philippine National Police Phase 3.

47	QEGTD	Development of Quality Workplace Standards for Local Government Units and Health Care Sector	LGUs	01/May/2021	31/Mar/2022	The Development Academy of the Philippines (DAP), as the country's National Productivity Organization, upholds its commitment to enhance productivity and quality in the national government. In view of this, the DAP implements the project title, Development of Quality Workplace Standards to complement to the institutionalization of the 5S Good Housekeeping Program, under the Government Quality Management Program (GQMP). Focus group discussions shall be facilitated to gather best practices, obtain valuable data and information, gain insights from customer's perspectives, as inputs in the development of a standard.
48	HERCB	DHSUD Performance Review and Planning Workshop	Department of Human Settlements and Urban Development	01/May/2022	31/May/2022	The Performance Review and Planning Workshop is a three-day activity aimed at assessing its performance for 2020 and 2021 vis-à-vis its planned targets as well as identifying possible focus areas for the next administration through its Program, Activities and Projects (PAPs).
49	HEPFP	Disaster Waste Management Training	Various Local Government Units	26/Jul/2021	31/Jan/2022	The Public Offering on Disaster Waste Management is a 5-day training intended for Local Government Units, on the management of wastes generated or exposed by different natural hazards or disaster events. The training will be a mix of lectures, discussions, and activities focused on disaster waste management and its four phases namely; (1) Preparedness Phase; (2) Emergency/Relief Phase; (3) Recovery Phase and; (4) Reconstruction Phase. Specific sets of actions for each of the four phases will be tackled, after which LGU participants will be given time to draft their SOPs for the four phases based on the environmental context and resources of their respective localities.
50	HEPUP	Disaster Waste Management Training 2022	Various Local Government Units	01/Mar/2022	30/Dec/2022	The Public Offering on Disaster Waste Management is a 5-day training intended for Local Government Units, on the management of wastes generated or exposed by different natural hazards or disaster events. The training will be a mix of lectures, discussions, and activities focused on disaster waste management and its four phases namely; (1) Preparedness Phase; (2) Emergency/Relief Phase; (3) Recovery Phase and; (4) Reconstruction Phase. Specific sets of actions for each of the four phases will be tackled, after which LGU participants will be given time to draft their SOPs for the four phases based on the environmental context and resources of their respective localities.
51	MLRRF	Executive Course in Public Management	Philippine Air Force	01/Jul/2021	31/Jul/2022	This is a twinning program between the DAP-GSPDM and Philippine Air Force Officers School. The Executive Course in Public Management is conducted in alignment with the PAFOS's Squadron Officer Course. It will be composed of two modules as follows: Research Module This course introduces students to the fundamental research process, methodologies and techniques in public management. It covers qualitative, quantitative and mixed methods of data collection and analysis. It shall equip students with the critical analysis and proficiency in conducting basic research. Management Module Course Description: This course is designed as a broad overview of the critical theoretical/practical issues and trends pertaining to public organizations and their management, with emphasis on applications to both "micro" (i.e., inside the organization) and "macro" (i.e., external relations and strategy) organizational issues. It explores adaptive and innovative strategies and policy perspectives that may turn organizational challenges into opportunities.

52	MLRSF	Executive Course in Public Management Batch 2	Philippine Air Force	10/Jan/2022	31/Dec/2022	This is a twinning program between the DAP-GSPDM and Philippine Air Force Officers School. The Executive Course in Public Management is conducted in alignment with the PAFOS's Squadron Officer Course. It will be composed of two modules as follows: Research Module Course Description: This course introduces students to the fundamental research process, methodologies and techniques in public management. It covers qualitative, quantitative and mixed methods of data collection and analysis. It shall equip students with the critical analysis and proficiency in conducting basic research. Management Module Course Description: This course is designed as a broad overview of the critical theoretical/practical issues and trends pertaining to public organizations and their management, with emphasis on applications to both "micro" (i.e., inside the organization) and "macro" (i.e., external relations and strategy) organizational issues. It explores adaptive and innovative strategies and policy perspectives that may turn organizational challenges into opportunities.
53	MOPDP	Executive Course on Leadership, Innovation, Communication and Knowledge Management (CLICK) Batch 2	Public and Private	1-Jun-21	30-Jun-22	The Executive Course on Leadership, Innovation, Communication, and Knowledge Management (CLICK) Batch 2 is a joint offering of three partners - the DAP, National Union of Career Executive Service Officers, Inc., and Aboitiz Equity Ventures, Inc. (AEV). It is intended for Career Executive Officers and senior government officials to reinforce existing and provide an overview of new competencies that they will need to better cope with the demands of the changing workplace. The program will have its second run in July 2021 for select government officials who will meet the criteria set by the program partners.
54	MIPCQ	Executive Course on Setting the Tone on Local Governance	Public Sector	01/Jul/2022	30/Sep/2022	Public service is more than just an ardent passion to alleviate the plight of the poor and the marginalized, to lead the improvement of various systems in government, or even to make a significant difference in the lives of our countrymen. Not to conclude that such personal fervor for change is unnecessary, but rather, to emphasize more the tenet that public service is more than just the desire to uplift the lives of people, but, fundamentally, a craft and a virtue - a profession that requires due prudence, knowledge, skills and abilities for the purpose of advancing the common good and affect significant, meaningful progress for the country. In the paradigm of development, both legislative and executive officials play vital and unique roles. They are the potent tools that give impetus to socio-economic plans, policies and thrusts. They legitimize acts or decisions that may be expedient and widely beneficial to the welfare of the people. Legislations and executive actions establish frameworks that would be adopted by various government agencies, local government units and society at large, prescribing the path which the country will undertake in the interest of socio-economic growth, national patrimony and nationhood. Members of the Executive and Legislative Branches of Government do not only represent their constituents but more importantly, they play lead roles in defining change and development, and shaping the future of the nation. Indeed, anyone can be a public servant, but not everyone can be effective and ethical. Learning the intricacies of public institution, the magnitude of attendant responsibilities, the pace of the dynamics inherent in the position and the astuteness in decision-making may not be mastered in one or several instances. Truly, there is no substitute for actual experience and the diligence required during one's performance in office. In this regard, the Development Academy of the Philippines - Graduate School of Public Development and Management takes on the challenging task of assisti

55	MAPVH	EXECUTIVE DOCTORATE IN EDUCATION LEADERSHIP (EDEL) BATCH II (MAPVH)	PUBLIC SECTOR	01/Jul/2012	31/Mar/2022	
56	MOPDO	Executive Doctorate in Education Leadership (EDEL) Dissertation Writing Refresher Course	Public and Private	01/Jan/2020	31/Mar/2022	The Executive Doctorate in Education Leadership (EDEL) is the highest academic degree program of the DAP designed for senior-level managers of higher education institutions (HEIs) and government and private agencies. The program aims to provide an academic framework where leaders can further their understanding and develop their skills and abilities in managing HEIs by building on their vast knowledge of and experience in their respective institutions. The EDEL program started in 2011 and ran for two (2) batches. Some students have already graduated while others are still completing their dissertation which is the major final output for the program. The Academic Council, during their meeting on October 14, 2019, approved the extension of the EDEL program until December 31, 2020 to give chance to all students to finish their academic requirements particularly the dissertation. Hence, this refresher course on Dissertation Writing will be conducted by the Graduate School.
57	KMRYI	Food Terminal Inc. 2.0 Reinvent: Component 3	Food Terminal Incorporated	25/Nov/2019	31/Dec/2022	Food Terminal Inc. 2.0 Reinvent: Component 3: "FTI Reborn" will deal with developing the required infrastructure that will support the strategic direction and to fully effect the transition. This includes the different organizational and human resource development requirements of the corporation to achieve the plans and targets to be set for the immediate future. It also includes piloting the new business models that will be approved and adopted by the FTI's top management and Board of Directors. This will have 3 key components areas: (1) Organizational Development which includes the streamlining of business processes, the formulation of a new organizational and compensation structure, the identification of critical staffing with appropriate deployment plans, and development of competency models; (2) New Business Development which will focus on the pre-feasibility and piloting of the models and (3) Strategic Management which will look at the FTIs mandate and develop the long term thrusts and directions of the agency including developing strategic business directions vis the support it has to deliver to the National Government.
58		Foresight and Anticipatory Governance	Various Local Government Units	01/Mar/2021	31/Dec/2022	As part of the ongoing efforts of the Development Academy of the Philippines (DAP) to effectively address the disruptive challenges brought by a VUCA environment, the Academy recognizes that enhancing the ability of organizations and institutions to anticipate, respond and adapt to rapidly changing environments have become increasingly important. It is also for this reason that organizations around the world are building and institutionalizing competencies on innovation, agile and futures thinking in order to build a more robust, resilient and future-ready organization. According to OECD, strategic foresight and futures thinking should not be regarded as an optional intervention to the decision-making process, but rather a vital part of it. As an avenue for creative thinking, innovative problem solving, and strategic foresight, DAP proposes to implement the program entitled Foresight and Anticipatory Governance under the Academy's Center for Strategic Futures (CSF). The Program aims to promote collaboration and knowledge co-creation approaches designed for the anticipation of emerging complex issues and identification of relevant smart and innovative solutions in order to respond to the needs of a VUCA environment and effectively adapt to other global phenomena that increasingly define and shape the nature of the world (i.e., globalization, climate change, demographic change, and digitalization).
59	CMRLF	Foresight-based Strategic Planning for the Department of the Interior and Local Government	Department of the Interior and Local Government	01/Feb/2022	31/Dec/2022	This project consists of a series of interventions to prepare and guide designated DILG working groups in the conduct of scenario planning and in the formulation of a multi-year strategic plan for fiscal years 2023-2028.

60	HEPSO	Geographic Information System Hazard Modeling Training for Improved Decision-Making and Early Warning Action of Local Government Units	Various Local Government Units	11/Jan/2021	31/Jan/2022	The Training on GIS Hazard Modeling is a basic course on GIS and modeling for application in forecast- based early warning system. It is designed for a maximum of 20 participants, with at least one representative from each of the participating LGU. It is a fully online training that will entail ten days of both synchronous and asynchronous learning sessions following the DAP learning methodology using the 4 A's of Activity, Analysis, Abstraction and Application. It shall proceed with concepts and applications sessions. It will be participatory and output driven, involving a combination of lectures, practical demonstrations, hands-on exercises and individual reporting. Using an ecosystem-based framework, the training will be using the available biogeophysical and other data and mapping materials (e.g. shapefiles) from each of the LGUs, complemented by available rainfall, flood, drought, and other pertinent data from partner agencies.
61	HEPWP	Geographic Information System Hazard Modeling Training for Improved Decision-Making and Early Warning Action of Local Government Units 2022	Various Local Government Units	1-Mar-22	30-Dec-22	The Training on GIS Hazard Modeling is a basic course on GIS and modeling for application in forecast- based early warning system. It is designed for a maximum of 25 participants, with at least one representative from each of the participating LGU. It is a fully online training that will entail ten days of both synchronous and asynchronous learning sessions following the DAP learning methodology using the 4 A's of Activity, Analysis, Abstraction and Application. It shall proceed with concepts and applications sessions. It will be participatory and output driven, involving a combination of lectures, practical demonstrations, hands-on exercises and individual reporting. Using an ecosystem-based framework, the training will be using the available biogeophysical and other data and mapping materials (e.g. shapefiles) from each of the LGUs, complemented by available rainfall, flood, drought, and other pertinent data from partner agencies.
62	CMGTM	GovServE: Governance Innovation for Public Service Enhancement	Department of Budget and Management	01/Jul/2021	31/Mar/2022	To support the implementation of government current interventions and help address the identified challenges, the Development Academy of the Philippines aims to enhance intrapreneurial thinking and innovative approach in designing and delivering public services.
63	QDGSE	GOMP 2021: Measuring Business Satisfaction with Data Analytics and Institutionalizing Service Quality Standards for the "New Normal" Frontline Government Services	National Government Agencies	01/Jan/2021	30/Sep/2022	The Development Academy of the Philippines (DAP) through the Government Quality Management Program (GQMP) proposes a whole-of-government approach in measuring citizen and business satisfaction and advocates adoption of evidence-based Service Quality Standards (SQS) and DAP's Customer/Business/Stakeholder Satisfaction Survey (harmonized survey tool) to support continual government-wide quality improvement in the design and delivery of frontline service in the "new normal" towards achieving a seamless public service delivery. This intervention is being implemented under the GQMP Component 3 project on Institutionalizing Service Quality Standards in Frontline Government Services. The GQMP Component 3 project seeks to develop SQS for a citizen-centered frontline government service during and post-pandemic using "outside-in" approach in listening to the people and understanding their needs and expectations by determining frontline government service delivery aspects prevailing in the new normal that is most important to the citizens and businesses and may also guarantee their satisfaction. In particular, the project aims to determine the overall citizen and business satisfaction scores of the whole-of-government based on identified service dimensions, identify attributes of essential service dimensions of frontline government services, and make recommendations to enhance whole-of-government approach on continual quality improvement by establishing SQS for the new normal frontline government services. The project advocates the importance of SQS and its institutionalization through the adoption of a national policy on SQS for frontline government service providers enjoining all government agencies and offices with frontline services to adhere to a common mechanism for service quality improvement. This is a timely initiative especially with the pandemic still raging and directly affecting the delivery of frontline government services.

64		Improvement Program	Department of Budget and Management	01/May/2021	30/Nov/2022	In line with its thrust of ensuring that "real change" is the actual direction of the government, the Duterte Administration prioritizes, among others, citizen-centric public service to bring the government closer to the people. Thus, there is a need for government offices to quickly respond and yield meaningful results in working more efficiently, and providing high quality and genuine public service that Filipinos deserve, without delay and bureaucratic red tape. Recent initiatives include Republic Act (RA) 11032, the Ease of Doing Business and Efficient Government Service Delivery Act, which is an amendment of the Anti-Red Tape Act. This was formulated to make the process of putting up and running a business in the Philippines easier and more efficient, as well as solve the perennial problem of bureaucratic red tape in government and spare people of intolerable waiting time. It aims to promote efficient turnaround in the delivery of government services, and prevent graft and corruption. Among its salient features is the standardized deadline for government transactions. Prior to this, performance excellence was promoted through RA 9013, Establishing the Philippine Quality Award in order to encourage organizations in both the private and public sectors to attain excellence in quality in the production and/or delivery of their goods and services. This provided an internationally comparable framework and criteria for organizational performance as seen in the processes and in business results. In addition, Executive Order (EO) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program, was issued to effect improvement in public sector performance by ensuring the consistenty of products and services through quality processes. Government agencies were enjoined to implement a Quality Management System (QMS) and be certified to ISO 9001, an international standard that specifies requirements for a QMS, used by organizations to demonstrate their ability
65	QFGVF	GQMP 2022 Technical Assistance on Strengthening Risk Management, Service Quality Improvement and Capability Building Intervention on QMS	Various NGAs	01/Apr/2022	30/Sep/2022	The GQMP shall implement the Technical Assistance (TA) on Strengthening Risk Management, TA on Service Quality Improvement, and Capability-building Intervention on QMS (CBIQ) to selected beneficiary agencies (BAs). The program integrates the use of various process/service quality improvement tools and techniques, such as 5S Good Housekeeping/Quality Workplace, process streamlining, risk management, and co-creation innovation process, among others, to enhance the implementation of ISO 9001 QMS.

66	QEGVU	GQMP 2022: Capability Building Intervention on Knowledge Management for the Laguna Lake Development Authority (LLDA)	Laguna Lake Development Authority	15/Sep/2022	31/Dec/2022	With Republic Act No. 4850, the Laguna Lake Development Authority (LLDA) was established as a quasi- government agency with regulatory and proprietary functions. Through Presidential Decree 813 in 1975, and Executive Order 927 in 1983, its powers and functions were further strengthened to include environmental protection and jurisdiction over the lake basin's surface water. In 1993, through Executive Order 149, the administrative supervision over LLDA was transferred from the Office of the President to the Department of Environment and Natural Resources (DENR). It's mandate is to promote and accelerate the development and balanced growth of the Laguna Lake area and the surrounding cities and towns. As LLDA is increasingly reliant on knowledge for its evidence-based decision- making processes and constant need from stakeholders for reliable information, LLDA is finding ways on how it can effectively organize and store its information for sharing with various stakeholders. Thus, they requested assistance and was selected as a beneficiary agency for Capability Building Intervention on Quality Management Program (GQMP). In this regard, the DAP will be implementing the project titled, "GQMP 2022: Capability Building Intervention on Knowledge Management for the Laguna Lake Development Authority (LLDA)," to enhance organizational productivity and growth by understanding and applying the fundamental concepts, practices and tools in creating, sharing and applying knowledge. The intervention highlights how knowledge management dovetails with the Philippine Quality Award (PQA) framework and the ISO 30401:2018.
67	QDGVQ	GQMP 2022: Capability Building Intervention on QMS - Strengthening Risk Management for DAR Region VI	National Government Agencies	03/Oct/2022	15/Dec/2022	The project aims to enhance the risk management capability of the ISO 9001:2015 certified organization, aligned with ISO 31000:2018 RM
68	QEGVV	GQMP 2022: Capability-Building Intervention on QMS Requirements and Documentation and Root Cause Analysis and Corrective Action Formulation for NCIP and NHCP	National Commission on Indigenous Peoples	15/Sep/2022	30/Nov/2022	[NCIP] Conduct of Training Course on ISO 9001:2015 Quality Management System Requirements and Documentation to enhance the NCIP participants' knowledge and understanding of quality concepts and principles, and the requirements defined in ISO 9001:2015 standard, as well as relevant statutory and regulatory requirements; [NHCP] Conduct of Root Cause Analysis and Corrective Action Formulation for NHCP staff to enable NHCP to effectively maintain its Quality Management System as well as eliminate and prevent the occurrence of detected problems/nonconformities within the organization

69	QCGUR GQMP 2022: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Department of Human Settlements and Urban Development	Department of Human Settlements and Urban Development	16/Mar/2022	31/Dec/2022	The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to enhance the social fabric through ensuring people-centered, clean, and efficient governance, as cited in the "Malasakit" pillar of the Philippine Development Plan 2017-2022. To this goal, the government is leveraging the priorities of its Results-Based Performance Management System, and its people-centered Performance-Based Incentive System under Executive Order No. 80, s. 2012. This is further strengthened with the enactment of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, which aims to establish transparency, efficiency, and quality in the delivery of government services and ensure citizen satisfaction, thereby improving the competitiveness of the country. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer, and healthier. This clear and compelling direction of the Administration further intensifies the need for government agencies to comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standard to Implement the Government Quality Management Program, which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standard is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to ensure consistency in the quality of services and continuous process improvement intended to generate approaches to improve citizen satisfaction
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70	QCGVC	GQMP 2022: Development of a	Department of	01/Apr/2022	31/Jul/2022	The need for government agencies to improve quality in their operations and service delivery has never
/0	QUGVU			01/Api/2022	31/JUI/2022	
		Quality Management System	Transportation			been more urgent in the light of the current Administration's thrust to enhance the social fabric
		Certifiable to ISO 9001:2015				through ensuring people-centered, clean, and efficient governance, as cited in the "Malasakit" pillar of
		Standard for the Department of				the Philippine Development Plan 2017-2022. To this goal, the government is leveraging the priorities of
		Transportation				its Results-Based Performance Management System, and its people-centered Performance-Based
						Incentive System under Executive Order No. 80, s. 2012. This is further strengthened with the
						enactment of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient
						Government Service Delivery Act of 2018, which aims to establish transparency, efficiency, and quality
						in the delivery of government services and ensure citizen satisfaction, thereby improving the
						competitiveness of the country. There is also an urgent call to improve the citizens' faith and trust in
						the government's capacity to make the Filipino lives better, safer, and healthier. This clear and
						compelling direction of the Administration further intensifies the need for government agencies to
						comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standard to
						Implement the Government Quality Management Program, which was issued to effect improvement in
						public sector performance by ensuring the consistency of products and services through quality
						processes. Effective management and good governance are essential elements of quality that can be
						achieved through an effective Quality Management System (QMS). Aligning an organization's planning,
						service, and support operations to ISO 9001 International Standard is one reliable approach in
						establishing a QMS. This methodology provides a clear perspective of the quality system requirements
						and the areas of control to ensure consistency in the quality of services and continuous process
						improvement intended to generate approaches to improve citizen satisfaction. The Department of
						Transportation (DOTr), established through Executive Order No. 125, is the primary policy, planning,
						programming, coordinating, implementing and administrative entity of the executive branch of the
						government on the promotion, development and regulation of a dependable and coordinated network
						of transportation systems, as well as in the fast, safe, efficient and reliable transportation services. In
						line with its mission to provide the country with efficient, effective, and secure transportation systems
						that are globally competitive, compliant with international standards, and responsive to the changing
						times, the DOTr seeks to continually improve the delivery of its services and transform its current

71	QEGUG GQMP 2022: Developm	nent of a Southern Phil	ppines 01/Mar/2022	31/Dec/2022	The need for government agencies to improve quality in their operations and service delivery has never
/1	Quality Management S			317 0007 2022	been more urgent in the light of the current Administration's thrust to enhance the social fabric
	Certifiable to ISO 9001		Additionity		0
					through ensuring people-centered, clean, and efficient governance, as cited in the "Malasakit" pillar of
	Standard for the South				the Philippine Development Plan 2017-2022. To this goal, the government is leveraging the priorities of
	Philippines Developme	ent Authority			its Results-Based Performance Management System, and its people-centered Performance-Based
					Incentive System under Executive Order No. 80, s. 2012. This is further strengthened with the
					enactment of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient
					Government Service Delivery Act of 2018, which aims to establish transparency, efficiency, and quality
					in the delivery of government services and ensure citizen satisfaction, thereby improving the
					competitiveness of the country. There is also an urgent call to improve the citizens' faith and trust in
					the government's capacity to make the Filipino lives better, safer, and healthier. This clear and
					compelling direction of the Administration further intensifies the need for government agencies to
					comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standard to
					Implement the Government Quality Management Program, which was issued to effect improvement in
					public sector performance by ensuring the consistency of products and services through quality
					processes. Effective management and good governance are essential elements of quality that can be
					achieved through an effective Quality Management System (QMS). Aligning an organization's planning,
					service, and support operations to ISO 9001 International Standard is one reliable approach in
					establishing a QMS. This methodology provides a clear perspective of the quality system requirements
					and the areas of control to ensure consistency in the quality of services and continuous process
					improvement intended to generate approaches to improve citizen satisfaction. The Southern
					Philippines Development Authority (SPDA) is established through Presidential Decree 690 on 22 April
					1975 and as amended by Presidential Decree 1703 on 24 July 1980, to promote the development of
					Southern Philippines and to make investment in any field that would enhance the economic
					development of the region. In line with its mission to promote and enhance balanced growth in
					Mindanao through economic and developmental initiatives and undertakings, the SPDA seeks to
					continually improve the delivery of its services and transform its current management system to an ISO
					9001:2015 certified QMS. The SPDA signified its interest and commitment and was selected to become

72	QCGUN GQMP 2022: Development of a	Various NGAs	16/Mar/2022	31/Dec/2022	The need for government agencies to improve quality in their operations and service delivery has never
12	Quality Management System	Valious NOAs	10/10/10/2022	31/Dec/2022	been more urgent in the light of the current Administration's thrust to enhance the social fabric
	, , ,				5 5
	Certifiable to ISO 9001:2015				through ensuring people-centered, clean, and efficient governance, as cited in the "Malasakit" pillar of
	Standard for the Various NGAs				the Philippine Development Plan 2017-2022. To this goal, the government is leveraging its Results-
					Based Performance Management System's priorities and its people-centered Performance-Based
					Incentive System under Executive Order No. 80, s. 2012. This is strengthened with the enactment of
					Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government
					Service Delivery Act of 2018. It aims to establish transparency, efficiency, and quality in the delivery of
					government services and ensure citizen satisfaction, thereby improving the country's competitiveness.
					There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make
					the Filipino lives better, safer, and healthier. This clear and compelling direction of the Administration
					further intensifies the need for government agencies to comply with Executive Order No. 605,
					Institutionalizing the Structure, Mechanisms, and Standard to Implement the Government Quality
					Management Program, which was issued to effect improvement in public sector performance by
					ensuring the consistency of products and services through quality processes. Effective management
					and good governance are essential elements of quality that can be achieved through an effective
					Quality Management System (QMS). Aligning an organization's planning, service, and support
					operations to ISO 9001 International Standard is one reliable approach in establishing a QMS. This
					methodology provides a clear perspective of the quality system requirements and the areas of control
					to ensure consistency in the quality of services and continuous process improvement intended to
					generate approaches to improve citizen satisfaction. The need for government agencies to improve
					quality in their operations and service delivery has never been more urgent in the light of the current
					Administration's thrust to enhance the social fabric through ensuring people-centered, clean, and
					efficient governance, as cited in the "Malasakit" pillar of the Philippine Development Plan 2017-2022.
					To this goal, the government is leveraging its Results-Based Performance Management System's
					priorities and its people-centered Performance-Based Incentive System under Executive Order No. 80,
					s. 2012. This is strengthened with the enactment of Republic Act No. 11032, otherwise known as the
					Ease of Doing Business and Efficient Government Service Delivery Act of 2018. It aims to establish
					Lase of Doing Dusiness and Efficient Government service Derivery Act of 2016. It diffs to establish

73	QCGUT	GQMP 2022: Development of a	Various SUCs	15/Mar/2022	31/Dec/2022	The need for government agencies to improve quality in their operations and service delivery has never
10	20001	Quality Management System		10/10/01/2022	01700072022	been more urgent in the light of the current Administration's thrust to enhance the social fabric
		Certifiable to ISO 9001:2015				5 5
						through ensuring responsive, people-centered, technology-enabled, and clean governance, as cited in
		Standard for Various State				the "Malasakit" pillar of the Philippine Development Plan 2017-2022. To this goal, the government is
		Universities and Colleges (SUCs)				leveraging the priorities of its Results-Based Performance Management System, and its people-
						centered Performance-Based Incentive System under Executive Order No. 80, s. 2012. This is further
						strengthened with the enactment of Republic Act No. 11032, otherwise known as the Ease of Doing
						Business and Efficient Government Service Delivery Act of 2018, which aims to establish transparency,
						efficiency, and quality in the delivery of government services and ensure citizen satisfaction, thereby
						improving the competitiveness of the country. There is also an urgent call to improve the citizens' faith
						and trust in the government's capacity to make the Filipino lives better, safer, and healthier. This clear
						and compelling direction of the Administration further intensifies the need for government agencies to
						comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standard to
						Implement the Government Quality Management Program, which was issued to effect improvement in
						public sector performance by ensuring the consistency of products and services through quality
						processes. Effective management and good governance are essential elements of quality that can be
						achieved through an effective Quality Management System (QMS). Aligning an organization's planning,
						service, and support operations to ISO 9001 International Standard is one reliable approach in
						establishing a QMS. This methodology provides a clear perspective of the quality system requirements
						and the areas of control to ensure consistency in the quality of services and continuous process
						improvement intended to generate approaches to improve citizen satisfaction. In this regard, the DAP
						is implementing the project entitled, "Development of a Quality Management System Certifiable to ISO
						9001:2015 Standard for Various State universities and Colleges."
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74	QCGUQ	GOMP 2022: Technical Assistance on Quality Management System Transition to ISO 9001:2015 Standard for the National Research Council of the Philippines	National Research Council of the Philippines	15/Mar/2022	31/Dec/2022	The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to enhance the social fabric through ensuring responsive, people-centered, technology-enabled, and clean governance, as cited in the "Malasakit" pillar of the Philippine Development Plan 2017-2022. To this goal, the government is leveraging the priorities of its Results-Based Performance Management System, and its people- centered Performance-Based Incentive System under Executive Order No. 80, s. 2012. This is further strengthened with the enactment of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, which aims to establish transparency, efficiency, and quality in the delivery of government services and ensure citizen satisfaction, thereby improving the competitiveness of the country. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer, and healthier. This clear and compelling direction of the Administration further intensifies the need for government agencies to comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standard to Implement the Government Quality Management Program, which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standard is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to ensure consistency in the quality of services and continuous process improvement intended to generate approaches to improv
75	QEGUZ	GQMP 2022: Technical Assistance on Service Quality Improvement	Insurance Commission	15/Apr/2022	31/Oct/2022	The Insurance Commission (IC) is an attached agency of the Department of Finance (DOF) committed to protect the interest and welfare of the insuring public and to develop and strengthen the insurance industry. As Regulator, they shall provide an opportunity for every Filipino to secure insurance protection and shall observe practices at par with regional and global standards. The Insurance Commission's existing Quality Management System (QMS) covers the provision of insurance, pre-need, and health maintenance organization (HMO) regulatory services in the Philippines involving activities related to licensing, monitoring, approval, examination, and legal proceedings. It aims to further improve its documented processes/procedures and ensure the quality of its services in accordance with government regulations and international standards, for the benefit of the insuring public. To attain this, the IC requested for assistance and was selected as a beneficiary agency of the Service Quality Improvement Project under the Government Quality Management Program (GQMP). In this regard, the Academy will be implementing the project entitled, "Technical Assistance on Service delivery by addressing areas for improvement, particularly in the frontline services.

76	QEGVS	GQMP 2022: Technical Assistance on	Bureau of Fisheries &	01/Sep/2022	31/Dec/2022	Service quality is a measure of how an organization delivers its services compared to the expectations
		Service Quality Improvement for	Aquatic Resources			of its customers. Improving service quality can increase an organization's reputation and have a direct
		Bureau of Fisheries and Aquatic				impact to satisfy customer needs. Putting this in mind, the previous Administration prioritized having a
		Resources				citizen-centric public service to bring the government closer to the people. Different initiatives were
						formulated to respond and yield meaningful results in working more efficiently, and providing high
						quality and genuine public service that Filipinos deserve, without delay and bureaucratic red tape.
						These include: (1) Republic Act (RA) 11032, the Ease of Doing Business and Efficient Government
						Service Delivery Act, which aims to promote efficient turnaround in the delivery of government
						agencies and the standardized deadline for government transactions, and (2) Executive Order (EO) No.
						605, Institutionalizing the Structure Mechanisms, and Standards to Implement the Government Quality
						Management Program, to effect improvement in public sector performance by ensuring the
						consistency of products and services through quality processes. Government agencies were enjoined to
						implement a Quality Management System (QMS) and be certified to ISO 9001, an international
						standard that specifies requirements for a QMS, used by organizations to demonstrate their ability to
						consistently provide products and services that meet customer and regulatory requirements. EO 605
						was strengthened by the directive of President Duterte that all government agencies must secure the
						trust and confidence of all its stakeholders, especially the Filipino citizens. This called for the
						streamlining of processes and minimizing requirements. Hence, as the advocacy and capability-building
						arm of the Government Quality Management Committee (GQMC), the Development Academy of the
						Philippines (DAP) has been providing technical assistance which focuses on effecting actual,
						measurable improvements in the quality of public service delivery through the conduct of assessment
						of frontline service delivery and the implementation of appropriate actions to address areas of
						improvement. The Bureau of Fisheries and Aquatic Resources (BFAR) was established through Republic
						Act No. 8550 (Philippine Fisheries Code of 1998), is responsible for the development, improvement,
						management and conservation of the country's fisheries and aquatic resources. The BFAR signified its
						interest and commitment and was selected to become one of the GQMP Beneficiary Agencies that will
						receive technical assistance from the DAP for service quality improvement in line with its mission to
						ensure sustainable fisheries and aquatic resources by empowering fisherfolk towards productivity and

77		GQMP 2022: Technical Assistance on Service Quality Improvement for TIEZA	Department of Budget and Management	16/Aug/2022	31/Dec/2022	Service quality is a measure of how an organization delivers its services compared to the expectations of its customers. Improving service quality can enhance an organization's reputation and have a direct impact on the satisfaction of customers. With this in mind, the Philippine government has prioritized service quality improvement towards citizen-centric public service in order to bring the government closer to the people. Different initiatives were formulated to respond and yield meaningful results in working more efficiently, and providing high quality and genuine public service that Filipinos deserve, without delay and bureaucratic red tape. These include: (1) Republic Act (RA) 11032, the Ease of Doing Business and Efficient Government Service Delivery Act, which aims to promote efficient turnaround in the delivery of government agencies and the standardized deadline for government transactions; and, (2) Executive Order (EO) No. 605, Institutionalizing the Structure Mechanisms, and Standards to Implement the Government Quality Management Program, to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Government agencies were enjoined to implement a Quality Management System (QMS) and be certified to ISO 9001, an international standard that specifies requirements for a QMS, used by organizations to demonstrate their ability to consistently provide products and services that meet customer and regulatory requirements. EO 605 was strengthened by RA 11032 and directives to all government Agencies to secure the trust and confidence of all stakeholders, especially the Filipino citizens, which called for the streamlining of processes and minimizing requirements. Hence, as the advocacy and capability-building arm of the Government Quality Management Committee (GQMC), the Development Academy of the Philippines (DAP) has been providing technical assistance focused on effecting actual, measurable improvements in the quality of public service
78	QCGUP	GQMP 2022: Technical Assistance on Strengthening Risk Management for the National Library of the Philippines (NLP)	,	15/Feb/2022	30/Dec/2022	The project entitled, "Technical Assistance on Strengthening Risk Management for the National Library of the Philippines (NLP)," aims to enhance the effectiveness of ISO 9001-Certified QMS through the adoption of ISO 31000 RM and ensuring alignment with the PSCP guidelines. It is being implemented by the Development Academy of the Philippines (DAP), as the advocacy and capability building arm of the Government Quality Management Program (GQMP). The NLP, as the repository of the printed and recorded cultural heritage of the country and other intellectual, literary, and information sources has signified its interest and commitment to undertake the above project and has been selected as one of the GQMP Beneficiary Agencies that will receive technical assistance from the DAP.
79	QDGVP	GQMP 2022: Technical Assistance on Strengthening Risk Management for the NMIS, PCIC, and PFDA		1-Sep-22	31-Dec-22	The project entitled, "GQMP 2022: Technical Assistance on Strengthening Risk Management for the National Meat Inspection Service (NMIS), Philippine Crop Insurance Corporation (PCIC), and Philippine Fisheries Development Authority (PFDA)" aims to enhance the effectiveness of ISO 9001-Certified QMS through the adoption of ISO 31000 RM and ensuring alignment with the PSCP guidelines. It is being implemented by the Development Academy of the Philippines (DAP), as the advocacy and capability-building arm of the Government Quality Management Program (GQMP).

80	GQMP 2022: Technical Assistance on Strengthening Risk Management for the Philippine Economic Zone Authority (PEZA), Philippine Drug Enforcement Agency (PDEA), and the Carlos Hilado Memorial State University (CHMSU)	Various NGAs	22/Aug/2022	31/Dec/2022	The project entitled, "Technical Assistance on Strengthening Risk Management for the Philippine Economic Zone Authority (PEZA), Philippine Drug Enforcement Agency (PDEA), and the Carlos Hilado Memorial State University (CHMSU), " aims to enhance the effectiveness of ISO 9001-Certified QMS through the adoption of ISO 31000 RM. It is being implemented by the Development Academy of the Philippines (DAP), as the advocacy and capability building arm of the Government Quality Management Program (GQMP). The two (2) national government agencies (NGAs) and one state university and college (SUC) namely: a) PEZA, as the agency tasked to promote investments, extend assistance, register, grant incentives to and facilitate the business operations of investors in export-oriented manufacturing and service facilities inside selected areas throughout the country; b) PDEA, as the agency responsible for the efficient law enforcement of all provisions on any dangerous drugs and/or precursors and essential chemicals; and, c) CHMSU, as a public state-owned university, with the main campus in Talisay, Negros Occidental, to provide pre-school, elementary, secondary, higher technological, professional and vocational instruction and training in science, agriculture and industrial fields, have all signified their interest and commitment to undertake the above project and has been selected as the three Beneficiary Agencies of the GQMP that will receive technical assistance from the DAP.
81	GQMP 2022: Technical Assistance on Strengthening Risk Management for the University of Northern Philippines (UNP) and Presidential Commission on Good Government (PCGG)	,	22/Jul/2022	31/Dec/2022	Risk Management (RM) is the process of ensuring that risks are identified, considered, and controlled throughout the ISO 9001 certified quality management system (QMS). A common approach to managing any type of risk is presented in ISO 31000 Risk Management guidelines. Strengthening the adoption/integration of RMS into the QMS ideally results in the creation and protection of value in the organization. An effective RMS implementation helps improve performance, encourages innovation, supports the achievement of objectives, and aims for the consistent provision and standard quality of products/services. Public sector organizations (PSOs) have been required to instigate public service continuity plan (PSCP) and carry out necessary actions that will address or reduce the impact of risks on public service delivery and ensure continuity in the performance of essential government functions, amidst a volatile, uncertain, complex, ambiguous, and disruptive (VUCAD) environment. The Civil Service Commission (CSC) issued Memorandum Circular No. 2, s. 2021 - Formulation of the Public Service Continuity Plan (PSCP) and the National Disaster Risk Reduction and Management Council (NDRRMC) issued Memorandum No. 33 s. 2018 - PSCP template to establish public service continuity mechanisms to be implemented by PSOs. The project entitled, "GOMP 2022: Technical Assistance on Strengthening Risk Management for the University of Northern Philippines (UNP) and Presidential Commission on Good Government (PCGG)" aims to enhance the effectiveness of ISO 9001-Certified QMS through the adoption of ISO 31000 RM and ensuring alignment with the PSCP guidelines. It is being implemented by the Development Academy of the Philippines (DAP). The PCG6, to ensure consistency of its services through quality management Program (GOMP). The PCG6, to ensure consistency of its services through quality management Program (GOMP). The PCG6, to ensure consistency of its services through quality processes in meeting its mission to secure its place in history, by

82	QBGTB	GQMP: Transforming Public Service Delivery through 5S Good Housekeeping (2021)	National Government Agencies	19/Apr/2021	30/Mar/2022	The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the Administration's goal of enabling Filipinos to attain a matatag, maginhawa, at panatag na buhay by the end of 2022. The Malasakit pillar of the Philippine Development Plan (PDP) 2017-2022 contains the strategies to improve governance through seamless service delivery. To achieve this, there is a need for implementation of one of the identified target outcomes that intends to ensure people-centered, clean, efficient and effective governance, which is tantamount to improving the trust of the people in the government. The said target is stipulated under the pillar of Enhancing the Social Fabric: 'Malasakit'. To realize this outcome, the institutionalization of a quality workplace system across all government agencies was identified in the PDP 2017-2022 as a viable entry point and strategic tool to realize this outcome. It will further enhance operational efficiency; improve public sector productivity, service quality, employee engagement and customer satisfaction in the public sector. SS as an entry point of all Quality Improvement Programs (QIPs). As a management tool, it is used as a basic, fundamental, systematic approach for productivity, quality and safety improvement in all types of organizations. Usually, improvement of work processes often is sustained only for a while, and workers drift back to old habits and managers lose the determination and perseverance. 5S in contrast involves all staff members in establishing new disciplines so that they become the new norms of the organization, i.e., internalization of concept, and development of a different culture. Furthermore, government offices could improve the optimization of resources, reduce cost and losses, increase budget utilization rate, improve process consistency, fewer hazards and enhance employee morale, among others. More importantly, it develops a quality culture among employees and improves organizational mat
83	CSGUH	Harmonization of National Government Performance Monitoring, Information and Reporting System (2022)	Department of Budget and Management	01/Jan/2022	31/Dec/2022	In line with the Government's commitment to accountability and effective governance and in an effort to further rationalize the compensation and pay system, Administrative Order 25 issued in December 2011 sought to harmonize, unify, streamline and simplify all existing monitoring and reporting requirements of the oversight agencies through an integrated Results-Based Performance Management System (RBPMS). In view of their relatively developed state and wide use for budgeting and planning, the Organizational Performance Indicator Framework (OPIF) and the Results Matrix (RM) of the Philippine Development Plan are the underlying frameworks for the RBPMS. As provided in AO 25, the RBPMS was used as the basis for determining entitlement to performance-based allowances, incentives, or compensation of personnel in view of the transparency it afforded to the agency scorecard. To build the foundations of a performance-Based Bonus (PBB). EO No. 201 issued on July 20, 2012, adopted the Performance-Based Incentive System which consists of the Productivity Enhancement Incentive (PEI) and the Performance-Based Bonus (PBB). EO No. 201 issued on February 19, 2016, on the Modification of the Salary Schedule for Civilian Government Personnel provided that the compensation and position classification be revised or updated to strengthen the PBIS in recognition of government personnel who play a greater role and carry a heavier responsibility in attaining performance targets and delivering results.

84	Harmonization of the National Government Performance Monitoring, Information and Reporting System 2021	Department of Budget and Management	01/Jan/2021	31/Mar/2022	In line with the Government's commitment to accountability and effective governance and in an effort to further rationalize the compensation and pay system, Administrative Order 25 issued in December 2011 sought to harmonize, unify, streamline and simplify all existing monitoring and reporting requirements of the oversight agencies through an integrated Results-Based Performance Management System (RBPMS). In view of their relatively developed state and wide use for budgeting and planning, the Organizational Performance Indicator Framework (OPIF) and the Results Matrix (RM) of the Philippine Development Plan are the underlying frameworks for the RBPMS. As provided in AO 25, the RBPMS was used as basis for determining entitlement to performance-based allowances, incentives, or compensation of personnel in view of the transparency it afforded to the agency scorecard. To build the foundations of a performance culture in government, EO No. 80 issued on July 20,2012 adopted the Performance Based Incentive System which consists of the Productivity Enhancement Incentive (PEI) and the Performance-Based Bonus (PBB). EO No. 201 issued on February 19, 2016 on the Modification of the Salary Schedule for Civilian Government Personnel provided that the compensation and position classification be revised or updated to strengthen the PBIS in recognition of government personnel who play a greater role and carry a heavier responsibility in attaining performance targets and delivering results.
85	Implementation/Provision of ALS- EST in AJCMFI Target Areas - Trust Fund	DepEd, Arnold Janssen Catholic Mission Foundation, Inc	01/Nov/2018	31/May/2022	The ALS-EST Partnership Fund seeks to fulfill the legal mandate of DepEd to provide access to education for all, increase the access of ALS learners to employment and livelihood opportunities, and increase the number of partners and institutions mobilized to implement ALS-EST projects; DepEd and DAP recognizes that partnerships allow implementing organizations to improve program delivery, achieve outcomes and make strategic contributions to the learners, their families, and communities; One of the modalities to implement ALS-EST projects is through a partnership modality and the ALS-EST Partnership Fund will be the source of DepEd and DAP's contribution in an ALS-EST partnership.
86	Intensified Abot Alam Program (IAAP)	Department of Education	01/Feb/2017	31/Aug/2022	This is in line with the priorities of the DepEd under the Alternative Learning Systems (ALS) for children, youth or adults that are out-of-school or have not been able to complete basic education. The Abot Alam Program is one among several components of the Alternative Learning System Program being implemented by the DepEd.
87	ISO 9001:2015 Quality Management System Scope Expansion for the Philippine Statistics Authority Phase 1	Philippine Statistics Authority	21-Dec-17	31-Dec-22	The Philippine Statistics Authority, mandated to plan, develop, prescribe, disseminate and enforce policies, rules and regulations and coordinate government-wide programs governing the production of official statistics, general-purpose statistics, and civil registration services is ready for certification to ISO 9001:2015 covering its Statistical Planning, Policy and Standard Development, Statistical Operations, and Civil Registration Services in its Central Offices and six (6) pilot regional and provincial offices. In line with the PSA's goal towards performance excellence, it has again requested the assistance of the Development Academy of the Philippines (DAP) in the sustenance and roll-out of its QMS to all Regional Statistics Service Offices (RSSOs) and identified Provincial Offices (PSOs).
88	Local Government Executives and Managers Class (LGEMC) Batch 3	Department of Budget and Management	01/Jul/2021	28/Feb/2022	The PMDP-LGEMC is a comprehensive training program which aims to strengthen the capabilities of local government leaders so that they may excel in their roles and performance of mandated functions, be more adaptive and agile in a changing and disruptive environment, and promote good practices and innovations for more effective delivery of public services at the local government level.

89	HHGTK	Local Government Executives and Managers Class (LGEMC) Batch 4	Department of Budget and Management	20/Sep/2021	30/Apr/2022	The PMDP-LGEMC is a comprehensive training program which aims to strengthen the capabilities of local government leaders so that they may excel in their roles and performance of mandated functions, be more adaptive and agile in a changing and disruptive environment, and promote good practices and innovations for more effective delivery of public services at the local government level.
90	CLGTN	Local Government Executives and Managers Class (LGEMC) Batch 5	Department of Budget and Management	15/Oct/2021	31/Aug/2022	The PMDP-LGEMC is an intensive program that aims to strengthen the capabilities of local government leaders so that they may excel in their roles and performance of mandated functions, be more adaptive and agile in a changing and disruptive environment, and promote good practices and innovations for more effective delivery of public services at the local government level. The LGEMC Program is centered on three learning areas: (1) personal efficacy and leadership; (2) development and governance; and (3) strategic public management. The development and presentation of an Innovation Project Concept is the final requirement of the program. The program shall target Department Heads, including those in-charge of critical local government functions, with permanent positions for 2 years and above, and no more than fifty (50) years of age. They are expected to engage in lectures, assessment exercises, consultations and executive coaching sessions through a flexible and blended learning mode which may combine synchronous and asynchronous sessions using an online platform, while ensuring the integrity of the curriculum and the highest standards of academic excellence.
91	CLGTV	Local Government Executives and Managers Class (LGEMC) Batch 6	Department of Budget and Management	15/Jan/2022	31/Dec/2022	The PMDP-LGEMC is an intensive program that aims to strengthen the capabilities of local government leaders so that they may excel in their roles and performance of mandated functions, be more adaptive and agile in a changing and disruptive environment, and promote good practices and innovations for more effective delivery of public services at the local government level. The LGEMC Program is centered on three learning areas: (1) personal efficacy and leadership; (2) development and governance; and (3) strategic public management. The development and presentation of an Innovation Project Concept is the final requirement of the program. The program shall target Department Heads, including those in-charge of critical local government functions, with permanent positions for 2 years and above, and no more than fifty (50) years of age. They are expected to engage in lectures, assessment exercises, consultations and executive coaching sessions through a flexible and blended learning mode which may combine synchronous and asynchronous sessions using an online platform, while ensuring the integrity of the curriculum and the highest standards of academic excellence.
92	HHGVK	Local Government Executives and Managers Class (LGEMC) Batch 7	Department of Budget and Management	01/Jun/2022	30/Dec/2022	The PMDP-LGEMC is a comprehensive training program which aims to strengthen the capabilities of local government leaders so that they may excel in their roles and performance of mandated functions, be more adaptive and agile in a changing and disruptive environment, and promote good practices and innovations for more effective delivery of public services at the local government level.

93	CLGVO	Local Government Executives and Managers Class (LGEMC) Batch 8	Department of Budget and Management	3-Aug-22	31-Dec-22	The PMDP-LGEMC is an intensive program that aims to strengthen the capabilities of local government leaders so that they may excel in their roles and performance of mandated functions, be more adaptive and agile in a changing and disruptive environment, and promote good practices and innovations for more effective delivery of public services at the local government level. The LGEMC Program is centered on three learning areas: (1) personal efficacy and leadership; (2) development and governance; and (3) strategic public management. The development and presentation of an Innovation Project Concept is the final requirement of the program. The program shall target Department Heads, including those in-charge of critical local government functions, with permanent positions for 2 years and above, and no more than fifty (50) years of age. They are expected to engage in lectures, assessment exercises, consultations and executive coaching sessions through a flexible and blended learning mode which may combine synchronous and asynchronous sessions using an online platform, while ensuring the integrity of the curriculum and the highest standards of academic excellence.
94	CMRJA	Management Development Program for GSIS	Government Service Insurance System	01/Sep/2021	31/Jan/2022	The GSIS current strategic plan's learning and growth objective centers on recruiting, developing and retaining a competent workforce. The organization continues its succession planning policy called Enhanced Leadership Development Program (LDP) for both its senior executives and management as well as its middle management as second liners. The GSIS is engaging DAP to partner in the implementation of the Management Development Program (MDP), one relevant L&G initiative that serves as the accelerated development intervention for high performing and high potential employees selected to form part of the acceleration pool for managers.
95	MLRPV	Master in Public Management major in Development and Security Batch 17	Armed Forces of the Philippines	01/Feb/2021	31/Aug/2022	The Master in Public Management major in Development and Security (MPM DevSec) and the Armed Forces of the Philippines Command and General Staff College (AFPCGSC) is a joint program of the Development Academy of the Philippines (DAP) and the Armed Forces of the Philippines (AFP) through the approval of the Department Circular Nr 5. It is crafted as a twinning program for the mandatory mid career course of AFP officers before they are promoted to "06" position. The intensive degree programs seek to build the competencies of future leaders within the overarching framework of development and security. The program believes that enduring peace and prosperity can be achieved only by melding and balancing the relevant and key substantive sub-fields of national security and national development into a focused, single-minded, and reasonably coherent whole.
96		Master in Public Management major in Health Systems and Development Regular Batch 5		01/Jun/2021	30/Jun/2022	The Master in Public Management major in Health Systems and Development (MPM-HSD) is a 39-unit interdisciplinary graduate program for health sector practitioners and professionals. It incorporates the Academy's distinctive features of combining both theoretical and practical cum functional competencies, as well as building stewardship values. Program graduates are envisioned to be health systems reform implementers and rural health development managers who will serve as change catalysts in their respective areas. MPM-HSD uses and includes adult and experiential-based learning, interactive sessions with experts and practitioners, field exposures, and an action-oriented thesis scheme that combines scientific research with program development and implementation. Its major learning areas involve strengthening scientific and technical knowledge and skills on one hand and developing personal and managerial efficacy on the other hand. MPM-HSD covers research, planning and implementation of programs on health sector reform and other related activities. Students are honed on scientific as well as managerial approaches and tools for pursuing reforms, innovations, and proposing strategic solutions to problems and concerns in the health sector.

97	MORAF	Master in Public Management Major in Regional and Local Governance and Development	BARMM - Office of the Chief Minister	26/Feb/2020	31/Dec/2022	Republic Act No. 11054 otherwise known as the Bangsamoro Organic Law (BOL) paved the way for the establishment of the Bangsamoro Autonomous Region in Muslim Mindanao (BARMM). The daunting task of running the Bangsamoro Government is now on the shoulders of its officials composed of select men and women, all qualified and successful in their own right, but of diverse professional experience and academic preparation. Members of the Bangsamoro Government do not only represent their constituents but, more importantly, play lead roles in defining change and development, and shaping the future of the BARMM. However, public service is more than just the desire to uplift the lives of people, but, fundamentally, a craft and a virtue - a profession that requires due prudence, knowledge, skills and abilities for the purpose of advancing the common good and affecting significant, meaningful progress for the country. In this regard, the Development Academy of the Philippines - Graduate School of Public Development and Management (DAP-GSPDM) and DAP sa Mindanao (DSM) take on the challenging task of assisting the members of the Bangsamoro Government in accelerating their learning process and helping them "hit the ground running" as they try to fulfill the mandate of the institutions they represent. DAP offers the Master in Public Management Major in Local and Regional Governance and Development (MPM-RLGD) to executives, both elected and appointed, of the Bangsamoro Government. The MPM-RLGD curriculum focuses on local and regional governance specifically in the Philippines. Equally important is to make them professional and regional governance schibiting the highest degree of integrity, competence and excellence. Another benefit is the incorporation of the security aspect in development that can be discussed in juxtaposed to international relations. In particular, the MPM-RLGD curriculum will focus on different aspects and areas of development in the BARMM including but not limited to the experience of a regional government in
98	МІРКО	Master in Public Management Online	Various NGAs	01/Jul/2020	28/Feb/2022	The Master in Public Management (MPM) Regular Online is a 39-unit interdisciplinary graduate program for public sector practitioners and professionals. It incorporates the Academy's distinctive features of combining both theoretical and practical cum functional competencies, as well as building stewardship values. Program graduates are envisioned to be reform implementers and effective public managers who will serve as change catalysts in their respective areas or agencies. The MPM uses and includes adult and experiential-based learning, interactive sessions with experts and practitioners, field exposures, and an action oriented thesis scheme that combines scientific research with program development and implementation. Its major learning areas involve strengthening scientific and technical knowledge and skills on one hand, and developing personal and managerial efficacy on the other hand. These cover research, planning and implementation of programs on health sector reform and other related initiatives. Students are honed on scientific as well as managerial approaches and tools for pursuing reforms and proposing strategic solutions to problems and concerns in the public sector.
99	DPGTJ	Middle Managers Class - Batch 27 Residential Training	National Government Agencies	02/Aug/2021	30/Jun/2022	The PMDP is the National Government's Career Executive Service Development Program which aims toproduce a network of peak-performing, development-oriented, ethical, and committed government executivesand middle managers in the Philippine bureaucracy. It contributes to the achievement of the Philippinegovernment's goal to promote people-centered, clean efficient, and effective governance throughstrengthened institutions.

100	DPGVE	Middle Managers Class Batch 29 - Residential Training	National Government Agencies	15-Apr-22	31-Dec-22	The PMDP is the National Government's Career Executive Service Development Program which aims to produce a network of peak-performing, development-oriented, ethical, and committed government executives and middle managers in the Philippine bureaucracy. It contributes to the achievement of the Philippine government's goal to promote people-centered, clean efficient, and effective governance through strengthened institutions.
101	QBGVG	Modernizing Government Regulations Program 2022 - 25th & 26th Basic Course on RIA, P3	Public Sector	01/Jul/2022	31/Dec/2022	The Modernizing Government Regulations (MGR) Program aims to contribute to the improvement of the competitiveness of the Philippines through regulatory governance reform by facilitating a conducive environment for business to develop and grow. Crucial to the success of the MGR Program is to strengthen the capability of government regulatory bodies on regulatory management and good regulatory practices (GRPs). It is with this goal in mind that the Capacity Development Component of the MGR Program has been implemented.
102	HERYC	National Government Agency and Local Government Unit (NGA-LGU) ICT Readiness Survey	Department of Information and Communications Technology	1-Sep-22	31-Dec-22	The Department of Information and Communications Technology (DICT) recognizes the importance of high-speed internet connectivity in nation building. Capitalizing on the Internet and these new digital technologies, the National Government Agencies (NGAs), as well as the Local Government Units (LGUs) need to spearhead the adoption and promotion of e-government in the country to enhance the efficiency and effectiveness of delivery of public services nationwide. The NGA-LGU ICT Readiness Survey will provide valuable information on the state of ICT readiness of national government agencies and local communities in 3rd to 6th class municipalities where ICT coverage may be at its lowest. The project is aligned with the Department's Connect-Harness-Innovate-Protect (CHIP) framework which was crafted to enable the country to bounce back better from the pandemic and to harness measures designed to improve the Philippine's digital readiness.
103	CMPLQ	Online Course on Strategic Planning using the Balanced Scorecard	NLAs and GOCCs	25-Aug-22	15-Dec-22	This is a five-day online course which a venue to obtain the needed competencies for translating organizational directions into workable strategies, determining appropriate performance measures, and setting challenging but realistic targets. The Academy has been offering this course for almost 30 years to the program and project managers and technical staff of National Line Agencies (NLAs), Government-Owned, Controlled Corporations (GOCCs), State Colleges and Universities (SUCs), and other Attached Agencies.
104	HEPHQ	Online Training on Monitoring, Evaluation, Accountability, and Learning (MEAL)	Various SUCs	01/Jul/2022	31/Jul/2022	The Online Training on Monitoring, Evaluation, Accountability, and Learning (MEAL) is a 4-day training that will cater to faculty members who will be involved in teaching elective courses for the Ph.D. in Development Communication. This training will serve as a ground to learn tools and models in monitoring, evaluation, accountability, and learning. Given the high demand for elective courses at the PhD level, the development of elective courses becomes relevant.

105	KIRAN	Organizational Structure and Staffing Plan for the National Power Corporation	National Power Corporation	15/Mar/2021	15/Aug/2022	Created on 30 November 1936 as a non-stock government corporation through Commonwealth Act No. 120, the National Power Corporation (NPC), now a GOCC, is mandated to energize far-flung, off-grid areas and islands in the Philippines, to perform effective and efficient management of the government's remaining power assets, and to manage watershed and dams. The NPC, as envisioned then, would be a "world-class power corporation providing reliable and reasonably-priced electricity in all missionary areas by 2025; managing sustainable watersheds and dam resources for power generation; and optimizing the use of remaining power generating assets". With this vision, along with the current thrusts and mandate of NPC, including the creation of seven (7) Regional Offices to strengthen Small Power Utilities Group (SPUG) with thrust of total electrification of the islands by year 2020, the increase to a 24/7 operating hours of SPUG plants, and the strengthening of the monitoring and information management functions between the Head Office and Plant/Field Offices, the creation of a new organizational structure for NPC has become critically necessary. The Development Academy of the Philippines – Center for Organizational Development (DAP-COD), as the Academy's technical resource center for Organization Development interventions, therefore proposes to undertake a technical assistance project for creating a proposed new organizational structure for NPC to improve organizational effectiveness and operational efficiency.
106	KIREX	Organizational Structure and Staffing Plan for the Philippine Fisheries Development Authority	Philippine Fisheries Development Authority	01/Sep/2021	31/Dec/2022	The project aims to facilitate the development of a proposed Organizational Structure and Staffing Plan for the effective implementation of Philippine Fisheries Development Authority's Organizational Rightsizing Plan as provided under Governance Commission for GOCCs (GCG) Memorandum Circular No. 2015-04 and in compliance with all relevant issuances regarding the new normal guidelines issued by the Inter-Agency Task Force (IATF).
107	QCGVB	PDC Advocacy of Productivity and Quality Improvement Approaches (2022)	APO/DAP/Government and Private Institution	01/Feb/2022	31/Dec/2022	Advocacy is all about influencing and driving change. And this will happen only through effective, consistent and focused communication. A strategic and creative advocacy campaign is proactive rather than reactive to the external factors; thereby driving the agenda, ahead. In the social and economic development context the aims of advocacy are to create or change policies, laws, regulations, distribution of resources or other decisions that affect people's lives and to ensure that such decisions lead to implementation.
108	QGRCD	Phase IV: Capability Development on Regulatory Impact Assessment for Priority Agencies of the Anti-Red Tape Authority	Anti-Red Tape Authority	30/Jun/2022	30/Oct/2022	Cognizant to the need for more regulatory agencies capacitated to conduct RIA, the Anti-Red Tape Authority (ARTA) intends to undertake additional batches of the Basic and Advanced Courses on RIA and sessions of the Panel Presentation of the Results of the RIA for a new set of regulatory agencies. Supportive of the mandate of the ARTA on assisting regulatory agencies in delivering efficient and effective regulations through systematic, comparative, and data-driven processes for decision making and regulation development and enforcement, the Development Academy of the Philippines will implement this project entitled "Phase IV: Capability Development on Regulatory Impact Assessment for Priority Agencies of the Anti-Red Tape Authority."

109	RORDJ	PhilHealth Regional Office XI Learning and Development	Philippine Health Insurance Corporation - Regional Office XI	01-Jul-2022	30-Nov-2022	The National Health Insurance Program was established to provide health insurance coverage and ensure affordable, acceptable, available and accessible health care services for all citizens of the Philippines. It shall serve as the means for the healthy to help pay for the care of the sick and for those who can afford medical care to subsidize those who cannot. It shall initially consist of Programs I and II or Medicare and be expanded progressively to constitute one universal health insurance program for the entire population. The program shall include a sustainable system of funds constitution, collection, management and disbursement for financing the availability of a basic minimum package and other supplementary packages of health insurance benefits by a progressively expanding proportion of the population. The program shall be limited to paying for the utilization of health services by covered beneficiaries. It shall be prohibited from providing health care directly, from buying and dispensing drugs and pharmaceuticals, from employing physicians and other professionals for the purpose of directly rendering care, and from owning or investing in health care facilities. (Article III, Section 5 of RA 7875 as amended) As the administrator of the Health Insurance Program in the Region, the Philhealth Regional Office XI (PRO-XI) ensures that set national corporate strategies , goals and objectives are met. It is therefore important to ensure that officers/employees to assume critical roles. In line with that mandate, the Philhealth Regional Office XI (PRO XI) recognized the Development Academy of the Philhepith Regional Office XI (PRO XI) recognized the Development Academy of the Philippines (DAP) as one of the agencies mandated to capacitate individuals and development organizations in government, and requested DAP's assistance and expertise to conduct the identified training needs of the Philheath Regional Office XI (PRO XI).
110	DPGTO	Phronetic Leadership Class Batch 4	National Government Agencies	01/Sep/2021	31/Mar/2022	The Phronetic Leadership Class is a partnership with the Japan's National Graduate Institute for Policy Studies (GRIPS). The training will run for 9 days, which will be delivered in two phases: a four-day residential online training to be handled by international and local experts and another four days for the online observational study mission for participants to interact with recognized phronetic leaders. The target participants for the module are 25 undersecretaries and assistant secretaries.
111	KMRKF	Planning for Competency Assessment: The PRA Training Course on Competency Assessment Design, Development, and Administration	Philippine Reclamation Authority	03/Sep/2021	31/Mar/2022	Planning for Competency Assessment is a strategic capability-building program that aims to equip PRA HR with the knowledge and skills in designing, planning, and managing a full competency assessment administration program in the organization. The program is a furtherance to the successful HR Learning Series conducted in 2020 under the PRAISE Program that set the stage towards new human resource management constructs of the PRA Managers and HR Staff and a complement to the PRA Competency Assessment Manual created by the DAP-COD for PRA in the same year.
112		PMDP Middle Managers Class Batch 28 – Residential Training	National Government Agencies	01/Oct/2021	01/Dec/2022	The PMDP is the National Government's Career Executive Service Development Program which aims to produce a network of peak-performing, development-oriented, ethical, and committed government executives and middle managers in the Philippine bureaucracy. It contributes to the achievement of the Philippine government's goal to promote people-centered, clean efficient, and effective governance through strengthened institutions.

113	GWRID	Post-Compact Monitoring and Evaluation	Department of Finance	01/Jan/2017	28/Feb/2022	The Compact 1, implemented by the DOF through the Millennium Challenge Account-Philippines (MCA-P) from September 23, 2010 to September 2016, aimed to reduce poverty by economic growth through the implementation of the three (3) major projects: a) Secondary National Roads Development Project, b) Kapit-Bisig Laban sa Kahirapan – Comprehensive Integrated Delivery of Social Service, and c) Revenue Administration Reform Project; After the closure of MCA-P on September 22, 2016, and implementation of the Compact projects has ended, the GPH, through DDF, still needs to track if the expected results and impact have already materialized pursuant to the Compact Agreement dated September 23, 2010.
114	TFTID	Post-Compact Monitoring and Evaluation	Department of Finance	01/Jan/2017	28/Feb/2022	The Compact 1, implemented by the DOF through the Millennium Challenge Account-Philippines (MCA-P) from September 23, 2010 to September 2016, aimed to reduce poverty by economic growth through the implementation of the three (3) major projects: a) Secondary National Roads Development Project, b) Kapit-Bisig Laban sa Kahirapan – Comprehensive Integrated Delivery of Social Service, and c) Revenue Administration Reform Project; After the closure of MCA-P on September 22, 2016, and implementation of the Compact projects has ended, the GPH, through DOF, still needs to track if the expected results and impact have already materialized pursuant to the Compact Agreement dated September 23, 2010.
115	RORID	Procurement of Services in Formulation of Monitoring And Evaluation (M&E) System and User's Manual with Technical Assistance for Bureau of Internal Revenue (BIR) Gender and Development (GAD) Programs, Activities and Projects	Bureau of Internal Revenue, Revenue Region 19 - Davao City	1-Jun-22	31-Dec-22	This project aims to establish an outcome-impact based Monitoring and Evaluation (M&E) Manual which will be applicable to all revenue regions nationwide.
116	ROGVZ	Requested Assistance from DAP sa Mindanao for the project entitled, GQMP 2022: Measurement of Whole-of-Government Citizen Satisfaction and Enhancement of Service Quality Standards for Public Sector Organizations	Department of Budget and Management	20/Oct/2022	31/Dec/2022	The Development Academy of the Philippines – Productivity and Development Center (DAP-PDC) through the Government Quality Management Program (GQMP) implements the project entitled, GQMP 2022: Measurement of Whole-of-Government Citizen Satisfaction and Enhancement of Service Quality Standards for Public Sector Organizations. This project aims to determine the overall citizen satisfaction score of the whole-of-government based on identified service dimensions and attributes of frontline government services and make recommendations to enhance the whole-of-government approach on continual quality improvement by establishing evidence- and risk-based service quality standards (SQS). In 2018 and 2019, PDC requested the assistance of DAP sa Mindanao (DsM) to help execute the whole-of-government satisfaction surveys in Mindanao. This year, as face-to-face activities are resuming and mobility restrictions are easing up, the support and assistance of DsM is being requested once again for the rollout of the 2022 CitSat in Mindanao, specifically, in selected frontline government offices and facilities in Davao City.

117	MOGSC	Research on Sustainable Development Goals and Futures Thinking 2021	Public and Private	01/Jan/2021	31/Dec/2022	The GSPDM Research Program fulfills the function of the Graduate School as a hub for knowledge creation. It focuses on two areas: 1. research and publication; and 2. research capacity building. GSPDM's five-year Research Agenda is anchored on Sustainable Development Goals, Philippine Development Plan, AmBisyon Natin 2040 and the DAP Mandate. It aims to generate evidence for innovation and change to achieve the SDGs in Philippine national and local contexts, and to co-create knowledge for public management at the higher education (tertiary) level to support public sector performance. The program has three phases: Research Phase 1 for year 2020 consists of mapping, scoping and situational analysis on the Philippine conditions on the specific SDG. Research Phase 2 for year 2021-2022 is geared towards functionality, practice and innovation development. Research Phase 3 for year 2023-2024 builds public management and governance capacities for institutions. The funds for 2020 came from the General Appropriations Act (GAA) in the amount of PhP 24.050 million (previously PhP 37 million but was reduced by 35% as contribution to the Bayanihan to Heal as one Act). GSPDM's untiring efforts paved the way for the program to be included in the National Expenditure Program (NEP), making it a continuing appropriation under GAA 2021 in the amount of PhP 30.479 million.
118	MOGSD	Research Programs of the Graduate School of Public and Development Management 2021	Public and Private	01/Jan/2021	31/Dec/2022	The GSPDM Research Program fulfills the function of the Graduate School as a hub for knowledge creation. It focuses on two areas: 1. research and publication; and 2. research capacity building. GSPDM's five-year Research Agenda is anchored on Sustainable Development Goals, Philippine Development Plan, AmBisyon Natin 2040 and the DAP Mandate. It aims to generate evidence for innovation and change to achieve the SDGs in Philippine national and local contexts, and to co-create knowledge for public management at the higher education (tertiary) level to support public sector performance. The program has three phases: Research Phase 1 for year 2020 consists of mapping, scoping and situational analysis on the Philippine conditions on the specific SDG. Research Phase 2 for year 2021-2022 is geared towards functionality, practice and innovation development. Research Phase 3 for year 2023-2024 builds public management and governance capacities for institutions. The funds for 2020 came from the General Appropriations Act (GAA) in the amount of PhP 24.050 million (previously PhP 37 million but was reduced by 35% as contribution to the Bayanihan to Heal as one Act). GSPDM's untiring efforts paved the way for the program to be included in the National Expenditure Program (NEP), making it a continuing appropriation under GAA 2021 in the amount of PhP 30.479 million.
119	QERHV	Seminar on ISO 14001:2015 Environmental Management System for the Ecosystems Research and Development Bureau	Ecosystems Research and Development Bureau	22/Jul/2022	15/Aug/2022	For the past years, the Department of Environment and Natural Resources (DENR) has maintained its certifications to ISO 14001:2015 Environmental Management System (EMS) at the Central Office and ISO 9001:2015 Quality Management System (QMS) to all offices at the Central Office, attached bureaus, and regions. After successful certifications to the said systems, the DENR has realized some benefits from the implementation of EMS and QMS. Since the QMS has already been established in all its offices nationwide, the DENR Central Office has required all its regional offices and attached bureaus, including the Ecosystems Research and Development Bureau (ERDB), establish an EMS-Certifiable to ISO 14001:2015. In order to address this requirement and as initial step, the ERDB has requested for a "Seminar on ISO 14001:2015 Environmental Management System" to develop the participants' awareness, understanding, and appreciation of ISO 14001:2015 Environmental Management System.
120	DPGRZ	Senior Executives Class Batch 10	National Government Agencies	10/Feb/2021	31/Mar/2022	The PMDP is the National Government's Career Executive Service Development Program which aims to produce a network of peak-performing, development-oriented, ethical and committed government executives and middle managers in the Philippine bureaucracy. It contributes to the achievement of the Philippine government's goal to promote people-centered, clean efficient and effective governance through strengthened institutions.

121	GYRQG	Smart City Assessment and Roadmap Development of Santa Rosa City	Department of Science and Technology - CALABARZON	3-Nov-21	15-Sep-22	The Smart City Assessment and Roadmap Development of Santa Rosa City is a 6-month project in partnership with DOST-CALABARZON that aims to measure the progress of Santa Rosa City towards becoming a smart and sustainable city; and define the desired smart city outcomes, milestones, and strategies for a guided development of Santa Rosa as a smart city.
122	TFDQI	Smarter Philippines through Data Analytics, R&D, Training, and Adoption (SPARTA) Y3	Philippine Council for Industry, Energy and Emerging Technology Research and Development	15/Nov/2021	31/Dec/2022	The Development Academy of the Philippines is strategically positioning itself to be the Government Centre of Excellence for Data Science and Analytics in order for it to continue serving, at a greater capacity, its key mandate of generating pioneering, value-adding, synergistic ideas, concepts, principles, techniques and technologies that will address development problems that are of local, national and international significance. It has recognized the immense value of data that lies untapped within government agencies and unlocking them through well thought out data science and analytics R&D initiatives should translate to invaluable insights that can help in nation-building. Likewise, as an academy whose mandate is also to capacitate individuals, specifically government leaders, the DAP is in a position to both democratize and institutionalize the knowledge of data science and analytics in the context of governance and public administration. This is aligned to a new ey thrust of the academy of invigorating its educational program offerings, from its centers to its graduate school, with identified future skills and technological expertise that will help public leaders navigate the digital future. Project SPARTA - Smarter Philippines through Data Analytics R&D, Training and Adoption is proposed in order to put in place the necessary online education, research and development mechanisms and infrastructure to not only enable the industry of data science and analytics but also to foster smart governance practices. This project will be aligned and eventually institutionalized by the Academy through key new offerings such as certification courses for public administrators involving data, r&d initiatives on productivity analytics, data analytics for smart city consulting works, and the creation of GCEDSA (Government Center of Excellence for Data Science and Analytics).
123	TFTPP	Strengthening of Public Transport Cooperatives Towards Recovery and Resilience	Asian Productivity Organization	17/Jan/2022	15/Nov/2022	The proposed project of DAP will be a combination of technical assistance package and support program for the target beneficiaries in cooperation with the Asian Productivity Organization (APO) through the APO Special Account for Business Recovery and Resilience: Assistance to SMEs and Critical Sectors. The package will cover organized transport groups affected by the pandemic who have been transitioning from traditional or individual operations to formal business entities in view of the Public Utility Vehicle Modernization Program (PUVMP) of the Philippine Government through the Land Transportation Franchising and Regulatory Board (LTFRB) and Department of Transportation (DOTr). The proposed project aims to enhance the capabilities of select legal entities registered and established under PUVMP who are now operating under the new normal. Upon transition and in adherence to the health and safety protocols implemented in the public transportation of modernized vehicle units loaned either through government or private financial institutions. Facing the effects of the pandemic, these legal entities need to continue raising funds to continue their operations and at the same time pay their financial obligations. Hence, these entities need to upgrade and innovate their business strategies considering the requirements of the new normal.

124	QDREY	Study on Development of a Monitoring System for Prices in the Supply Chain of Major Agricultural and Fishery Commodities	Agribusiness and Marketing Assistance Service	07/Jul/2021	15/May/2022	Stable food prices are one of the many but significant impacts or indicators of having food security. However, present times have brought unstable conditions that greatly affect food prices such as climate change, trade policies, varying degrees of market interventions, calamities or crisis situation like the COVID-19 health crisis, among others. The fluctuating food prices particularly for agricultural commodities have adversely affected the whole supply chain which consequently disrupts the ability of the country to respond to crisis situation and in the long term move towards its development goal. In the exercise of their mandate to implement the Republic Act 75811 otherwise known as the Price Act, the Department of Agriculture - Agribusiness and Marketing Assistance Service (DA-AMAS) has been doing its best to strictly monitor the price of basic commodities around the country. As such, DA-AMAS has requested the assistance of the Development Academy of the Philippines (DAP) in conducting a study on the development of a price monitoring system capable of providing timely analysis on price movements along the supply chain of major agricultural and fisheries commodities.
125	HERZC	Systematic Technical Review of the NCCAP RBMES to Enhance and Improve Capability for Climate Reporting	Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ)	1-Aug-22	18-Nov-22	With the enactment of the Climate Change Act of 2009 (Republic Act 9729), the Philippines took an imperative step in ensuring that the risks that come with the manifestations of climate change in the country will be mitigated. As described by the Climate Change Commission (CCC), the Climate Change Act provides the policy framework that is needed to systematically address the growing threats of the impacts of climate change in communities and the environment. Pursuant to this Act, the National Climate Change Action Plan (NCCAP) was formulated to guide government efforts in securing food, water, human life, industries and services, the environment, and energy among others, vis-à-vis the effects of climate change. Towards this end, the German Agency for International Cooperation (GIZ), as commissioned by the German Federal Ministry for the Environment, Nature Conservation, and Nuclear Safety (BMU), is implementing the project entitled "Component 1 – Climate Policy of the Support to the Philippines in Shaping and Implementing the International Climate Regime", otherwise known as Support CCC II.

126	MIRJT	Technical Assistance for the Creation of Center for Health Systems and Development for the Ilocos Training and Regional Medical Center	Ilocos Training and Regional Medical Center	01/Jan/2021	30/Jun/2022	The Universal Health Care Act (Republic Act No. 11223) declares: 1) an integrated and comprehensive approach to ensure all Filipinos are health literate, provided with healthy living conditions, and protected from hazards and risks that could affect their health: 2) a health care model that provides all Filipinos access to a comprehensive set of quality and cost-effective, promotive, preventive, curative, rehabilitative and palliative health services without causing financial hardship and prioritizes the needs of the population who cannot afford such services; 3) a framework that fosters a whole-of-system, whole-of-government, and whole-of-society approach in the development, implementation, monitoring, and evaluation of health policies, programs and plans; and 4) a people-oriented approach for the delivery of health services that is centered on people's needs and well-being, and cognizant of the differences in culture, values and beliefs. The UHC likewise aims to: 1) progressively realize universal health care in the country through a systemic approach and clear delineation of roles of key agencies and stakeholders towards better performance in the health system; and 2) ensure that all Filipinos are guaranteed equitable access to quality and affordable health care (ITRMC) tapped the services of the Development (GSPDM) to assist in the praxis of health systems and development through establishment of ladderized programs and other developmental mechanisms which will contribute to the achievement of Universal Health Care goals and the futures of health. In this regard, the GSPDM takes on the challenging task of assisting the ITRMC in creating their Center's name may be indicated in the Memorandum of Agreement. A major take-off point of the activities under the technical assistance is the organization and management gaps which will be analyzed using the World Health Organization's (WHO) Six Building Blocks of Health framework such as 1) Service Delivery; 2) Health Workforce; 3) Health Information Systems; 4) Acces
127	CMRHW	Technical Assistance on Scenario Analysis and Strategic Plan Formulation for the National Council for Childrens Television (NCCT)	National Council for Childrens Television	01/Feb/2022	30/Jun/2022	The National Council for Children's Television (NCCT), an attached agency of the Department of Education (DepED), was created pursuant to Republic Act No. 8370, otherwise known as the "Children's Television Act of 1997." On May 5, 2003, the NCCT was transferred from the Office of the President to the Department of Education, under Executive Order No.203 signed by then-President Gloria Arroyo. Given this development, the NCCT identified the need for "the organization to be equipped with the strategic directions to ensure the day-to-day decision fit in with the long-term intent of the Agency, focus on implementing the forthcoming activities instead of addressing current service pressures and urgencies, define services that are appropriate to be delivered to specific stakeholders, and encourage organization and its partner institutions to work together to achieve a common goal in providing quality programs to its beneficiaries." To achieve these objectives, the NCCT requested the assistance of the Development Academy of the Philippines (DAP) to formulate their strategic plan and also help better prepare them in the upcoming changing political and leadership landscape and embark on a journey on quality and performance excellence.

128	CMRIU	Technical Assistance on the Development of National Nutrition Council Strategic Plan 2023-2028	National Nutrition Council	01/Dec/2021	31/Mar/2022	The National Nutrition Council sought the technical assistance of the Development Academy of the Philippines for the formulation of its Strategic Plan 2023-2028. From the present Strategic Plan, the need to revisit the accomplishments and how current developments are affecting performance is contemplated due to various challenges, specifically the onslaught of the COVID-19 pandemic. As the current plan is about to come to an end, it is due time for NNC to start its preparations for its successor plan. Through the formulation of this new strategic plan, NNC will be able to plot in advance its roadmap for the continuing six years that are geared towards better implementation of nutrition-related programs supportive of the Philippine Plan of Action for Nutrition (PPAN) in the new normal. In response to NNC's request, the Development Academy of the Philippines (DAP) proposes technical assistance on the formulation of the NNC Strategic Plan 2023-2028 that aims to enhance the organization's strategic management and planning process. This will help prepare the NNC to continue the journey towards quality and performance excellence amidst disruption.
129	RORLG	Tracer Study on Past REAP Research	Local Government Academy	16-Mar-22	30-Nov-22	This project aims to conduct a research study through gathering data on the outcomes of the past research study entitled Natural Resources and Vulnerability Assessment of the Ancestral Domain Site of the Apo Governance and Indigenous Leadership Academy (AGILA)
130	QEROC	Training Course on 5S Quality Workplace for the National Defense College of the Philippines (NDCP)	National Defense College of the Philippines	22/Jul/2022	30/Sep/2022	Conduct of Training Course on 5S Quality Workplace for NDCP staff to enable NDCP to effectively maintain its Quality Management System as well as improve productivity and quality in the workplace
131	CPRDE	Training on Monitoring and Evaluation for the Metropolitan Manila Development Authority (MMDA)	Metropolitan Manila Development Authority	01/Apr/2022	30/Jun/2022	This training aims to equip the participants from the Metropolitan Manila Development Authority(MMDA), particularly those who are involved in the Metro Manila Flood Management Project, with the necessary basic and essential skills and knowledge on monitoring and evaluation of programs and projects. It will also enable them to assess performance using various tools including the report card survey.
132	CMRQH	Training on Strategic Foresight Using Scenario Planning for the Department of Science and Technology	Department of Science and Technology - CAR	01/Jan/2022	31/Mar/2022	The Training on Strategic Foresight Using Scenario Planning is a 40-hour capability development intervention designed to help the Department of Science and Technology (DOST) to be more adaptive to the changing environment and to be future ready by introducing the use of strategic foresight as an approach in planning.
133	ΗΗΡΙΟ	Training on the Development of Child-friendly Materials and Messages for Behavior Change	Various Local Government Units	20/Sep/2022	31/Dec/2022	This training on the Development of Child-friendly Materials and Messages for Behavior Change was developed to capacitate LGUs especially the school personnel in coming up with effective strategies to communicate with their students and eventually achieve desired health behaviors to combat threats from COVID-19. It aims to introduce to participants the principles and techniques in social and behavior change communication with a particular focus on children as primary target audiences. Moreover, this foundational course is supplemented by skills-based sessions on evidence-based materials and message development that would help participants apply behavior change communication principles in their work. The training will be conducted using a combination of synchronous and asynchronous sessions for the lectures and workshops. It is a 52-hour capacity-building assistance intervention that would benefit LGUs and schools seeking to build their capacity on behavior change communication focused on children.

134	CLRGT	Training-Workshop on Formulating an Executive and Legislative Agenda for the Municipal Government of Amulung, Cagayan	Municipal Government of Amulung, Cagayan	09/Sep/2022	15/Nov/2022	The recently concluded national and local elections have posed a greater challenge not only to local chief executives but also to the members of the Sanggunian in terms of aligning local developments with the national and regional thrusts. With the current leadership putting more value on the promotion of good governance, it is imperative that local program supports national policy to empower local communities for effective governance and self-reliant development. The Executive Legislative Agenda (ELA) is an enhancement to existing local planning processes and structures as mandated by the Local Government Code. It provides strategies that are intended for Local Chief Executives (LCEs), Sanggunian members, the Local Development Council, local government unit (LGU) personnel and local planning professionals in charting a common future for their localities. The formulation of ELA will utilize participatory and consultative approaches, and offers mechanisms that facilitate convergent planning and decision-making processes between the executive and legislative departments of the LGU. Recognizing the significance of the ELA, the Municipal Government of Amulung has requested the Development Academy of the Philippines to design and implement a Training-Workshop on ELA formulation to facilitate the LGU's fulfillment of its mandate to chart a clear direction in governance and development.
135	CMRFA	Training-Workshop on the Formulation of Service Delivery Standards for the Bureau of Fisheries and Aquatic Resources	Bureau of Fisheries & Aquatic Resources	10/May/2022	31/Aug/2022	The Supreme Court ruling in favor of the Mandanas Garcia petition allowed the transfer of budgetfrom national to local governments to further devolve basic programs and services to localconstituents. These include healthcare, education, social welfare, agricultural services, among otherswhich are presently being carried out by the national government. The DA's Bureau of Fisheries andAquatic Resources (BFAR) as one such national agency prepares for the transition of 5 serviceswhich include 1. Distribution of Fingerling/See stock, 2. Distribution of Seaweeds Propagules, 3.Enforcement of Fishery Laws in Municipal Waters, 4. Planting of Mangrove Propagules, and 5.Establishing of of Community Fish Landing Centers (CFLCs). As the agency complies with this ruling, BFAR sought the assistance of the Academy to implement a training-workshop to review itssubmission and refine its Devolution Transition Plan (DTP).
136	QDIDW	Workshop on Climate-smart Agriculture Techniques and Practices	Asian Productivity Organization	15/Mar/2022	15/Jun/2022	Agriculture is one of the sectors most vulnerable to climate change. Shifts, instability, and extremes of temperature and precipitation directly impact its productivity. Climate change makes it difficult for farmers to optimize water and soil conditions, manage pests and weeds, and maintain cultural practices that they have followed for generations. Agriculture is also one of the main sectors responsible for climate change. The OECD reported in 2019 that between 2007 and 2016, it contributed approximately 12% of global anthropogenic greenhouse gas emissions. To protect against and mitigate climate change while producing more food for growing populations, the adoption of CSA must be accelerated. The FAO defines CSA as an approach that helps guide actions to transform agrifood systems toward green, climate-resilient practices which include three main objectives: sustainably increasing agricultural productivity and incomes; adapting and building resilience to climate change; and reducing and/or removing greenhouse gas emissions where possible. In practice, CSA involves all aspects of agricultural materials and methodologies such as selection of crops and varieties, adjusting water requirements, preparation of land, selection of culture practices, and management of fertilizer and pesticide use. In the Asia-Pacific region, the ASEAN Climate Resilience Network (ASEAN-CRN) was established in 2014 as a platform for regional exchange, particularly for sharing information, experiences, and expertise on CSA. This workshop on CSA is part of the APO's ongoing efforts to contribute to meeting the UN SDGs through Green Productivity (GP). The GP concept has been promoted by the APO for almost three decades to enhance productivity and simultaneously reduce negative impacts on the environment. This workshop will also provide a platform for leaders from the public and private sectors to examine the latest CSA techniques and practices in the Asia-Pacific. It will help decisionmakers to develop plans for R&D investment in CSA and i

137	QBIEA	Workshop on Developing a Healthy Workplace for the Small and Medium Enterprises (SMEs) for People Centered Productivity	Asian Productivity Organization	15/Jul/2022	30/Sep/2022	Health and well-being are critical for enhancing people's productivity. They apply across genders, ages, and locations to achieve inclusive productivity under the APO Vision 2025. The ILO reported in 2019 that more than 1.1 million people die every year due to work-related accidents or diseases in the Asia-Pacific region, and women, those with disabilities, and migrant workers are often involved. In addition to health, the well-being of workers in the rapidly changing environment caused by COVID-19 pandemic-related restrictions and digitalization must be considered. Where to work, how to work, and who should work have become increasingly important considerations. In the Asia-Pacific, SMEs are dominant, and they employ the majority of workers. Therefore, SMEs need to adopt, establish, or strengthen measures to improve health and well-being in the workplace. They must also adjust to the post-pandemic and digital environments. However, many SMEs have limited know-how and finances to do this, and policies supporting them are limited. This workshop will examine frameworks and good practices for developing and operating healthy workplaces in SMEs. It will discuss the linkages to productivity and promote best practices for SMEs across APO members. Day 1: Overview of health and well-being in the workplace Day 2: Health and well-being considerations for the digitalized postpandemic era Case studies on successful establishment of healthy workplaces by SMEs Day 3: Case studies on successful establishment of healthy workplaces by SMEs Group discussion
138	QGIDY	Workshop on the Future of Regulation	Asian Productivity Organization	16/May/2022	15/Aug/2022	To adapt to recent changing circumstances such as the rising demand for regulations to address environmental, health and safety risks since the onset of the Covid-19 pandemic, numerous novel approaches to regulation have emerged, creating better and smarter regulations involving the adoption of innovations and new technologies. This workshop will tackle new regulatory approaches, tools and strategies for regulatory governance, the regulatory challenges of the future given the changing circumstances and technological advancements, and the emerging responses of stakeholders to address these changes and challenges in the Asia Pacific region and beyond. The project shall involve the management of a three-day workshop using the digital modality. It will be conducted online using videoconferencing applications. The resource speakers and participants will interact virtually using their own devices, applications and internet connections.