

2021 List of Programs / Projects						
No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
1	CPRKC	2019-2020 Customer Satisfaction Survey for the Philippine Deposit Insurance Corporation	Philippine Deposit Insurance Corporation	02/Jan/2020	31/Mar/2021	<p>With the issuance of Memorandum Circular 2013-02 by the Governance Commission for Government Owned and Controlled Corporations (GCG), public participation became part of evaluating the performance of Government Owned and Controlled Corporations (GOCCs) in the 2015 cycle. Along this line, the GCG required all GOCCs to adopt and conduct a third-party customer satisfaction survey. The Philippine Deposit Insurance Corporation (PDIC), as the government institution primarily responsible for insuring deposits, adopts a quality policy that commits to “deliver world-class service to the depositing public”. To achieve this, the PDIC employs a performance pledge that outlines standards in service delivery such as processing transactions with utmost efficiency, and valuing feedback as potential basis for streamlining and innovating systems and processes among others. Consistent with this performance pledge, the PDIC through its Public Assistance Department conducts a customer feedback survey to rate their services. Vital to the improvement of quality service delivery to the depositing public is an assessment of the performance of PDIC through a customer satisfaction survey. To do this, in 2015 the PDIC commissioned the Development Academy of the Philippines (DAP) to undertake a third-party review of methodology and conduct of the PDIC’s Service Quality Feedback Survey for its Head Office Claims Settlement (HOCS) and Field Office Claims Settlement (FOCS) operations. Since then, the PDIC regularly conducts its customer satisfaction survey to measure the customer’s insights on the organization’s management and operations. Seeing this as an opportunity to further improve its services and satisfy the expectations of its customers, PDIC continues its commitment of conducting annual performance evaluation. It is in this context that the Development Academy of the Philippines, with its extensive experience in policy research and technical assistance for Philippine government and international agencies, was requested and is now submitting this proposal to provide consultancy services for the conduct of the 2019 Customer Satisfaction Survey.</p>

2	CPGQD	2020 Capability Building on Innovative Leadership for Legislative Staff	Department of Budget and Management	01/Mar/2020	31/Dec/2021	<p>The Philippine Congress has recognized the need to continuously capacitate top and up-and-coming legislative staff so as to ensure they are able to complement the evolving lawmaking functions of our legislators which involves the conduct of committee hearings and legislative inquiries on various socio-economic and political issues. Thus, Congress has identified education and training capability building as an intervention to develop capacities of its technical legislative staff so as to effectively assist and manage the need of our legislators. It is in pursuit of this agenda, that the legislative branch has chosen to partner with the Development Academy of the Philippines, with its reputation as the leading training institution that has capacitated individuals and development stakeholder organizations in government, the private sector, civil society, academe, and international organizations in efficiently and effectively performing their respective roles and mandates in development, to design and implement a continuous training program that would meet the evolving capacity needs of its staff. The CBILLS program seeks to enhance leadership, management and technical skills of senior leaders, managers and technical legislative staff of both the Senate and House of Representatives. Specifically, participants shall: 1. Gain and/or deepen their understanding of management and leadership positions; 2. Realize what it takes to be an effective leader; 3. Gain wider perspective on socio-political and economic trends and innovations; 4. Hone their technical skills; and, 5. Realize new strategies and best practices relevant to their work from a model country. It is composed of the following components: i. Local Training – The training program will cover topics on management, leadership and technical skills and highlight special key topics that will revisit fundamental concepts, facilitate self-awareness in current political trends and new and emerging perspectives in the public sector. a. Residential short courses on management, leadership and technical skills b. Lecture series on socio-political and economic perspectives ii. Foreign Study Visit – The FSV component of the program aims to expose participants to the legislative process and protocols involved in the chosen foreign counterpart legislative body, as well as in leadership models and public sector innovations that the chosen country is known for. It will also serve as a forum of</p>
3	CSGQY	2020 Compendium on Innovation and Productivity Initiatives in the Public Sector	Department of Budget and Management	01/Jan/2020	30/Jun/2021	<p>One of the four components of the Development Academy of Philippines' (DAP) initiative as the Asian Productivity Organization (APO) Center of Excellence on Public Sector Productivity (COEPSP) is the Research Program focusing on productivity innovations, best practices, assessments of productivity performance, and the adaptation and examining effectiveness of productivity tools and technologies in the public sector. Compendium will catalogue innovation and productivity initiatives of different public sector in the Philippines that reshaped and improved the method and manner of the delivery of public services through the development of human capital, reengineering and reinvention of processes, and rethinking of institutional structures.</p>

4	CPRGY	2020 Customer Satisfaction for the Government Service Insurance System (GSIS)	Government Service Insurance System	01/Dec/2020	30/Apr/2021	<p>The Government Service Insurance System (GSIS), created by Commonwealth Act No. 186 and Republic Act No. 8291 (or the GSIS Act of 1997), is a social insurance institution that provides a defined benefit scheme under the law. Its members are entitled to an array of social security benefits, such as life insurance benefits, separation or retirement benefits, and disability benefits. The GSIS is also the administrator of the General Insurance Fund by virtue of RA 656 (Property Insurance Law), which provides insurance coverage to government assets and properties that have government insurable interest. Memorandum Circular 2013-02 of the Governance Commission of GOCCs (GCG) mandated the participation of the public in the evaluation of the performance of government-owned and controlled corporations (GOCCs). Along this line, the GCG required all GOCCs to adopt and conduct a third-party customer satisfaction survey. In 2018, the GCG issued a supplemental guideline which directed the GOCCs to adopt a standard methodology for the conduct of the survey. Through these guidelines, the GCG identified the primary customers of GOCCs who will be the respondents of the survey, prescribed the questionnaire and methodology to be used for each type of respondent, and required a standard analysis and interpretation of the results. For 2020, the GCG released the "Guidebook on the Enhanced Standard Methodology for the Conduct of the Customer Satisfaction Surveys for GOCCs" to ensure that individual results of the GOCCs' customer satisfaction survey are comparable and can be consolidated to determine the overall customer satisfaction score of the GOCC sector. The GSIS – having realized the need of conducting regular customer satisfaction surveys to measure the customers' insights on the organization's management and operations, as well as to monitor the performance of its offices/branches/etc. in terms of satisfying their needs – has sought the assistance of the Development Academy of the Philippines (DAP) to administer its customer satisfaction survey this year. In this context, the GSIS requested the DAP to submit a proposal on the conduct of its 2020 Customer Satisfaction Survey, using the GCG Guidebook.</p>
5	QEREW	2020 Customer Satisfaction Survey (CSS) and Enhancement of Service Quality Standards (SQS) For The Philippine Fisheries Development Authority	Philippine Fisheries Development Authority	15/Nov/2020	15/May/2021	<p>The 2020 Customer Satisfaction Survey (CSS) and Enhancement of Service Quality Standards is a project commissioned by the Department of Agriculture (DA) - Philippine Fisheries Development Authority (PFDA) to the Development Academy of the Philippines (DAP). The project aims to determine the level of customer satisfaction of PFDA's direct and indirect clients in its nine (9) fish ports nationwide. The set of service quality standards applied (if any) by PFDA will also be assessed based on the current status of service delivery, as well as the fish port's COVID-19 measures.</p>

6	CPRKD	2020 Customer Satisfaction Survey for Philippine Reclamation Authority	Philippine Reclamation Authority	01/Oct/2020	01/Mar/2021	Created by virtue of Presidential Decree 1084, The Philippine Reclamation Authority (PRA), formerly Public Estates Authority was created to serve primarily as the clearinghouse for all reclamation projects in the Philippines. PRA's programs and projects are supportive of government's thrust towards sustaining economic gains by generating local and foreign investments in large-scale reclamation and development projects. PRA, which is mandated to be self-liquidating, has created assets for the Government by converting reclaimed lands into valuable and income-generating real estate properties. Aside from this, PRA is involved in a wide range of projects and delivery of services related to land development and urban renewal, infrastructure projects as well as financing and construction of buildings for other government agencies. PRA aims to increase the nation's land assets through reclamation in an environmentally sustainable manner consistent with public interest and to provide for a coastal defense strategy for the benefit for the future generations of Filipino people. With the issuance of the Governance Commission for GOCC's (GCG) Memorandum Circular to have a third-party customer satisfaction survey as part of the performance evaluation of GOCCs, PRA recognized an opportunity to further improve their services. In this context, PRA engages the Development Academy of the Philippines (DAP) in the conduct of its 2019 Customer Satisfaction Survey, which will use GCG's 2019 Standardized Guidelines and Methodology for the conduct of customer satisfaction survey for GOCCs. DAP, with its extensive experience in policy research and technical assistance for Philippine government and international agencies, present this proposal and provide consultancy services for the conduct of a customer satisfaction survey for PRA.
7	CPRGZ	2020 Customer Satisfaction Survey for the LLDA	Laguna Lake Development Authority	01/Feb/2021	30/Apr/2021	Memorandum Circular 2013-02 of the Governance Commission for GOCCs (GCG) mandated the participation of the public in the evaluation of the performance of Government Owned and Controlled Corporations (GOCCs). Along this line, the GCG required all GOCCs to adopt and conduct a third-party customer satisfaction survey. In 2018, the GCG issued a supplemental guideline which directed the GOCCs to adopt a standard methodology for the conduct of the survey. The guidelines identified the primary customers of GOCCs who will serve as respondents of the survey, prescribed the questionnaire and methodology to be used for each type of respondent, and standard analysis and interpretation of results. In 2020, the GCG released the "Guidebook on the Enhanced Standard Methodology for the Conduct of the Customer Satisfaction Surveys for GOCCs" to ensure that individual results of the GOCCs' customer satisfaction survey are comparable and can be consolidated to determine the overall customer satisfaction score of the GOCC sector. In light of the new GCG Guidebook, the LLDA requested the DAP to conduct the 2020 Customer Satisfaction Survey.
8	CPRGX	2020 Customer Satisfaction Survey for the National Transmission Corporation (TransCo)	National Transmission Corporation	19/Oct/2020	28/Feb/2021	This project aims to determine the level of satisfaction of TransCo's customers (i.e. Renewable Energy Developers, Utility Management Department Customers and the National Grid Corporation of the Philippines) on the quality of services offered to them and evaluate the responsiveness of TransCo to their needs and concerns.

9	CPRFC	2020 Customer Satisfaction Survey for the Philippine Crop Insurance Corporation	Philippine Crop Insurance Corporation	19/Oct/2020	19/Mar/2021	The Philippine Crop Insurance Corporation (PCIC), created by virtue of Presidential Decree 1467 (amended by Presidential Decree 1733 and further amended by Republic Act 8175), is the government institution primarily responsible for implementing agency of the government's agricultural insurance program. As an attached agency of the Department of Agriculture (DA), it is mandated to provide insurance protection to the country's agricultural producers, particularly the subsistence farmers, against loss of their crop and non-crop agricultural assets on account of natural calamities such as typhoons, floods, droughts, earthquakes and volcanic eruptions, plant pests and diseases, or other perils. The PCIC has engaged the Development Academy of the Philippines (DAP) since 2015 to administer its customer satisfaction survey. Building on the results of these assessments, the PCIC has realized the need of conducting regular customer satisfaction surveys to measure the customers' insights on the organization's management and operations, as well as to monitor the performance of its offices/branches/etc. in terms of satisfying their needs.
10	CPRAV	2020 Port Users Satisfaction Survey for the Philippine Ports Authority	Philippine Ports Authority	01/Mar/2021	30/Jun/2021	The PPA has engaged the Development Academy of the Philippines (DAP) since 2015 to administer its customer satisfaction surveys in several port management offices (PMOs) nationwide. Building on the results of these assessments, the PPA intends to continue conducting regular client satisfaction surveys to measure the customers' insights on the organization's management and operations, as well as to monitor the performance of selected PMOs in terms of satisfying the needs of port users.
11	CPPMP	2021 Course on Advanced Monitoring and Evaluation	Various NGAs	16/Aug/2021	31/Dec/2021	The course aims to build and enhance the participants' skills and understanding of M&E that will allow them to work through impactful projects and programs. Specifically, the course will provide participants with up-to-date and deeper knowledge on monitoring and evaluation that will enable them to prepare a well-defined reference of an impact evaluation study of their programs that will employ appropriate statistical analysis and other methods.
12	CPPJP	2021 Course on Basic Monitoring and Evaluation	Public Sector	02/Aug/2021	29/Oct/2021	In pursuit of the Academy's mission to enhance the capacities of government agencies to fulfill their mandates, the Center for Governance through the Policy Research Office will be offering a series of training designed to promote evidence-based decision-making in the government. In particular, this training aims to equip government employees with necessary skills and knowledge on monitoring and evaluation of programs and projects and perform assessment of their programs and projects using various tools. Due to health and safety threats posed by the COVID-19 pandemic, the PRO will run this year's CBME public offering online via Zoom and Google Classroom.
13	CPPCP	2021 Course on Basic Policy Process	Various NGAs	01/Jun/2021	30/Sep/2021	In pursuit of the Academy's mission to enhance the capacities of government agencies to fulfill their mandates, the Center for Governance through the Policy Research Office will be offering a series of training designed to promote evidence-based decision-making in the government. In particular, this training is designed to enable participants to appreciate the importance/significance of policies and policy development and to articulate concepts, principles, and processes of policy analysis and development. Due to health and safety threats posed by the COVID-19 pandemic, the PRO will run this year's CBPP public offering online via Google Classroom and Zoom.

14	CMROP	3-in-1 2021 Planning Conference of the Commission on Election (COMELEC)	Commission on Elections	26/Apr/2021	30/Jun/2021	The Commission on Elections (COMELEC) is the principal government agency tasked by the Constitution to enforce and administer all laws and regulations concerning the conduct of regular and special elections. It is a body that is designed to be constitutionally independent from the executive, legislative, and judicial branches of government to ensure the conduct of free, fair and honest elections. As an added measure, the Constitution also grants fiscal autonomy to enable the COMELEC to operate effectively, efficiently, and free from political interference. The Constitution mandates that "funds certified by the Commission as necessary to defray the expenses for holding regular and special elections, plebiscites, initiatives, referenda, and recalls, will be provided in the regular or special appropriations and, once approved, will be released automatically upon certification by the Chairman of the Commission." In December 2019, the Development Academy of the Philippines (DAP), through the Center for Governance (CFG), successfully assisted the Commission in the conduct of its "Revisiting the Commission on Elections (COMELEC) 2017 – 2022 Strategic Plan and 2020 Action Planning: 3-Day '3-n-1' Conference" that reviewed its 2017 – 2022 Strategic Plan and aligned its efforts and resources to this strategic direction. This F.Y. 2021, the COMELEC identified the need to account it year-end performance by reviewing its 2020 accomplishments and plan for the F.Y. 2021. In response, the DAP proposes the conduct of a performance review and planning session.
15	TFTHW	Alternative Learning System, Basic Education and Skills Training in Sustainable Ecological Agriculture (SEA) and Basic Industrial Crafts (BIC) - Trust Fund	DepEd, Pasali Philippine Foundation, Inc.	01/Jun/2018	31/Jan/2021	The ALS-EST Partnership Fund seeks to fulfill the legal mandate of DepEd to provide access to education for all, increase the access of ALS learners to employment and livelihood opportunities, and increase the number of partners and institutions mobilized to implement ALS-EST projects; DepEd and DAP recognizes that partnerships allow implementing organizations to improve program delivery, achieve outcomes and make strategic contributions to the learners, their families, and communities; One of the modalities to implement ALS-EST projects is through a partnership modality and the ALS-EST Partnership Fund will be the source of DepEd and DAP's contribution in an ALS-EST partnership.
16	CSGRB	APO Conference on Smart Public Service Delivery	Department of Budget and Management	02/Jan/2020	31/Mar/2021	This conference aims to assess and learn the best practices of smart public-sector service delivery digitization, discuss the ongoing changes in services provided by the public sector including their nature and scope, and develop recommendations to improve smart public sectors in APO member countries.
17	CSGRG	APO Workshop on Developing Public Sector Productivity Specialists (International) 2020	Department of Budget and Management	03/Feb/2020	30/Jun/2021	The Development of Public-sector Productivity Specialist (APO Certified Public Sector Productivity Specialist) project is a training course that teaches public-sector personnel the knowledge, skills, and attitudes needed to improve the productivity of their respective organizations. Throughout the project, the participants will undergo lectures, simulations, group discussions, and site visits to learn the various concepts, strategies, and tools in public-sector productivity.

18	QBIDO	APO-Certified Productivity Practitioners Course (CPPC)	APO/DAP/Government and Private Institu	27/Nov/2020	30/Mar/2021	The Certified Productivity Practitioners Course (CPPC) is an offshoot of the Asian Productivity Organization's Development of Productivity Practitioners: Basic and Advanced (DPP: Basic and Advanced). Now on its third year, the CPPC focuses on certifying participants in becoming full-fledged productivity practitioners. Background: Considering the current pandemic with its concomitant risks to health and safety of people, organizations have urgently responded to the crisis situation through adopting alternative work arrangements, in which the Work-From-Home (WFH) approach has been generally accepted as the new state of affairs in continuing business operations. At an age of fast-paced-technological changes, the execution of the Work-From-Home (WFH) arrangement has been made possible via virtual meetings, learning sessions, and chat messages which proved effective in traversing the countless miles separating organizations and individual employees, locally and globally. To date, both public and private sectors, in the Philippines, have continuously adopted the work-from-home arrangements while the enhanced community quarantine (ECQ) remains to be enforced, the number of COVID19 cases continuously show an upturn and the high risks posed by exposure to the virus in the absence of an effective treatment. In such context, the program schedule for the CPPC 2020, is hereby recommended for a partial deferment and was moved to be implemented on the last week of January 2021. This entails the preparation of the program will happen in the last months of 2020. The implementation of the course next year will still happen virtually. CPPC 2020 will be an introductory and a preparatory course as it provides an overview of the CPPC, the preparatory requirements for its core components as well as a discussion of the APO Certification Program. It will also cover the review of the basic and advanced productivity and quality improvement tools and techniques which are supposed to have been taken up by Productivity Practitioners in the APO-Development of Productivity Practitioners Course: Basic and Advanced. This has been proposed due to the experience from previous implementations that participants are still groping on the applications of these tools during the demonstration phase in the CPPC. The course will already cover a discussion of the functional
19	HERTE	Basic Course on Monitoring and Evaluation of Development Projects	Department of Trade and Industry - Cordil	10/Aug/2021	09/Sep/2021	The Basic Course on Monitoring and Evaluation of Development Projects (BCMEDP) intends to provide intensive coverage of project M&E, especially on monitoring and evaluating progress or accomplishments. It shall focus on project M&E design and the establishment, setting up, and operationalization of M&E systems. The proposed course shall employ a combination of online methods to maximize the learning experience of the learners. Learning methods will be both instructional and experiential. Learners shall use actual project data or information and situations to generate expected outputs. Sessions are arranged that output from the previous session shall be used to build on the next session's output.
20	HERHQ	Basic Course on Project Management, Monitoring, and Evaluation	Forest Management Bureau	18/Dec/2020	19/Feb/2021	The Development Academy of the Philippines (DAP) through the Sustainable Human Development Program (SHDP) was tasked to implement the project "Basic Course on Project Management, Monitoring, and Evaluation" for the Forest Management Bureau (FMB) of the Department of Environment and Natural Resources (DENR).
21	QGRSF	Basic Course on Regulatory Impact Assessment for the Tourism Infrastructure and Enterprise Zone Authority	Tourism Infrastructure and Enterprise Zon	01/May/2021	30/Jun/2021	With the goal of better appreciation and understanding of good regulatory practices, particularly systematic, comparative, and data-driven processes for decision-making and regulation development and enforcement, the Tourism Infrastructure and Enterprise Zone Authority (TIEZA) intends to undergo a Basic Course on Regulatory Impact Assessment (RIA). In support of the mandate of the TIEZA, among others, designate, regulate, and supervise the Tourism Enterprise Zones, the Development Academy of the Philippines (DAP) is partnering with TIEZA on the project entitled "Basic Course on Regulatory Impact Assessment for the Tourism Infrastructure and Enterprise Zone Authority."

22	CPRTD	Basic Research and Policy Development and Evaluation Programs for DTI	Department of Trade and Industry	19/May/2021	19/Jul/2021	The project seeks to deliver trainings on Basic Research and Policy Development and Evaluation to participants from DTI who are enrolled in DTI Academy's Dalubhasa Program. Said trainings are part of the foundational courses offered by the Program. The trainings aim to equip the participants with fundamental concepts, principles, and tools on public policy and research.
23	QBPVO	Capability Building on the Philippine Quality Award (PQA) 2021	Various NGAs	15/Feb/2021	30/Dec/2021	The Philippine Quality Award (PQA) is the highest recognition being given to organizations with exemplary performance. The PQA Program is a global competitiveness template that aims to encourage and engage organizations to strive for and attain performance excellence. The project aims to help the government's call for public sector to deliver a more responsible and citizen-centric public sector delivery. There is a need to heighten awareness and build individual and organizational capabilities of public sector agencies to adopt the PQA Framework for superior results. The project will involve implementation of in-house and public course offerings of the PQA Application Development Course to various public sector agencies. Also included in the program is the administration of the PQA Award Process, as well other capability-building efforts on the PQA.
24	QGRSH	Capability Development Assistance on Regulatory Impact Assessment for the Intramuros Administration	Intramuros Administration	13/Sep/2021	13/Nov/2021	The Intramuros Administration intends to undergo capacity-building activities on Regulatory Impact Assessment (RIA) to equip its personnel with a better understanding of good regulatory practices, particularly systematic, comparative, and data-driven processes for decision-making and regulation development and enforcement.
25	QGRCC	Capability Development on Regulatory Impact Assessment for Additional Priority Agencies of the Anti-Red Tape Authority	Anti-Red Tape Authority	22/Oct/2021	31/Dec/2021	In view of the law requiring all government agencies to conduct RIA on regulations, the Anti-Red Tape Authority (ARTA), mandated to capacitate national government agencies and local government units to comply with sound regulatory management practices, tapped the Development Academy of the Philippines (DAP) for the provision of a training program on Regulatory Impact Assessment (RIA) for its priority agencies in May to September 2019 and March to July 2021. So far, the partnership has resulted in nine (9) batches of the Basic Course on RIA, five (5) batches of the Advanced Course on RIA, and 10 sessions of the Panel Presentation of the Results of the RIA. Cognizant to the need for more regulatory agencies to be covered by the training program, the ARTA intends to undertake additional batches of the Basic and Advanced Courses on RIA and sessions of the Panel Presentation of the Results of the RIA for the 13 agencies. Supportive of the mandate of the ARTA on assisting regulatory agencies in delivering efficient and effective regulations through systematic, comparative, and data-driven processes for decision making and regulation development and enforcement, the DAP is proposing the project entitled "Capability Development on Regulatory Impact Assessment for Additional Priority Agencies of the Anti-Red Tape Authority."
26	QGRJR	Capability Development on Regulatory Impact Assessment for the Food and Drug Administration	Food and Drug Administration	01/Dec/2021	31/Dec/2021	One of the several agencies assisted by the MGR Program from 2017 to 2020 was the Food and Drug Administration (FDA). The training programs conducted through sponsored and regular projects aimed to equip the FDA with a better understanding of the processes and proper implementation of regulatory processes to create, develop and manage regulations on safety, efficacy, and/or quality of health products. This year, the FDA has signified intent to continue capability development on RIA to help institutionalize the practice of Regulatory Impact Assessment (RIA) in its regulatory management by conducting another round of training session on RIA and regulatory compliance cost assessment (RCCA) through this project entitled "Capability Development on Regulatory Impact Assessment for the Food and Drug Administration."



27	CSGQZ	Case Studies on Emerging Issues in Public Sector Productivity	Department of Budget and Management	02/Mar/2020	31/Mar/2021	This research presents three case studies which will focus on the emerging issues confronting the Philippines public sector and how these issues influence its performance and productivity. In particular, the performance and resiliency of the public sector amid the COVID-19 pandemic outbreak will be examined in the case studies. Findings from the case studies can hopefully provide a better understanding on how to approach and address the new challenges facing the country's public sector, especially when faced with unprecedented external shock.
28	MLPAP	Certificate Course in Geopolitics and International Relations Batch 3	Public and Private	01/Mar/2021	31/Dec/2021	This course examines how the international relations and politics impact on the Philippine development and security agenda. The international order is going through major changes with scholars and analysts commenting that there is a return to geo-politics. International security and stability is becoming more complex and managing these should become top priority for security strategists. The most crucial region today is the wider Asia Pacific. This dynamic region is home to great powers and strategic relationships that create a complex security environment. Focus will be given to the Association of Southeast Asian Nations, the US Alliances in Asia, the rise of China, and the role of other regional states such as Japan, South Korea, Australia, and India.
29	MIPHP	Certificate Course in Hospital Quality Improvement	Public Sector	01/Jul/2021	30/Nov/2021	The Certificate Course on Hospital Quality Improvement (CCHQI) is intended to ensure that health services are effective, safe, and focused on the needs of the patient. Health systems in most countries, especially in low- and medium-income countries, are so burdened and stretched that quality is not given sufficient attention. The delivery of unsafe, unequal and inequitable health services will negate the intention of promoting health among the population. This theory-based and practice-focused training course is intended for staff in healthcare facilities, e.g., hospitals and clinics. The course offers the participants the opportunity to understand the complexity of health systems and how Quality Improvement (QI) initiatives could strengthen health systems. Furthermore, participants will learn quality improvement tools to enable them to analyze problems, search for solutions, plan and apply these in implementing quality improvement project in their own setting. At the heart of the discussions on quality is the delivery of safe care.
30	MORLD	Certificate Course on Evidence-based Policy Making	Department of the Interior and Local Government	14/Sep/2020	31/Mar/2021	This Certificate Course is designed specifically for local government officials of Region IV A and personnel of the Department of the Interior and Local Government (DILG)- Region IV A. The Course will equip students with the basic competencies of sound policy-making.
31	MORLE	Certificate Course on Evidence-based Policy-Making Batch 2	Department of the Interior and Local Government	01/Apr/2021	31/Dec/2021	This Certificate Course is designed specifically for local government officials of Region IV A. The Course will equip students with the basic competencies of sound policy-making. The first Batch was successfully conducted in 2020 with 30 students from the CALABARZON region.
32	MOPOO	Certificate Course on Futures Thinking	Public and Private	17/Aug/2020	31/Mar/2021	The Certificate Course on Futures Thinking (CC-FT) will introduce the praxis of Futures Thinking, an equal take on theory and practice towards futures intelligence and futures literacy. Looking through the FT lens, it aims to relate futures as an asset, tool and resource. Moreover, the course will delve into the use of the futures concept to anticipate better outcomes and transform today.
33	MOPQO	Certificate Course on Productivity and Quality Management	Public and Private	15/Sep/2020	31/Mar/2021	This is an introduction to the practice of productivity and quality management (PQM) in organizations. System thinking is used as a framework to guide the PQM practice. Managing the context of PQM provides the springboard for organizations to start their respective journey with PQM.

34	MORRD	Certificate in Youth Development	National Youth Commission	01/Nov/2020	30/Jun/2021	The Certificate in Youth Development (CYD), which will also be known as the National Youth Commission- Young Leaders Program (NYC-YLP), is a 15-unit program designed for Sangguniang Kabataan-elected officials. It incorporates the Academy's distinctive features of combining both theoretical and practical cum functional competencies, as well as building stewardship values. This Certificate Program is envisioned to be the first in the Philippines and among the South East Asian countries in delivering an innovative program that deals specifically with the development of the youth sector. With DAP's ladderized educational structure, the students who have a bachelor's degree will be given an option to proceed to the Master in Public Management program. The program will be delivered online and will conclude with a presentation of an Action Plan and Project that the students are expected to implement in their respective offices or areas of jurisdiction.
35	CSGRA	COE - Knowledge Bank Component (2020)	Department of Budget and Management	01/Jan/2020	30/Sep/2021	As the knowledge hub on public sector productivity, we aim to provide organizations and individuals access to information relevant to their work. The PSP Knowledge Bank serves as repository and online library of pertinent data, information, materials and references on public sector productivity. It will accumulate, codify and publicly disseminate PSP knowledge products derived from APO projects e.g. Best practice manual, P & Q tool box, etc., contributions from NPOs and relevant published materials of international organizations doing research/studies related to public sector productivity. Included in the knowledge resource is a database on local and international experts on public sector productivity who could be tapped by APO member countries.
36	QFGPS	COE Public Sector Productivity Innovation Laboratory 2020	Various NGAs	01/Jan/2020	30/Jun/2021	The Philippine government has been facing challenges that potentially need new ideas to resolve the issues. Changing citizen expectations, policy challenges, global trends, fiscal pressure and technological changes are just some of the issues that should drive the government sector to extract and apply innovative ideas in its existing system. In most cases, many approaches have already been applied to resolve prevalent issues but a new idea has the potential to resolve them. Thus, it is high time to strengthen the implementation of the Public Sector Productivity Innovation Laboratory. Through the program, innovation thinking will be promoted and encouraged among government agencies. Innovation is the generation and application of new ideas. It is not simply coming up with ideas, but also integrating them with the existing system and processes, and monitoring the results.
37	CSGRH	COE: Public Sector Productivity Webinar Series 2020	Department of Budget and Management	01/Jan/2020	31/Mar/2021	The Center of Excellence on Public-sector Productivity (COE-PSP) has four components, one of which is Capability Development. This component provides a range of face-to-face and online training and other learning solutions to develop new capabilities and hone competencies on productivity methods, tools and techniques, as applied in the public-sector to develop a critical mass of productivity professionals. The COE-PSP Webinars is a Capability Development initiative which serves as an platform for understanding the latest issues of interest both locally and globally. It focuses on topics related adapting to the "New Normal" for public-sector Productivity.

38	KIRTD	Competency Framework Development for the Board of Investments	Board of Investments	04/Jan/2021	31/Dec/2021	The lead agency in investments promotion in the Philippines, the Board of Investments (BOI) recognizes that competency standards will have a profound and far-reaching impact on meeting their vision of “a global Industry Promotion Agency (IPA) for accelerating investments, industry growth and sustainable jobs by 2022”. BOI has pledged that its leaders and employees will render competent and efficient service with utmost integrity and professionalism to pursue this vision. The BOI, an attached agency of the Department of Trade and Industry, is bullish about further strengthening its vision through the adoption of a Competency-based Human Resource Management and Development (CB-HRMD) and has expressed the desire for the Development Academy of the Philippines (DAP) through the Center for Organizational Development (COD) to design a program that will address this need. The DAP, having been engaged in a number of projects on competency modelling and competency profiling, intends to partner with the BOI in developing an updated Competency Framework, Models, and Profiles aligned to the BOI’s strategy and human resource management systems and processes.
39	CTIDS	Conference on Public-Sector Productivity	Asian Productivity Organization	12/Jul/2021	31/Dec/2021	The conference aims to address the challenges for being agile, resilient, and adaptive in an environment with disruptions; explore emerging technologies, innovations, and tools to enhance smart public service delivery; and examine new areas that will shape the future of public-sector productivity.
40	QDIDU	Conference on Urban Agroecology and Food Security	Asian Productivity Organization	15/Jul/2021	31/Oct/2021	Agricultural activities must be in sync with the natural environment. Crops depend on photosynthesis, and farmers attempt to maintain the best environment for growth. In urban areas, creating such harmony is even more critical given the limitations of the natural environment. For this reason, the benefits of urban agriculture go beyond crop production alone and include ecological aspects, giving rise to the term “urban agroecology.” Urban agroecology has multiple roles. It supplies fresh produce grown near consumption areas, allows urban dwellers to experience agriculture, provides open space to accommodate evacuees during times of disaster, and offers green spaces for relaxation. In Japan, urban agriculture comprises 10% of national produce sales and is recognized as an important element in food security. Japan enacted the Urban Agriculture Promotion Law in 2015. Although urban agriculture may not provide all the solutions to economic and food security dilemmas, activities related to urban agroecology have the potential to promote fresh, nutritious food production at a reduced cost, therefore enabling greater self-sufficiency in food. These benefits have created a renewed focus on urban agroecology. With the COVID-19 pandemic prolonging constraints on the production, transport, and access to fresh, nutritious food, more resilient systems that promote local capacities such as urban agriculture are urgently needed. This conference will discuss innovative concepts and practices of urban agroecology and opportunities to promote it in APO member countries.
41	TFTEX	Crafting the Comprehensive and Unified Coconut Farmers and Industry Development Plan (CFIDP)	Philippine Coconut Authority	15/Jun/2021	31/Dec/2021	On 26 February 2021, the Coconut Farmers and Industry Trust Fund Act or RA 11524 was signed into law by the Honorable President Rodrigo Duterte. The act declared as a Policy of the State the consolidation of the benefits due to coconut farmers, especially the poor and marginalized, under various statues and the delivery thereof to attain increased incomes for coconut farmers, alleviate poverty, and achieve social equality. Section 4 of RA 11524 directs the Philippine Coconut Authority to prepare the Coconut Farmers and Industry Development Plan (CFIDP). The CFIDP is essential in achieving the declared Policy of the State as the utilization of the Trust Fund created under the Act shall be in accordance with the CFIDP. In order to accomplish this task, the Philippine Coconut Authority intends enter into a contract with the Development Academy of the Philippines.

42	RORAE	Curriculum Development and Training of Trainers to Mainstream Childrens Rights into LGU Planning and Budgeting	Ministry of Interior and Local Government	10/Dec/2019	28/Feb/2021	This project is a technical assistance provided to the Ministry of Interior and Local Government aimed to mainstream children's rights in the LGU planning and budgeting. The project will develop a curriculum employing adult learning principles (ALP) that will be used in roll out training to 63 barangays in North Cotabato (to be formed into 7 Special Government Units), 5 provinces and 4 cities of BARMM. DAP will develop training materials in various platforms to aid in the training sessions that will be delivered by a pool of trainers who will undergo capacity development workshops conducted by DAP.
43	QCRMI	Development of a QMS Certifiable to ISO 9001:2015 Phase 2 for Philippine National Police	Philippine National Police	01/Oct/2019	31/May/2021	The Philippine National Police (PNP) is the armed, civilian national police force in the Philippines that enforces the law, prevents and controls crimes, maintains peace and order, and ensures public safety and internal security with the active support of the community. The PNP has established and maintains a quality management system (QMS) certifiable to ISO 9001:2015 standard for its eight (8) identified offices located at Camp BGen. Rafael T. Crame, Quezon City and National Capital Region Police Office, Camp Bagong Diwa, Taguig City. With its aim to continually improve the performance of the organization, the PNP will establish a QMS certifiable to ISO 9001:2015 standard to another eighteen (18) offices located at Camp BGen. Rafael T. Crame, Quezon City. In line with this, the PNP has requested the Development Academy of the Philippines (DAP) to provide technical assistance on the Development of a Quality Management System Certifiable to ISO 9001:2015 for the Philippine National Police (Phase 2).
44	QCGSR	Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Department of Information and Communications Technology	Department of Information and Communication	01/Apr/2021	31/Dec/2021	The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to enhance the social fabric through ensuring people-centered, clean, and efficient governance, as cited in the "Malasakit" pillar of the Philippine Development Plan 2017-2022. To this goal, the government is leveraging the priorities of its Results-Based Performance Management System, and its people-centered Performance-Based Incentive System under Executive Order No. 80, s. 2012. This is further strengthened with the enactment of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, which aims to establish transparency, efficiency, and quality in the delivery of government services and ensure citizen satisfaction, thereby improving the competitiveness of the country. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer, and healthier. This clear and compelling direction of the Administration further intensifies the need for government agencies to comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standard to Implement the Government Quality Management Program, which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standard is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to ensure consistency in the quality of services and continuous process improvement intended to generate approaches to improve citizen satisfaction. The DICT, established through Republic Act No. 10844 series of 2016, is mandated to be the primary policy, planning, coordinating, implementing, and administrative entity of the Executive Branch of the government that will plan, develop, and promote the national ICT development agenda in accordance with the RA 10844. In line with its mission to provide

45	QEGRK	Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Office for Alternative Dispute Resolution	Office for Alternative Dispute Resolution	01/Jul/2020	31/Mar/2021	<p>The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to ensure that "real change" is the actual direction of the government. In the inaugural speech and the 10-point socio-economic agenda of the President, the government agencies are directed to improve the delivery of services through process streamlining and rationalizing documentary requirements to increase competitiveness and ease of transaction for the citizens. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer and healthier. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply to Executive Order (E.O.) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standards is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to assure the consistency in the quality of services and continuous process improvement that will generate approaches to improve customer/citizen satisfaction. In line with the aforementioned thrust of the government and to strengthen the implementation of the E.O. No. 605, the Development Academy of the Philippines (DAP), as a member of the Technical Working Group on Advocacy and Capability-Building of the GQMC and as the National Productivity Organization, and through the General Appropriations Act of 2020 funding for the GQMP, shall provide technical assistance to the Office for Alternative Dispute Resolution (OADR), as one of the Beneficiary Agencies of the GQMP, to facilitate the establishment of a QMS certifiable to ISO 9001:2015 standard. The OADR is mandated by Republic Act no. 9285 to promote, develop and expand the use of</p>
----	-------	--	---	-------------	-------------	---

46	QFGQW	Development of a Quality Management System certifiable to ISO 9001:2015 Standard for the Philippine Aerospace Development Corporation	Philippine Aerospace Development Corporation	04/May/2020	31/Mar/2021	<p>The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to ensure that "real change" is the actual direction of the government. In the inaugural speech and the 10-point socio-economic agenda of the President, the government agencies are directed to improve the delivery of services through process streamlining and rationalizing documentary requirements to increase competitiveness and ease of transaction for the citizens. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer and healthier. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply to Executive Order (E.O.) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standards is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to assure the consistency in the quality of services and continuous process improvement that will generate approaches to improve customer/citizen satisfaction. In line with the aforementioned thrust of the government and to strengthen the implementation of the E.O. No. 605, the Development Academy of the Philippines (DAP), as a member of the Technical Working Group on Advocacy and Capability-Building of the GQMC and as the National Productivity Organization, and through the General Appropriations Act of 2020 funding for the GQMP, shall provide technical assistance to the Philippine Aerospace Development Corporation (PADC), as one of the Beneficiary Agencies of the GQMP, to facilitate the establishment of a QMS certifiable to ISO 9001:2015 standard. The PADC is mandated by Presidential Decree 696 series of 1973 to undertake activities,</p>
----	-------	---	--	-------------	-------------	--

47	QEGSP	Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Philippine National Volunteer Service Coordinating Agency	Philippine National Volunteer Service Coord	01/Apr/2021	31/Dec/2021	<p>The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to enhance the social fabric through ensuring people-centered, clean, and efficient governance, as cited in the "Malasakit" pillar of the Philippine Development Plan 2017-2022. To this goal, the government is leveraging the priorities of its Results-Based Performance Management System, and its people-centered Performance-Based Incentive System under Executive Order No. 80, s. 2012. This is further strengthened with the enactment of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, which aims to establish transparency, efficiency, and quality in the delivery of government services and ensure citizen satisfaction, thereby improving the competitiveness of the country. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer, and healthier. This clear and compelling direction of the Administration further intensifies the need for government agencies to comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standard to Implement the Government Quality Management Program, which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standard is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to ensure consistency in the quality of services and continuous process improvement intended to generate approaches to improve citizen satisfaction. The Philippine National Volunteer Service Coordinating Agency (PNVSCA), established through Executive Order No. 635 series of 1980, is mandated to develop and establish a system of national registration and networking to improve coordination of volunteers and volunteer service organizations and to widen horizon for sharing and complementing</p>
48	HERTF	Development of Manual of Operation for Shared Service Facilities for the DTI-CAR's Partner Peoples' Organizations	Department of Trade and Industry - Cordillera	20/Sep/2021	31/Dec/2021	<p>The Department of Trade and Industry (DTI) as the partner of the Department of Environment and Natural Resources (DENR) for the Integrated Natural Resources and Environmental Management Project – Livelihood Enhancement Support 2 (INREMP-LES 2), provides strategic enabling conditions to its partner Peoples' Organizations (POs) through entrepreneurial training and provisions of Shared Service Facilities (SSF) such as equipment, processing centers, and working capital, which aid in value-adding and market linkages. The DTI-CAR partnered with 27 Peoples' Organizations (POs) for the implementation of this project in five provinces of CAR – Ifugao with five POs, Apayao with four POs, Benguet with one PO, Kalinga with nine POs and Mountain Province with eight POs. The INREMP -LES 2 has four components 1) Institutional strengthening of cooperatives, Micro Enterprises, and partner agencies; 2) Establishment and operation of the shared service facilities (SSF); 3) Enterprise start-up and strengthening – provision of capacity building to POs; and 4) Project Management that includes monitoring and evaluation and selections of critical positions. To sustain the economic activities of this project, the DTI-CAR will conduct monitoring activities and has commissioned the Development Academy of the Philippines to help in the drafting of the Manual of Operations of the 27 POs. Specifically, DAP is tasked to implement a Writeshop on the Preparation of Manual of Operations (MOP) on Shared Services Facilities (SSF).</p>

49	CSGQS	Development of Public Sector Productivity Specialists Foundation Course	Department of Budget and Management	02/Jan/2020	31/Mar/2021	The DPSPS Foundation Course comprises online lectures and exercises on public-sector productivity concepts, principles, and basic tools and techniques. The modules will also cover issues and trends affecting the productivity of the Philippine public-sector.
50	HEFPF	Disaster Waste Management Training	Various LGUs	26/Jul/2021	31/Jan/2022	The Public Offering on Disaster Waste Management is a 5-day training intended for Local Government Units, on the management of wastes generated or exposed by different natural hazards or disaster events. The training will be a mix of lectures, discussions, and activities focused on disaster waste management and its four phases namely; (1) Preparedness Phase; (2) Emergency/Relief Phase; (3) Recovery Phase and; (4) Reconstruction Phase. Specific sets of actions for each of the four phases will be tackled, after which LGU participants will be given time to draft their SOPs for the four phases based on the environmental context and resources of their respective localities.
51	CLGQX	Education and Training Capability-Building Seminar for Local Government Leaders	Department of Budget and Management	30/Mar/2020	30/Oct/2021	In almost three decades since the Local Government Code was enacted into a law, the provinces, including the component cities and municipalities within their territorial jurisdictions, were confronted with various challenges as they exercise their local autonomy. Their devolved functions, while putting them in a better position to address local poverty and other concerns, also demand for greater responsibility and accountability especially on their leaders. Local government leaders use their authority to lead their communities towards development vis-a-vis the trends and opportunities in various areas of governance. Their critical role in steering innovative and effective solutions are especially evident in crisis situations that demand prompt government response and smooth intergovernmental relations to protect the needs and interests of people that they are bound to serve. It has therefore become inevitable for local chief executives, legislators and functionaries to further build their capabilities as leaders and key players of good governance, and become more responsive, relevant and adaptive to the evolving and ever changing environment. It is for this reason that the Development Academy of the Philippines (DAP) through its Center for Governance, will implement the Education and Training Capability Building Seminar (ETCBS) for Local Government Leaders to provide a venue to discuss issues affecting local governments, support and collaborate for solutions, and share good practices and initiatives.
52	CMGPJ	Education Training Capability-Building Seminar for Public Sector Organizations	Department of Budget and Management	16/Sep/2019	31/Aug/2021	To support and aid the Department of Education in realizing a future-ready and resilient public education sector, the Development Academy of the Philippines (DAP), through the Center for Governance-Operations Management Office (CFG-OMO) will implement interventions at the provincial level, specifically in the province of Antique, capacitating Education Supervisors on skills and approaches that they may apply to address existing sectoral issues and to be adaptive.
53	MOPPO	Executive Course on Leadership, Innovation, Communication and Knowledge Management (CLICK)	Public and Private	03/Sep/2020	31/Mar/2021	The Executive Course on Leadership, Innovation, Communication, and Knowledge Management is a joint offering of four partners—the DAP, NUCESO, Aboitiz Equity Ventures, Inc., and Union Bank. It is intended for Career Executive Officers and senior government officials to reinforce existing and provide an overview of new competencies that they will need to better cope with the demands of the changing workplace. The program will have its first run in October 2020 for select government officials who will meet the criteria set by the program partners.



54	QERFX	Expansion of the ISO 9001:2015-Certified Quality Management System of the University of Northern Philippines	University of Northern Philippines	01/Jul/2021	31/Oct/2021	The University of Northern Philippines (UNP), mandated by Republic Act No. 4449 to give technical and professional training, advanced instruction in literature, philosophy, the sciences and arts, besides providing for the promotion of scientific and technical researches. This UNP mandate was expanded in 1998 to include relevant extension services and quality production towards empowerment of graduates for sustainable development, has successfully established its Quality Management System (QMS) and earned its ISO 9001:2015 certification on 05 December 2018. The established QMS covers the provision of tertiary education services in the College of Teacher Education covering admission and enrolment process to promotion and conferment of degrees. Realizing the importance of QMS in ensuring consistent delivery of quality of services and continually improving its processes and systems, the UNP has requested technical assistance from the DAP for the expansion of its ISO 9001:2015-Certified QMS. In this regard, the Academy is proposing the project entitled, "Expansion of the ISO 9001:2015-Certified Quality Management System of the University of Northern Philippines," to expand and cascade the scope of its ISO 9001-Certified QMS and maximize the benefits of QMS by exhibiting significant improvements in its processes and services.
55	QDRFR	Full-blown Impact Assessment of the Agriculture and Fisheries Modernization Act Phase 2: Assessment of the Impact of AFMA in Visayas and Mindanao	Philippine Council for Agriculture and Fisheries	01/Jul/2020	29/Nov/2021	In 2019, the DAP and PCAF entered into an agreement to conduct a full-blown impact assessment of the Agriculture and Fisheries Modernization Act (AFMA) covering all the regions in Luzon and 1 region in Visayas. To continue and product the overall assessment of the AFMA and cover selected areas in Visayas and Mindanao, the AFMA Phase 2 was proposed. The AFMA Phase 2 project should be able to evaluate the policies, plans and programs under AFMA and its implementation covering the period of 2015-2019. From this evaluation the study should be able to generate policy recommendations to improve any further modernization programs that may be considered for the A&F sector. AFMA Phase 2 shall cover selected areas in Visayas and Mindanao.
56	CSGRE	Future Center and Innovation Laboratory (2020)	Department of Budget and Management	01/Jan/2020	30/Jun/2021	The DAP Future Center and Innovation Laboratory is a neutral/open ground for government agencies and stakeholders to address critical and emerging developmental issues through collaborative and experimental actions towards public sector innovation. It will inspire people to discover their gifts, harness talents, and encourage creativity.

57	QFGPW	GQMP 2020: Advocacy and Capability-Building on Innovating the Public Sector	Various NGAs	01/Jan/2020	31/Mar/2021	<p>The Development Academy of the Philippines (DAP) has long been serving the public sector as change catalyst, capacity builder and partnership builder. Over the years, DAP has capacitated government officials, conducted strategic research, produced innovative solutions, and developed efficient management systems for the public sector. Thus, the Philippines, with DAP as the focal point, has been designated as the Center of Excellence (COE) on Public Sector Productivity (PSP) by the Asian Productivity Organization. The COE designation is a recognition of the high level of competency as well as the track record of exemplary performance that DAP has shown in promoting public sector productivity. One of the objectives of the COE on PSP is for the Philippines to serve as the hub of a “web collaborators” on innovation and productivity in the public sector, where an innovation laboratory would be one of its four pillars. Today, the public sector faces increasing sophistication of public demand and other new challenges. Addressing these issues potentially requires new ideas. Changing citizen expectations, policy challenges, global trends, fiscal pressures and technological changes are just some of the issues that drive the government sector to extract and apply innovative ideas to its existing systems. In many cases, various conventional approaches have been applied to resolve prevalent issues with little success, thus new ideas are needed to resolve them. With the recent passage of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 and in line with the current thrust of the Duterte Administration to improve the delivery of public services, the DAP is implementing the projects that promotes public sector innovation that focuses on advancing innovation in providing the utmost public services for the Filipino citizens and stakeholders, adhering to the changing public demand, policy challenges, global trends, fiscal pressures, and technological development. Through the General Appropriations Act of 2020, the DAP shall conduct advocacy and capability building activities to government agencies, through the project GQMP 2020: Innovating the Public Sector, to capacitate the public sector on innovation-related concepts, principles, tools and techniques and to promote innovation in the public sector.</p>
58	QFGQQ	GQMP 2020: Development of a QMS Certifiable to ISO 9001:2015 Standard for the Municipality of San Vicente, Palawan	Municipality of San Vicente, Palawan	01/Jun/2020	31/Jul/2021	<p>To strengthen the implementation of the E.O. No. 605, the Development Academy of the Philippines (DAP), as a member of the Technical Working Group on Advocacy and Capability-Building of the QMC and as the National Productivity Organization, and through the General Appropriations Act of 2020 funding for the GQMP, shall provide technical assistance to the Municipality of San Vicente, Palawan, as one of the Beneficiary Agencies of the GQMP, to facilitate the establishment of a QMS certifiable to ISO 9001:2015 standard. The Municipality of San Vicente, Palawan (LGU of San Vicente) is established through Republic Act No. 5821 series of 1969 and mandated by Republic Act No. 7160 series of 1991, otherwise known as the Local Government Code of the Philippines, to ensure and support, among other things, the preservation and enrichment of culture, promote health and safety, enhance the right of the people to a balanced ecology, encourage and support the development of appropriate and self-reliant scientific and technological capabilities, improve public morals, enhance economic prosperity and social justice, promote full employment among their residents, maintain peace and order, and preserve the comfort and convenience of their inhabitants. In line with this, it seeks to continually improve the delivery of its services and transform its current management system to an ISO 9001:2015 certified QMS. In this regard, the Academy is implementing the project entitled, “Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the “Municipality of San Vicente, Palawan”.</p>

59	QEGQN	GQMP 2020: Development of a Quality Management System Certifiable to ISO 9001:2015 for the National Printing Office	National Printing Office	02/Mar/2020	31/Mar/2021	The NPO is mandated by Executive Order No. 285 series of 1987 to provide printing services to government agencies and instrumentalities. In line with its mission to modernize and develop ways to improve the quality of printing through modernization of printing facilities, upgrading printing equipment and updating work design and manpower capabilities; formulate pricing that is commensurate to the high standard of quality and services provided; support the information dissemination programs of government agencies by providing their printing needs; and satisfy the demand for the provision of fast distribution of standard and accountable forms to all government agencies, the NPO seeks to continually improve the delivery of its services and transform its current management system to an ISO 9001:2015-Certified QMS. The NPO signified its interest and commitment and was selected to become one of the GQMP Beneficiary Agencies that will receive technical assistance from the DAP for the establishment of a QMS certifiable to ISO 9001:2015 standard. In this regard, the Academy is implementing the project entitled, "Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the National Printing Office".
60	QEGQO	GQMP 2020: Development of a Quality Management System Certifiable to ISO 9001:2015 for the Office of Civil Defense	Office of Civil Defense	02/Mar/2020	31/Mar/2021	The OCD, in line with its mandate to administer a comprehensive national civil defense and disaster risk reduction and management program by providing leadership in the continuous development of strategic and systematic approaches, as well as, measures to reduce the vulnerabilities and risks to hazards and manage the consequences of disaster, aims to continually improve the delivery of its services and transform its current management system to an The OCD has signified its interest and commitment to undertake the project, and has been selected as one of the GQMP Beneficiary Agencies that will receive technical assistance from the DAP for the establishment of a QMS certifiable status eligible to ISO 9001:2015 standard. In this regard, the Academy is implementing the project entitled, "Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Office of Civil Defense."
61	QCGQI	GQMP 2020: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the City Government of Mandaluyong	City Government of Mandaluyong	02/Mar/2020	31/Mar/2021	The City Government of Mandaluyong (CG of Mandaluyong) is mandated by Republic Act No. 7675 series of 1994 to ensure and support, among other things, the preservation and enrichment of culture, promote health and safety, enhance the right of the people to a balanced ecology, encourage and support the development of appropriate and self-reliant scientific and technological capabilities, improve public morals, enhance economic prosperity and social justice, promote full employment among their residents, maintain peace and order, and preserve the comfort and convenience of their inhabitants. In line with its mission to harness all resources to serve the needs of its constituency towards industrialization through dedicated and accountable public officials and an empowered citizenry, the CG of Mandaluyong seeks to continually improve the delivery of its services and transform its current management system to an ISO 9001:2015 certified QMS. The CG of Mandaluyong signified its interest and commitment, and was selected to become one of the GQMP Beneficiary Agencies that will receive technical assistance from the DAP for the establishment of a QMS certifiable to ISO 9001:2015 standard. In this regard, the Academy is implementing the project entitled, "Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the City Government of Mandaluyong."

62	QEGQH	GQMP 2020: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the National Commission on Muslim Filipinos (NCMF)	National Commission on Muslim Filipinos	02/Mar/2020	31/Mar/2021	<p>The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to ensure that "real change" is the actual direction of the government. In the inaugural speech and the 10-point socio-economic agenda of the President, the government agencies are directed to improve the delivery of services through process streamlining and rationalizing documentary requirements to increase competitiveness and ease of transaction for the citizens. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer and healthier. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply to Executive Order (E.O.) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standards is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to assure the consistency in the quality of services and continuous process improvement that will generate approaches to improve customer/citizen satisfaction. In line with the aforementioned thrust of the government and to strengthen the implementation of the E.O. No. 605, the Development Academy of the Philippines (DAP), as a member of the Technical Working Group on Advocacy and Capability-Building of the GQMC and as the National Productivity Organization, and through the General Appropriations Act of 2019 funding for the GQMP, shall provide technical assistance to the Nueva Vizcaya State University (NVSU), as one of the Beneficiary Agencies of the GQMP, to facilitate the establishment of a QMS certifiable to ISO 9001:2015 standard. The NVSU, created through the Republic Act 9272, is mandated to provide advanced instruction and</p>
----	-------	--	---	-------------	-------------	---

63	QCGQT	GQMP 2020: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Presidential Communications Operations Office	Presidential Communications Operations Office	01/Mar/2020	31/Mar/2021	<p>The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to enhance the social fabric through ensuring people-centered, clean, and efficient governance, as cited in the "Malasakit" pillar of the Philippine Development Plan 2017-2022. To this goal, the government is leveraging the priorities of its Results-Based Performance Management System, and its people-centered Performance-Based Incentive System under Executive Order No. 80, s. 2012. This is further strengthened with the enactment of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, which aims to establish transparency, efficiency, and quality in the delivery of government services and ensure citizen satisfaction, thereby improving the competitiveness of the country. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer and healthier. This clear and compelling direction of the Administration further intensifies the need for government agencies to comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standard to Implement the Government Quality Management Program, which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standard is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to ensure consistency in the quality of services and continuous process improvement intended to generate approaches to improve citizen satisfaction. The Presidential Communications Operations Office (PCOO) is mandated by Executive Order No. 4 series of 2010 to serve as the premier arm of the Executive Branch in engaging and involving the citizenry and the mass media in order to enrich the quality of public discourse on all matters of governance and build a national consensus. In line with</p>
----	-------	---	---	-------------	-------------	--

64	QEGQP	GQMP 2020: Development of a Quality Management System Certifiable to ISO 9001:2015 Standards for Mindanao Development Authority	Mindanao Development Authority	02/Mar/2020	31/Mar/2021	The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to ensure that "real change" is the actual direction of the government. In the inaugural speech and the 10-point socioeconomic agenda of the President, the government agencies are directed to improve the delivery of services through process streamlining and rationalizing documentary requirements to increase competitiveness and ease of transaction for the citizens. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer and healthier. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply to Executive Order (E.O.) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standards is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to assure the consistency in the quality of services and continuous process improvement that will generate approaches to improve customer/citizen satisfaction. The Bill creating the Mindanao Development Authority (MinDA) was approved by President Gloria Macapagal-Arroyo on 17 February 2010 now known as Republic Act 9996. MinDA provides strategic leadership in pursuing a peaceful, integrated and globally competitive Mindanao and ensures that the benefits of its sustainable development are equitably shared and enjoyed by a culturally-diverse, empowered and united Mindanawons. Its mission is to serve as Mindanao's lead agency in coordinating and integrating development efforts that bring about accelerated socio-economic development of Mindanao. It carries out its mission through the active and extensive participation of all sectors in this development
65	QFGPY	GQMP 2020: Development of QMS Generic Manuals	Various LGUs	01/Jan/2020	31/Dec/2021	The Government Quality Management Program (GQMP) was created to ensure wider adoption of quality management system across public sector organizations. As part of its commitment to provide advocacy and capability-building interventions to public sector organizations, the Development Academy of the Philippines (DAP) aims to develop and publish manuals that provide guidance to public sector organizations in developing their QMS documented information.
66	QCGQF	GQMP 2020: Expansion of the ISO 9001:2015-Certified Quality Management System of the Parole and Probation Administration	Parole and Probation Administration	02/Mar/2020	31/Mar/2021	The Academy is implementing the project entitled, "Expansion of the ISO 9001:2015-Certified Quality Management System of the Parole and Probation Administration," to cascade the QMS in all of its RPPOs and Provincial/City PPOs, and maximize the benefits of QMS by exhibiting significant improvements in its processes and services covering the provision of investigation, supervision, and rehabilitation services for parolees and probationers.

67	QDGQK	GQMP 2020: Measuring Citizen Satisfaction (National and Priority Sector Levels) and Institutionalizing Service Quality Standards for Frontline Government Services	Department of Budget and Management	01/Jan/2020	31/Oct/2021	<p>The Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standard to Implement the Government Quality Management Program (GQMP), was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. One way to ensure consistency in public service delivery is listening to the voice of citizens and businesses—getting feedback about their actual transaction experience with frontline government services—and delivering vital public services in a timely and efficient manner. In line with this, a major project of the DAP under the GQMP is “Institutionalizing Service Quality Standards (SQS) in Frontline Government Services.” With better quality and consistent public service delivery, citizens and businesses’ faith and trust in government will be regained. This GQMP project intervention seeks to develop SQS for the whole-of-government through assessment of the current state and desired state of service delivery by determining the service features that are important to the citizens and businesses and the level of performance that may guarantee their satisfaction. In particular, it aims to determine the overall citizen and business satisfaction ratings of the whole-of-government based on identified service dimensions, identify attributes of essential service dimensions of frontline government services, and make recommendations to enhance whole-of-government approach on continual improvement by establishing SQS for frontline government services. The project also seeks to strengthen the government organizational capacities in delivering quality and citizen-centered frontline services. The results of this project will provide a basis for determining which service improvements are most required or desired and hence where limited resources need to be allocated by government organizations. This is also very useful when developing priorities for agency plans. The findings of the project will be used as basis for lobbying on the policy issuance for “Institutionalizing Service Quality Standards in Frontline Government Service Providers” in the country.</p>
68	QCGRL	GQMP 2020: Promotion of Relevant Quality and Productivity Improvement Approaches	Department of Budget and Management	01/Jul/2020	31/May/2021	<p>The Government Quality Management Program (GQMP) envisions taking a great leap in its priorities by leveling up its quality improvement initiatives and focusing on enhancing citizen satisfaction by 2022. Further, the GQMP aims to improve citizen satisfaction driven by government-wide quality improvement. It shall build capacities in fostering quality across public sector organizations. As part of the GQMP advocacy to promote quality improvement, particularly to foster innovation in improving public service delivery, a series of introductory courses and a virtual forum will be implemented. Also, the materials for the GQMC Special Award shall be developed. These activities aim to continue the promotion of new trends in productivity and quality improvement solutions and management system standards of related technologies to help innovate and improve public services, and level-up the quality management system. Specifically, a series of introductory courses will be implemented using online modalities. In this regard, the PDC-Advocacy and Institutional Development Office (AIDO) in partnership with the GQMP shall be implementing the project entitled, “GQMP 2020: Promotion of Relevant Quality and Productivity Improvement Approaches.” The theme is Smarter QMS! Fostering QMS Innovation in Public Service Delivery.</p>

69	QFGSS	GQMP 2021: Capability-Building on Innovating the Public Sector	Various NGAs	15/Apr/2021	31/Dec/2021	<p>The Philippine public sector has been experiencing a lot of changes which includes increasingly complex demands of citizens, policy challenges, global trends, fiscal pressures, and technological changes. Establishing a QMS is essential to ensure that the public sector continuously provides quality and value-adding products and services to the Filipino people. Over the years, the DAP has been providing assistance to government agencies in establishing a QMS certifiable to ISO 9001:2015 standard and in expanding the ISO 9001:2015-certified QMS of the agency. There is a need to improve and level-up the QMS to ensure that agencies are able to deliver consistent and quality products and services to the Filipinos, as well as, adapt to the many changes brought about by various factors. In order to support the public sector to improve and level-up the established QMS, the DAP shall conduct capability building activities to government agencies, through the project, GQMP 2021: Capability Building on Innovating the Public Sector, to capacitate government agencies to improve their QMS through the Co-Creation Innovation Process.</p>
70	QCGSQ	GQMP 2021: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Mindanao State University (MSU) and Apayao State College (ASC)	Various SUCs	15/Apr/2021	31/Dec/2021	<p>The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to ensure that "real change" is the actual direction of the government. In the inaugural speech and the 10-point socioeconomic agenda of the President, the government agencies are directed to improve the delivery of services through Process streamlining and rationalizing documentary requirements to increase competitiveness and ease of transaction for the citizens. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer and healthier. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply with Executive Order (E.O.) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standards is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to assure the consistency in the quality of services and continuous process improvement that will generate approaches to improve customer/citizen satisfaction. In line with the aforementioned thrust of the government and to strengthen the implementation of the E.O. No. 605, the Development Academy of the Philippines (DAP), as a member of the Technical Working Group on Advocacy and Capability-Building of the GQMC and as the National Productivity Organization, and through the General Appropriations Act of 2021 funding for the GQMP. It shall provide technical assistance to the Philippine Railway Institute (PRI), as one of the Beneficiary Agencies of the GQMP, to facilitate the establishment of a QMS certifiable to ISO 9001:2015 standard. The MSU and ASC are mandated to provide instruction, research, and extension services as mandated by their</p>



71	QCGSN	GQMP 2021: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Movie and Television Review and Classification Board (MTRCB)	Movie and Television Review and Classification Board	01/Apr/2021	31/Dec/2021	<p>The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to ensure that "real change" is the actual direction of the government. In the inaugural speech and the 10-point socioeconomic agenda of the President, the government agencies are directed to improve the delivery of services through process streamlining and rationalizing documentary requirements to increase competitiveness and ease of transaction for the citizens. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer and healthier. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply with Executive Order (E.O.) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standards is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to assure the consistency in the quality of services and continuous process improvement that will generate approaches to improve customer/citizen satisfaction. In line with the aforementioned thrust of the government and to strengthen the implementation of the E.O. No. 605, the Development Academy of the Philippines (DAP), as a member of the Technical Working Group on Advocacy and Capability-Building of the GQMC and as the National Productivity Organization, and through the General Appropriations Act of 2021 funding for the GQMP. It shall provide technical assistance to the Movie and Television Review and Classification Board (MTRCB), as one of the Beneficiary Agencies of the GQMP, to facilitate the establishment of a QMS certifiable to ISO 9001. MTRCB, under the Office of the President, is created through Presidential Decree No. 1986 which has been</p>
----	-------	--	--	-------------	-------------	--

72	QFGSO	GQMP 2021: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Philippine Railway Institute	Philippine Railway Institute	01/Apr/2021	31/Dec/2021	<p>The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to ensure that "real change" is the actual direction of the government. In the inaugural speech and the 10-point socioeconomic agenda of the President, the government agencies are directed to improve the delivery of services through process streamlining and rationalizing documentary requirements to increase competitiveness and ease of transaction for the citizens. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer and healthier. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply with Executive Order (E.O.) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standards is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to assure the consistency in the quality of services and continuous process improvement that will generate approaches to improve customer/citizen satisfaction. In line with the aforementioned thrust of the government and to strengthen the implementation of the E.O. No. 605, the Development Academy of the Philippines (DAP), as a member of the Technical Working Group on Advocacy and Capability-Building of the GQMC and as the National Productivity Organization, and through the General Appropriations Act of 2021 funding for the GQMP. It shall provide technical assistance to the Philippine Railway Institute (PRI), as one of the Beneficiary Agencies of the GQMP, to facilitate the establishment of a QMS certifiable to ISO 9001:2015 standard. The PRI is mandated by Executive Order No. 96 series of 2019 to plan, implement, regulate, and administrate the</p>
----	-------	--	------------------------------	-------------	-------------	---

73	QCGST	GQMP 2021: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for Various Local Government Units	Various LGUs	01/Apr/2021	31/Dec/2021	<p>The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to ensure that "real change" is the actual direction of the government. In the inaugural speech and the 10-point socioeconomic agenda of the President, the government agencies are directed to improve the delivery of services through process streamlining and rationalizing documentary requirements to increase competitiveness and ease of transaction for the citizens. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer and healthier. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply with Executive Order (E.O.) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standards is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to assure the consistency in the quality of services and continuous process improvement that will generate approaches to improve customer/citizen satisfaction. In line with the aforementioned thrust of the government and to strengthen the implementation of the E.O. No. 605, the Development Academy of the Philippines (DAP), as a member of the Technical Working Group on Advocacy and Capability-Building of the GQMC and as the National Productivity Organization, and through the General Appropriations Act of 2021 funding for the GQMP. It shall provide technical assistance to various Local Government Units such as the City Governments of Davao, Butuan and Baguio and the Municipal Governments of Bauang and Cantilan, as among the Beneficiary Agencies of the GQMP, to facilitate the establishment of a QMS certifiable to ISO 9001:2015 standard. In this</p>
----	-------	--	--------------	-------------	-------------	--

74	QEGTE	GQMP 2021: Expansion of the ISO 9001:2015-Certified Quality Management System for the Department of Environment and Natural Resources	Department of Environment and Natural Resources	01/Jun/2021	31/Dec/2021	<p>The Department of Environment and Natural Resources (DENR), mandated by Executive Order 192, series of 1987, to be responsible for the conservation, management, development, and proper use of the country's environment and natural resources, specifically forest and grazing lands, mineral resources, including those in reservation and watershed areas, and lands of the public domain, as well as, the licensing and regulation of all natural resources as may be provided for by law in order to ensure equitable sharing of the benefits derived therefrom for the welfare of the present and future generations of Filipinos has successfully established its Quality Management System (QMS) and has been maintaining its ISO certification. The established QMS covers the conservation, management, development and proper use of the country's environment and natural resources in DENR Central Office; Biodiversity Management Bureau (BMB); Land Management Bureau (LMB); Forest Management Bureau (FMB); Ecosystems Research and Development Bureau (ERDB); DENR Regions II, VII, and XI; City Environment and Natural Resources Offices (CENROs) in Panabo, Davao del Norte and San Isidro, Isabela; and, Provincial Environment and Natural Resources Offices (PENROs) in Davao del Norte, Isabela, and Negros Oriental. Realizing the importance of QMS in ensuring consistent delivery of quality of services and continually improving its processes and systems, the DENR signified its interest and commitment and was selected to become one of the GQMP Beneficiary Agencies that will receive technical assistance from the DAP for the expansion of its ISO 9001:2015-Certified QMS. In this regard, the Academy is implementing the project entitled, Expansion of the ISO 9001:2015-Certified Quality Management System of the Department of Environment and Natural Resources, to expand and cascade the scope of its ISO 9001-Certified QMS and maximize the benefits of QMS by exhibiting significant improvements in its processes and services.</p>
----	-------	---	---	-------------	-------------	--

75	QCGSW	GQMP 2021: Expansion of the ISO 9001:2015-Certified Quality Management System for the NAPOLCOM and TESDA	Various NGAs	01/Apr/2021	31/Dec/2021	<p>The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to ensure that "real change" is the actual direction of the government. In the inaugural speech and the 10-point socioeconomic agenda of the President, the government agencies are directed to improve the delivery of services through process streamlining and rationalizing documentary requirements to increase competitiveness and ease of transaction for the citizens. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer and healthier. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply with Executive Order (E.O.) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standards is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to assure the consistency in the quality of services and continuous process improvement that will generate approaches to improve customer/citizen satisfaction. In line with the aforementioned thrust of the government and to strengthen the implementation of the E.O. No. 605, the Development Academy of the Philippines (DAP), as a member of the Technical Working Group on Advocacy and Capability-Building of the GQMC and as the National Productivity Organization, and through the General Appropriations Act of 2021 funding for the GQMP. It shall provide technical assistance to the National Police Commission (NAPOLCOM) and Technical Education and Skills Development Authority (TESDA), as among the Beneficiary Agencies of the GQMP, to facilitate the expansion of their ISO 9001:2015-certified QMS. The NAPOLCOM's Main Office and all its Regional</p>
76	QCGSV	GQMP 2021: Promoting the Public Sector Productivity and Quality Improvement	Various NGAs	01/Apr/2021	30/Dec/2021	<p>The mission of Government Quality Management Program (GQMP) is to build capacities in fostering quality across public sector organizations. GQMP envisions that by 2022, the Filipinos are more satisfied with the public services driven by government-wide quality improvement. To achieve its mission and vision, the GQMP is implementing the following key components: (1) Strengthening and Expansion of the Government Quality Management System through the Introduction of QMS Improvement Approaches; (2) Institutionalization of 5S Good Housekeeping; (3) Institutionalizing Service Quality Standards (SQS); and, (4) Government Best Practice Recognition, Service Quality Improvement and Innovation. The project shall implement advocacy and promotional activities for the GQMP components to inform, educate and engage audiences effectively, and ultimately attain the intended GQMP outcomes.</p>

77	QBGQL	GQMP: Transforming Public Service Delivery through 5S Good Housekeeping (2020)	Department of Budget and Management	23/Mar/2020	30/Dec/2021	<p>The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the Administration's goal of enabling Filipinos to attain a matatag, maginhawa, at panatag na buhay by the end of 2022. The Malasakit pillar of the Philippine Development Plan (PDP) 2017-2022 contains the strategies to improve governance through seamless service delivery. To achieve this, there is a need for implementation of one of the identified target outcomes that intends to ensure people-centered, clean, efficient and effective governance, which is tantamount to improving the trust of the people in the government. The said target is stipulated under the pillar of Enhancing the Social Fabric: 'Malasakit'. To realize this outcome, the institutionalization of a quality workplace system across all government agencies was identified in the PDP 2017-2022 as a viable entry point and strategic tool to realize this outcome. It will further enhance operational efficiency; improve public sector productivity, service quality, employee engagement and customer satisfaction in the public sector. 5S as an entry point of all Quality Improvement Programs (QIPs). As a management tool, it is used as a basic, fundamental, systematic approach for productivity, quality and safety improvement in all types of organizations. Usually, improvement of work processes often is sustained only for a while, and workers drift back to old habits and managers lose the determination and perseverance. 5S in contrast involves all staff members in establishing new disciplines so that they become the new norms of the organization, i.e., internalization of concept, and development of a different culture. Furthermore, government offices could improve the optimization of resources, reduce cost and losses, increase budget utilization rate, improve process consistency, fewer hazards and enhance employee morale, among others. More importantly, it develops a quality culture among employees and improves organizational maturity. This year's intent is to build on what has already been started by the previous project by expanding the number of government agencies that can benefit from the activities set forth and that can lead to the spread of the 5S culture. Also, additional activities shall be conducted in order to strengthen and enhance the implementation of the project. It also</p>
78	CSGPZ	Harmonization of the National Government Performance Monitoring, Information and Reporting System 2020	Department of Budget and Management	01/Jan/2020	30/Jun/2021	<p>In line with the Government's commitment to accountability and effective governance and in an effort to further rationalize the compensation and pay system, Administrative Order 25 issued in December 2011 sought to harmonize, unify, streamline and simplify all existing monitoring and reporting requirements of the oversight agencies through an integrated Results-Based Performance Management System (RBPMS). In view of their relatively developed state and wide use for budgeting and planning, the Organizational Performance Indicator Framework (OPIF) and the Results Matrix (RM) of the Philippine Development Plan are the underlying frameworks for the RBPMS. As provided in AO 25, the RBPMS was used as basis for determining entitlement to performance-based allowances, incentives, or compensation of personnel in view of the transparency it afforded to the agency scorecard. To build the foundations of a performance culture in government, EO No. 80 issued on July 20, 2012 adopted the Performance Based Incentive System which consists of the Productivity Enhancement Incentive (PEI) and the Performance-Based Bonus (PBB). EO No. 201 issued on February 19, 2016 on the Modification of the Salary Schedule for Civilian Government Personnel provided that the compensation and position classification be revised or updated to strengthen the PBIS in recognition of government personnel who play a greater role and carry a heavier responsibility in attaining performance targets and delivering results.</p>

79	CLGQV	Local Government Executives and Managers Class - Batch 1	Department of Budget and Management	15/Apr/2020	30/Sep/2021	The PMDP-LGMC is an intensive program that aims to strengthen the capabilities of local government managers in light of emerging issues, trends and opportunities affecting local governance and development. The program course offering is centered on three learning areas: governance and development, strategic public management, and personal efficacy and leadership, with the development of a Capstone Paper on Innovative Project as the final requirement. The target scholars of the LGMC program are the high performing, high potential functional department heads of the provincial, city or municipal governments holding a permanent position with SG 24 and above, and who are no more than fifty (50) years of age. They are expected to engage in lectures, assessment exercises and consultations, and executive coaching sessions using an online-based and distance learning scheme with some face-to-face interactions.
80	CLGSH	Local Government Executives and Managers Class (LGEMC) Batch 2	Department of Budget and Management	15/Mar/2021	31/Dec/2021	The PMDP-LGEMC is an intensive program that aims to strengthen the capabilities of local government leaders so that they may excel in their roles and performance of mandated functions, be more adaptive and agile in a changing and disruptive environment, and promote good practices and innovations for more effective delivery of public services at the local government level. The program is centered on three learning areas: (1) personal efficacy and leadership; (2) governance and development; and (3) strategic public management. The development and presentation of an Innovation Project Concept as the final requirement. The program shall target Department Heads, including those in-charge of critical local government functions, with permanent positions for 2 years and above, and no more than fifty (50) years of age. They are expected to engage in lectures, assessment exercises, consultations and executive coaching sessions through a flexible and blended learning mode which may combine synchronous and asynchronous sessions using an online platform, while ensuring the integrity of the curriculum and the highest standards of academic excellence.
81	CMRJA	Management Development Program for GSIS	Government Service Insurance System	01/Sep/2021	31/Jan/2022	The GSIS current strategic plan's learning and growth objective centers on recruiting, developing and retaining a competent workforce. The organization continues its succession planning policy called Enhanced Leadership Development Program (LDP) for both its senior executives and management as well as its middle management as second liners. The GSIS is engaging DAP to partner in the implementation of the Management Development Program (MDP), one relevant L&G initiative that serves as the accelerated development intervention for high performing and high potential employees selected to form part of the acceleration pool for managers.

82	KIRYH	MARINA Organizational Structure and Staffing Review	Maritime Industry Authority	01/Jul/2019	30/Apr/2021	More than just an agency mandated to implement regulatory and supervisory functions, the Maritime Industry Authority (MARINA) has never been more relevant an institution as today in the face of the challenges coming from both domestic and international operations, expectations, and demands for more efficient and appropriate services in the maritime industry. To be sustainable given its broad functions that encompass shipping, shipbuilding and ship repair, and maritime manpower, the MARINA needs to bolster the ancillary activities of its support system, streamline processes and procedures, capacitate the agency in terms of managing and handling information, and intensify its human resources development and management. The Development Academy of the Philippines has proposed the Organizational Transformation Program to facilitate the transition of MARINA into a high performing maritime administration that is responsive not only to its mandate and objectives but also to international obligations and commitments that dictate the future activities of MARINA and impose certain adjustments in the way the agency behaves. The initial project to be undertaken under this program will be the MARINA Organizational Structure and Staffing Review under the Reorganization Component.
83	MIRPT	Master in Public Management major in Development and Security Batch 15	Armed Forces of the Philippines	01/Feb/2020	30/Jun/2021	The Master in Public Management major in Development and Security (MPM DevSec) and the Armed Forces of the Philippines Command and General Staff College (AFPCGSC) is a joint program of the Development Academy of the Philippines (DAP) and the Armed Forces of the Philippines (AFP) through the approval of the Department Circular Nr 5. It is crafted as a twinning program for the mandatory mid career course of AFP officers before they are promoted to "06" position. The intensive degree programs seek to build the competencies of future leaders within the overarching framework of development and security. The program believes that enduring peace and prosperity can be achieved only by melding and balancing the relevant and key substantive sub-fields of national security and national development into a focused, single-minded, and reasonably coherent whole.
84	MLRPU	Master in Public Management major in Development and Security Batch 16	Armed Forces of the Philippines	01/Jul/2020	31/Dec/2021	The Master in Public Management major in Development and Security (MPM DevSec) and the Armed Forces of the Philippines Command and General Staff College (AFPCGSC) is a joint program of the Development Academy of the Philippines (DAP) and the Armed Forces of the Philippines (AFP) through the approval of the Department Circular Nr 5. It is crafted as a twinning program for the mandatory mid career course of AFP officers before they are promoted to "06" position. The intensive degree programs seek to build the competencies of future leaders within the overarching framework of development and security. The program believes that enduring peace and prosperity can be achieved only by melding and balancing the relevant and key substantive sub-fields of national security and national development into a focused, single-minded, and reasonably coherent whole.
85	MIRUC	Master in Public Management Major in Development and Security with Specialization in Maritime Safety and Security Batch 1	Philippine Coast Guard	01/Jul/2019	31/Dec/2021	The Master in Public Management major in Development and Security with Specialization in Maritime Safety and Security (MPM-DevSec) is a twelve-month intensive course that caters not only to the mandatory training and career development but also to the education requirements for promotion and professional advancement of senior officers of the Philippine Coast Guard with the rank of Commander. It is designed to build the competencies of students to become effective and competent officers for strategic levels of command and staff positions in the PCG within the overarching framework of development and security focusing on maritime safety and security.



86	MIRJK	Master in Public Management major in Health Systems and Development Regular Batch 3	Department of Health	01/Aug/2018	30/Jun/2021	<p>The Master in Public Management, major in Health Systems and Development (MPM-HSD) is a 38-unit interdisciplinary graduate program customized for the Doctors to the Barrios (DTTBs). The Program has been running since 2010, and is graduating its sixth batch in October 2016. It incorporates the Academy's distinctive features of combining both theoretical and practical competencies, as well as building stewardship values. Program graduates are envisioned to be health systems reform implementers and rural health development managers who will serve as change catalysts in their areas and agencies. With the numerous inquiries about the Program by non-DTTBs, the Development Academy of the Philippines (DAP) realized the need to open the program to other practitioners in the health sector, specifically health workers, practitioners and professionals in the government and private sector. This year, the Program will be accepting Development Management Officers (DMOs), Provincial/Municipal Health Officers (P/MHOs), and Public Health Nurses (PHNs). MPM-HSD uses and includes adult and experience-based learning, interactive sessions with experts and practitioners, field exposures, and an action oriented thesis scheme that combines scientific research with program development and implementation. Its major learning areas involve strengthening scientific and technical knowledge and skills on one hand, and developing personal and managerial efficacy on the other. These cover research, planning and implementation of programs on health sector reform and other related initiatives. Students are honed on scientific as well as managerial approaches and tools for pursuing reforms and proposing strategic solutions to problems and concerns in the health sector.</p>
87	MIRJU	Master in Public Management major in Health Systems and Development Regular Batch 4	Department of Health	01/Jan/2021	31/Dec/2021	<p>The Master in Public Management major in Health Systems and Development (MPM-HSD) is a 39-unit interdisciplinary graduate program for health sector practitioners and professionals. It incorporates the Academy's distinctive features of combining both theoretical and practical cum functional competencies, as well as building stewardship values. Program graduates are envisioned to be health systems reform implementers and rural health development managers who will serve as change catalysts in their respective areas. MPM-HSD uses and includes adult and experiential-based learning, interactive sessions with experts and practitioners, field exposures, and an action-oriented thesis scheme that combines scientific research with program development and implementation. Its major learning areas involve strengthening scientific and technical knowledge and skills on one hand and developing personal and managerial efficacy on the other hand. MPM-HSD covers research, planning and implementation of programs on health sector reform and other related activities. Students are honed on scientific as well as managerial approaches and tools for pursuing reforms, innovations, and proposing strategic solutions to problems and concerns in the health sector.</p>

89	CMPGP	Online Course on Basic Project Management	Various NLAs and GOCCs	01/Jun/2021	30/Sep/2021	This is a five-day online course which provides the concepts and approaches on planning and management of development programs and projects. The Online Course on Basic Project Management is also designed to walk through the participants on the different phases of project cycle. The Academy has been offering this course for almost 30 years to the program and project managers and technical staff of National Line Agencies (NLAs), Government-Owned, Controlled Corporations (GOCCs), Government Financial Institutions (GFIs) and Local Government Units (LGUs), State Colleges and Universities (SUCs), and other Attached Agencies. Project Management is the application of knowledge, skills, tools and techniques to project activities to meet project requirements. It is accomplished through the use of the process such as: initiating, planning, executing, controlling and closing. In the midst of disruption this proposal aims to equip the public sector on the basic project management skills needed to effectively carry out their duties as project managers.
90	CMPYO	Online Course on Basic Risk Management	Various NLAs and GOCCs	01/Feb/2021	30/Apr/2021	This online course is a general introduction to Risk Management concepts for managers and technical staff. It is designed to provide experience in using relevant RM tools and techniques, which may be useful in establishing a Risk Management (RM) system within their organizations. As this will be both instructional and experiential for the participants, they will be able to elicit ideas on the usefulness of RM and reflect on how this can be replicated or conducted in their respective offices.
91	CMPNP	Online Course on Strategic Planning: Using Balanced Scorecard	Public Sector	01/Sep/2021	30/Nov/2021	The Online Course on Strategic Planning: Using Balanced Scorecard is a five-day virtual course designed to provide a venue to obtain the needed competencies for translating organizational directions into workable strategies, determining appropriate performance measures, setting challenging but realistic targets and profiling initiatives.
92	CMPPP	Online Course on Strategic Planning: Using Balanced Scorecard (Batch 2)	Public Sector	15/Oct/2021	31/Dec/2021	The Online Course on Strategic Planning: Using Balanced Scorecard is a five-day virtual course designed to provide a venue to obtain the needed competencies for translating organizational directions into workable strategies, determining appropriate performance measures, setting challenging but realistic targets and profiling initiatives.
93	QEROB	Online Training Course on Auditing Quality Management System for the National Defense College of the Philippines	National Defense College of the Philippines	23/Feb/2021	30/Apr/2021	Conduct of Online Training Course on Auditing Management System for the NDCP Internal Quality Auditors to enable NDCP to effectively maintain its Quality Management System
94	ROPKP	Online Training Course on Basic Monitoring and Evaluation	Various NGAs	16/Aug/2021	25/Sep/2021	In order for an organization to build the evidence which allows them to document and communicate the quality and impact of their work, it's essential that colleagues across the organization have a clear and common understanding of the tools and approaches that they must use, as well as the skills to effectively put these into practice. Strong capacity and systems in Monitoring and Evaluation is important for the organization to achieve quality in its programs, and its ambition to bring about substantial and long-lasting change for its program beneficiaries or proponents. The MEAL approach emphasizes the use of data for decision-making and continual improvement and a spirit of critical inquiry. DAP yearns to build this culture of quality across the organization, and this training resource is one way of helping to achieve that.

95	QERHS	Online Training Course on ISO 19011:2018 Guidelines for Auditing Management Systems for the Biodiversity Management Bureau	Biodiversity Management Bureau	01/Jun/2021	30/Jun/2021	The Biodiversity Management Bureau (BMB) has successfully obtained ISO 9001:2015 certification on March 28, 2020 for its Quality Management System (QMS) covering the Conservation, Management, Development and Proper Use of the Country's Environment and Natural Resources. In order to effectively maintain this system, the BMB has requested for an an Online Training Course on ISO 14011:2018 Guidelines for Auditing Management Systems.
96	QERHT	Online Training Course on ISO 19011:2018 Guidelines for Auditing Management Systems for the Ecosystems Research and Development Bureau	Ecosystems Research and Development Bureau	13/Sep/2021	30/Nov/2021	The Department of Environment and Natural Resources – Ecosystems Research and Development Bureau (DENR-ERDB) has successfully obtained its ISO 9001:2015 certification on 28 March 2020 for its Quality Management System (QMS) covering the Conservation, Management, Development and Proper Use of the Country's Environment and Natural Resources. In order to effectively maintain this system, the BMB has requested the assistance of the Development Academy of the Philippines in strengthening the knowledge and skills of ERDB QMS Core Team, key officers, and staff through the project entitled "Online Training Course on ISO 19011:2018 Guidelines for Auditing Management Systems."
97	QERHR	Online Training Course on ISO 9001:2015 Quality Management System (QMS) Requirements and Documentation for the Ecosystems Research and Development Bureau	Ecosystems Research and Development Bureau	01/Apr/2021	15/May/2021	The Ecosystems Research and Development Bureau has successfully (ERDB) obtained ISO 9001:2015 certification on March 28, 2020 for its Quality Management System (QMS) covering the Conservation, Management, Development and Proper Use of the Country's Environment and Natural Resources. In order to effectively maintain this system, the ERDB has requested for an "Online Training Course on ISO 9001:2015 QMS Requirements and Documentation."
98	CMRZA	Online Training on Public Sector Strategic Planning and Performance Management for Public-Private Partnership Center (PPPC)	Public Private Partnership Center of the PPCC	01/Feb/2021	16/Mar/2021	This online course is a 20-hour capability development intervention designed to equip the top management, middle management, and the corporate planning unit of the Public-Private Partnership Center (PPPC) with the fundamentals, tools, techniques, and best practices of effective strategic planning and foresight in the public sector. It shall provide opportunity for a collective understanding and linking of organizational strategies to performance management at the unit and individual levels.
99	HHPBP	Online Training on Social and Behavior Change Communication in Public Health Emergencies	Various LGUs	01/May/2021	31/Jul/2021	The Course on Social Behavior Change Communication (SBCC) During Health Emergencies was developed to capacitate LGUs in coming up with effective strategies to communicate with their communities and eventually achieve desired health behaviors to combat threats. The SBCC training shall provide the frameworks and practical tools, anchored on the concept of nudge, when people can change their health seeking and performing behaviors to improve overall health risks during emergencies. Communication is crucial to addressing the behavioral and social aspects of health risks that usually follow a disaster or emergency by employing SBCC principles. This 40-hour capacity-building assistance intervention will be a combination of synchronous and asynchronous sessions for the lectures and workshops. Expected output of the LGU team participants from this training is a prototype communication material customized for respective LGU use.
100	QCGTH	PDC Advocacy of Productivity and Quality Improvement Approaches (2021)	Development Academy of the Philippines	15/May/2021	31/Dec/2021	Advocacy is all about influencing and driving change. And this will happen only through effective, consistent and focused communication. A strategic and creative advocacy campaign is proactive rather than reactive to the external factors; thereby driving the agenda, ahead. In the social and economic development context the aims of advocacy are to create or change policies, laws, regulations, distribution of resources or other decisions that affect people's lives and to ensure that such decisions lead to implementation.

101	QGRCB	Phase II: Capability Development Assistance on Regulatory Impact Assessment for Priority Agencies of the Anti-Red Tape Authority	Anti-Red Tape Authority	24/Mar/2021	24/Jul/2021	The Development Academy of the Philippines (DAP), through its Modernizing Government Regulations (MGR) Program, and the Anti-Red Tape Authority (ARTA), through the Department of Trade and Industry – Competitiveness Bureau, implemented eight (8) batches of the Basic Course on Regulatory Impact Assessment (RIA) from May to September 2019. In total, there were 44 participating agencies and 223 participants trained, consisting of regulation authorities from regulatory agencies identified by the ARTA. Cognizant to the need of regulatory agencies for a more focused workshop on conducting RIA to be equipped with better understanding of the processes to create, develop, and manage regulations, the ARTA intends to undertake continuing capability building activities on RIA for the 44 priority agencies. In support of the mandate of the ARTA on supporting regulatory agencies in delivering efficient and effective regulations through systematic, comparative, and data-driven processes for decision making and regulation development and enforcement, the DAP and the ARTA entered into an agreement to implelement the project entitled “Phase II: Capability Development Assistance on Regulatory Impact Assessment for Priority Agencies of the Anti-Red Tape Authority.”
102	DMGPV	Phronetic Leadership Class-Batch 3	Various NGAs	15/Jan/2020	31/Dec/2021	The Phronetic Leadership Class is a partnership with the Japan’s National Graduate Institute for Policy Studies (GRIPS). The training will run for 9 days, which will be delivered in two phases: a 5-day residential training in Metro Manila to be handled by international and local experts and another 4 days for the observational study mission in Tokyo, Japan for participants to interact with recognized phronetic leaders. The target participants for the module are 25 undersecretaries and assistant secretaries.
103	DMGRQ	PMDP Middle Managers Class Batch 25 Residential Training	Various NGAs	18/Nov/2020	31/Aug/2021	The PMDP is the National Government’s Career Executive Service Development Program which aims to produce a network of peak-performing, development-oriented, ethical and committed government executives and middle managers in the Philippine bureaucracy. It contributes to the achievement of the Philippine government’s goal to promote people-centered, clean efficient and effective governance through strengthened institutions.
104	CSGQU	Public Sector Productivity and Innovation Factsheets and Datasets	Department of Budget and Management	01/Jan/2020	30/Jun/2021	This research project will collect, organize, and consolidate selected relevant data and information about public sector productivity and innovation in the Asia and Pacific Region that will contribute to the knowledge repository of the DAP Center of Excellence on Public-Sector Productivity. From 3 January 2020 to 30 June 2021, it shall produce twenty-six (26) fact-sheets and corresponding datasets covering (but not limiting to) basic public-sector data, national public-sector accounts, highlights on government competitiveness and ease of doing business, sector-level productivity performance, and comparative competitiveness of selected Asian countries.

105	MOGPT	Research on Sustainable Development Goals and Futures Thinking	Various NGAs	01/Jan/2020	31/Dec/2021	By virtue of Republic Act No. 11465 signed by President Rodrigo R. Duterte on January 6, 2020, the Graduate School of Public and Development Management (GSPDM) was granted an amount of Php 7,000,000.00 to be utilized for its Research on Sustainable Development Goals and Futures Thinking for the year 2020. However, 35% of the budget was contributed to the Bayanihan to Heal as One Act. Hence, the remaining budget is now in the amount of Php 4,550,000. GSPDM's Research Agenda is anchored on Sustainable Development Goals, Philippine Development Plan, and AmBisyon Natin 2040. Its research programs focus on two areas: 1. research and publication; and 2. research capacity building in the form of local and international conferences, forum, lectures and short courses. However, the capacity building activities were affected by the COVID-19 Pandemic and the budget cut. Cascading activities will be migrated online to suit the new normal. Implementation of the program was also affected by the delayed approval of the release of budget which is a CI.
106	MOGPU	Research Programs of the Graduate School of Public and Development Management	Public and Private	01/Jan/2020	31/Dec/2021	By virtue of Republic Act No. 11465 signed by President Rodrigo R. Duterte on January 6, 2020, the Graduate School of Public and Development Management (GSPDM) was granted an amount of Php 30,000,000.00 to be utilized for its various research programs for the year 2020. However, 35% of the budget was contributed to the Bayanihan to Heal as One Act. Hence, the remaining budget is now in the amount of Php 19,500,000. GSPDM's Research Agenda is anchored on Sustainable Development Goals, Philippine Development Plan, and AmBisyon Natin 2040. Its research programs focus on two areas: 1. research and publication; and 2. research capacity building in the form of local and international conferences, forum, lectures and short courses. However, the capacity building activities were affected by the COVID-19 Pandemic and the budget cut. Cascading activities will be migrated online to suit the new normal. Implementation of the program was also affected by the delayed approval of the release of budget which is a CI.
107	DMGRC	Senior Executives Class Batch 9	Various NGAs	20/Jul/2020	31/Oct/2021	The original Career Executive Service Development (CESDP) was drawn up to support the Career Executive Service. The CESDP was anchored on hard realities, rather than academic purity. It was designed to produce effective administrators, not academicians. Between 1974 and 1985, DAP ran the program continuously, completing 20 sessions of Phase 1 covering 1,061 CESOs and two sessions of Phase II covering 82 Division Chiefs. The Philippine Development Plan for 2011-2016 supports these goals with a strategy to "professionalize the bureaucracy...with a purposive, program-based and integrated professional development plan for career executives and personnel." The government recognizes the need for mechanisms to enable it to make good on these expectations. One particularly daunting challenge is bringing the bureaucracy to the needed level of integrity, dedication and competence. Many things are being done. One of these initiatives is the implementation of the Public Management Development Program (PMDP), the National Government's Career Executives Service Development Program (NGCESDP), through RA 10155 or the General Appropriations Act of 2012 which authorized the budget for the NGCESDP.

108	TFDQH	Smarter Philippines through Data Analytics, R&D, Training, and Adoption (SPARTA) - Year 2	Philippine Council for Industry, Energy and	15/Nov/2020	14/Nov/2021	The Development Academy of the Philippines is strategically positioning itself to be the Government Centre of Excellence for Data Science and Analytics in order for it to continue serving, at a greater capacity, its key mandate of generating pioneering, value-adding, synergistic ideas, concepts, principles, techniques and technologies that will address development problems that are of local, national and international significance. It has recognized the immense value of data that lies untapped within government agencies and unlocking them through well thought out data science and analytics R&D initiatives should translate to invaluable insights that can help in nation-building. Likewise, as an academy whose mandate is also to capacitate individuals, specifically government leaders, the DAP is in a position to both democratize and institutionalize the knowledge of data science and analytics in the context of governance and public administration. This is aligned to a new ey thrust of the academy of invigorating its educational program offerings, from its centers to its graduate school, with identified future skills and technological expertise that will help public leaders navigate the digital future. Project SPARTA - Smarter Philippines through Data Analytics R&D, Training and Adoption is proposed in order to put in place the necessary online education, research and development mechanisms and infrastructure to not only enable the industry of data science and analytics but also to foster smart governance practices. This project will be aligned and eventually institutionalized by the Academy through key new offerings such as certification courses for public administrators involving data, r&d initiatives on productivity analytics, data analytics for smart city consulting works,and the creation of GCEDSA (Government Center of Excellence for Data Science and Analytics).
109	HERJS	Strategic Foresight and Planning for the National Center for Mental Health (NCMH)	National Center for Mental Health	25/Aug/2020	30/Mar/2021	The development of a Strategic Plan for the National Center for Mental Health will be a six-month program. DAP will provide technical assistance to establish the environmental context that informs the current and future mental health profile of the country and use this as the basis or inputs in determining the plausible/desired future scenarios upon which the strategic plan will be anchored.
110	CPGRI	Strengthening NGA Transition Planning for Further Devolution	Department of Budget and Management	14/Jan/2020	31/Aug/2021	In light of the Supreme Court ruling in favor of the Mandanas-Garcia petition, which lobbies for the expansion of the base used for computing LGU internal revenue allotment, a pivotal shift on fiscal policy is expected to occur by 2022. The LGUs' share on national revenue is estimated to increase exponentially. This transfer of budget from national to local shall entail further devolution of basic programs and services, such as healthcare, education, and social welfare, which are presently being carried out by the national government. The Department of Budget Management (DBM) has initially identified 16 government agencies which will be affected by the ruling. In view of this, it is expected that there will be changes in the roles and interventions being undertaken by the national government, calling for greater supervision and more stringent policy direction. Hence, all concerned agencies are tasked to prepare their respective Devolution Transition Plan. It is in this context that the Academy seeks to provide technical assistance to NGAs to facilitate preparation of their respective Devolution Transition Plan.

111	QCRPJ	Strengthening Quality Management System Capabilities for the DPWH	Department of Public Works and Highways	21/Jun/2021	31/Dec/2021	The Department of Public Works and Highways (DPWH), an agency that commits to provide quality, safe, and environment-friendly public infrastructure facilities that will improve the life of every Filipino, has been certified to ISO 9001:2015 covering the Public Administration Processes of its Central, Regional, and District Offices. In line with the agency's goals to fortify and ensure that the QMS achieves its intended results through enhanced QMS capability, it has again requested the assistance of the Development Academy of the Philippines (DAP) in strengthening the knowledge and skills of its QMS Heads, QMS Trainers, and QMS Auditors in all of its offices nationwide.
112	GXRXC	Support to the DOLE Job Summit and Related Activities	World Bank	25/Mar/2021	30/May/2021	The Academy, through the Council of Fellows (COF), has just been selected by the World Bank Group to provide consultancy services for its Support to the DOLE Job Summit and Related Activities in support of the National Employment Recovery Strategy 2021-2022
113	CMRHV	Technical Assistance on Environmental Scanning and Situation Analysis for the National Council for Children's Television (NCCT)	National Council for Children's Television	01/Nov/2021	31/Dec/2021	The National Council for Children's Television (NCCT), an attached agency of the Department of Education (DepED), was created pursuant to Republic Act No. 8370, otherwise known as the "Children's Television Act of 1997." On May 5, 2003, the NCCT was transferred from the Office of the President to the Department of Education, under Executive Order No.203 signed by then-President Gloria Arroyo. Given this development, the NCCT identified the need for "the organization to be equipped with the strategic directions to ensure the day-to-day decision fit in with the long-term intent of the Agency, focus on implementing the forthcoming activities instead of addressing current service pressures and urgencies, define services that are appropriate to be delivered to specific stakeholders, and encourage organization and its partner institutions to work together to achieve a common goal in providing quality programs to its beneficiaries." To achieve these objectives, the NCCT requested the assistance of the Development Academy of the Philippines (DAP) to formulate their strategic plan and also help better prepare them in the upcoming changing political and leadership landscape and embark on a journey on quality and performance excellence.
114	RORAB	Technical Assistance on the Creation of Offices to the Bangsamoro Transition Authority and Other Offices Deemed Necessary	Office of the Presidential Adviser on the Peace Process	25/Jul/2019	28/Feb/2021	This is a technical assistance project commissioned by the Office of the Presidential Adviser for the Peace Process (OPAPP) for the Bangsamoro Transition Authority (BTA) AdHoc Committee on the Creation of Offices
115	CMREX	Technical Assistance on the Formulation of Sorsogon State College Strategic Plan 2021-2025	Sorsogon State College	17/Aug/2020	31/May/2021	The Sorsogon State College (SSC), enacted by virtue of the Republic Act 7666, was formerly known as Sorsogon College of Arts and Trade in the Municipality of Sorsogon, Province of Sorsogon. On October 11, 2018, Republic Act 11088 - an act converting Sorsogon State College into a State University was approved in the 17th Congress. Given this development, the recently established SSC deems it appropriate to revisit their Medium Term Development Plan for 2018-2022 (SSC Pangaturugan 2022 Paradigm) to align with their new status, meet the demands and expectations of its stakeholders, and comply with the CHED's requirements to be fully recognized as a university. To achieve these objectives, the SSC management requested the assistance of the Development Academy of the Philippines (DAP) to revisit their current medium-term development plan and come up with an updated Medium-Term Strategic Plan expanding its coverage period.

116	CSGRN	TOT on Government Digital Services for Public Sector Productivity	Department of Budget and Management	01/Apr/2020	31/Mar/2021	This project aims to introduce the concept of government digital services to increase the effectiveness and efficiency in meeting public needs. It will tackle e-government systems that promote quality governance and innovation as well as recent advances in digital services and their implications on how the public sector can contribute to social and economic development.
117	QDIDM	Training of Trainers on Developing Future-ready Agribusiness Social Enterprises	APO/DAP/Government and Private Institu	01/Oct/2020	30/Apr/2021	Smallholder farmers in developing countries face tough challenges to their productivity, growth, and sustainability, including lack of access to affordable financial products, limited knowledge of high-quality inputs, low usage of technology and market data, and poor market links across value chains. To close these gaps and help smallholder farmers thrive, social enterprises are implementing innovative solutions in the agriculture sector. Social enterprises are defined as private for-profit, nonprofit, or hybrid organizations that use business methods to advance their social missions. In the case of agriculture, social enterprises often address a particular pain point in the value chain, with the intention that the cost of their services or products will be recuperated through the benefits and income gains that smallholders receive. To serve such a “last mile” market, social enterprises often develop business models that are innovative, cost-effective, and offer good value for money in providing quality services and products. With global trends in agri-food systems and the advent of novel technologies, the business and rural landscapes have rapidly changed over the last decade. Developments, including the Internet of Things (IoT), cloud computing, unified communications, more reliable high-speed Internet connections, and greater access to affordable smart devices, have the potential to significantly change industries. Social enterprises and startup companies, led by the current generation of agribusiness owners and leaders, are becoming more innovative and creative in addressing social and environmental problems and fully harnessing the connected world, which will eventually lead to more modern agriculture value chains. For this training of trainers course, particular focus will be on four elements of the agriculture value chain, i.e., accessing finance, improving productivity, increasing post-harvest value/agro-innovation, and creating value chain and market linkages, where innovative/future-ready social enterprises could play a vital role in addressing the problems of smallholder farmers and micro and small entrepreneurs and increasing productivity. It is equally important to highlight the role of social enterprises in co-creating solutions to everyday problems faced by smallholder farmers and micro and small entrepreneurs. Although several are now in operation, the need to develop more
118	RORJV	Values Enrichment Training for the Davao Regional Medical Center (DRMC)	Davao Regional Medical Center	01/Jul/2021	31/Aug/2021	The project aims to provide a Values Enrichment Training that shall enable the participants to better understand themselves and their people and how they can work together towards creating a better work environment and provide more holistic healthcare services to the public.
119	HEGTI	Webinar on the Philippine Ecosystem and Natural Capital Accounting System (PENCAS) for Local Government Units (LGUs)	Department of Budget and Management	01/Jul/2021	31/Dec/2021	Conventional methods of accounting consider natural resources as externalities which are not valued as capital. However, goods and services produced, sold, and marketed in our economy are almost entirely reliant on the goods and services that the natural environment generates. It is therefore important that national income accounts reflect a more accurate state of the country’s development and economic performance and should incorporate both environmental and non-environmental economic inputs and outputs for policymakers to make responsive, relevant, and effective laws, plans, and programs necessary for national development. This webinar series will introduce House Bill 9181, otherwise known as the Philippine Ecosystem and Natural Capital Accounting System (PENCAS) Law of 2021, which seeks to develop and implement an ecosystem and natural accounting system for the Philippine environment, giving importance to the role, value, and impact of the country’s natural resources on the economy.



120	QGIDV	Workshop on Evaluating Regulatory Quality & Performance to Improve Public-sector Productivity	Asian Productivity Organization	01/Sep/2021	15/Dec/2021	In line with the APO Vision 2025 goal of robust innovation and regulatory ecosystem, this workshop will explore frameworks and tools for evaluating regulatory quality and performance to enhance public-sector productivity and capability in driving innovation and the public good. It will showcase a range of tools to analyze and evaluate the impact of regulations. This project shall involve the management of a 3-day Workshop on Evaluating Regulatory Quality & Performance to Improve Public-sector Productivity through digital modality. This workshop will be conducted online using videoconference applications. The resource speakers and participants will participate in the workshop virtually using their own devices, applications, and internet connections.
121	QDIDQ	Workshop on Modern Food Transportation and Regulation	Asian Productivity Organization	01/Jun/2021	15/Sep/2021	The COVID-19 pandemic has caused unexpected disruptions in food systems affecting production and processing, transport, and logistics before reaching consumers. To address these disruptions, particularly the movement of food, key players in supply chains should introduce new ways to ensure the continued availability of food while maintaining high quality of food and the safety of food handlers. Transportation is one of the key factors to ensure food delivery and meet consumer demand. Concerns in transporting food include long waiting times, long distances, a variety of manual tasks, difficulties in managing the quality of fresh produce, and high frequency of small-lot deliveries. However, the current situation under the pandemic has created other challenges including the safety of food handlers and drivers in addition to consumers. Progress in ICT has contributed to making food transportation more efficient. In addition, controlled-temperature environments are critical to maintaining food quality during processing, storage, and transport. The new standard developed by the International Organization for Standardization (ISO) provided the guidelines for cold chain systems including temperature-controlled parcel delivery services. Other than infrastructure support and cold chain system standards, policy support through smart regulations is also required to facilitate the ease of doing business and address any disruptions in food systems. This workshop, to be implemented through the Asian Productivity Organization (APO) via its digital multi-country platform, will discuss smart transformation of food transportation through infrastructure and policy support to meet consumer needs for the timely, steady delivery of high-quality food and to improve productivity by reducing losses and waste.
122	QGIDR	Workshop on Regulatory Ecosystems for Startups	Asian Productivity Organization	24/May/2021	31/Aug/2021	Startups help transform national economies by driving innovation and collaborating with traditional sectors to increase productivity and competitiveness in the long run. The challenge now is how to design clear, coherent, efficient regulations, and implement them effectively to accelerate startup success, especially under the new normal brought about by the CoViD-19 pandemic that has disrupted the business landscape while creating new types of startups. In the Asia-Pacific region, regulatory systems need to be improved to encourage the establishment of more innovate startup firms at the national level. On the other hand, regulations protecting intellectual property, privacy, employment, funding, and financing must be applied appropriately to attract and retain more startup undertakings. This project shall involve the management of a 3-day Workshop on Regulatory Ecosystems for Startups through digital modality. This workshop will be conducted online using videoconference applications. The resource speakers and participants will participate in the course virtually using their own devices, applications, and internet connections.